

Issuer & Securities

Issuer/ Manager

SINGAPORE POST LIMITED

Security

SINGAPORE POST LIMITED - SG1N89910219 - S08

Announcement Details

Announcement Title

Annual General Meeting

Date & Time of Broadcast

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Status

New

Announcement Reference

SG200617MEET4HTI

Submitted By (Co./ Ind. Name)

Linda Hoon Siew Kin (Ms)

Designation

Group Company Secretary

ANNUAL GENERAL MEETING::VOLUNTARY

Event Narrative

Narrative Type	Narrative Text
Additional Text	Please refer to the attachments.

Event Dates

Meeting Date and Time

16/07/2020 14:30:00

Response Deadline Date

13/07/2020 14:30:00

Event Venue(s)

Place

Venue(s)	Venue details
Meeting Venue	Meeting will be convened and held by way of electronic means.

Attachments

[Notice of AGM.pdf](#)[Proxy Form.pdf](#)

 [SGX Announcement on holding AGM through electronic means.pdf](#)

 [FAQs for preregistration, presubmission of questions and voting at the AGM.pdf](#)

Total size = 1925K MB

SINGAPORE POST LIMITED

(Incorporated in the Republic of Singapore)
Company Registration Number: 199201623M

NOTICE OF ANNUAL GENERAL MEETING

NOTICE IS HEREBY GIVEN THAT THE 28TH ANNUAL GENERAL MEETING of Singapore Post Limited (“**Company**”) will be convened and held by way of electronic means on Thursday, 16 July 2020 at 2.30 p.m. (Singapore time) to transact the following business:

ROUTINE BUSINESS

1. To receive and adopt the audited Financial Statements for the financial year ended 31 March 2020, and the Directors’ Statement and Independent Auditor’s Report thereon. (Ordinary Resolution 1)
2. To declare a final tax exempt one-tier dividend of 1.2 cents per ordinary share in respect of the financial year ended 31 March 2020. (Ordinary Resolution 2)
3. To re-elect the following directors who retire in accordance with Article 98(a) of the Company’s Constitution and who, being eligible, offer themselves for re-election:
 - (a) Ms Lim Cheng Cheng (Ordinary Resolution 3)
 - (b) Mr Paul William Coutts (Ordinary Resolution 4)
 - (c) Mr Steven Robert Leonard (Ordinary Resolution 5)
4. To re-elect the following directors who retire in accordance with Article 98(b) of the Company’s Constitution and who, being eligible, offer themselves for re-election:
 - (a) Mr Simon Israel (Ordinary Resolution 6)
 - (b) Mrs Fang Ai Lian (Ordinary Resolution 7)
5. To approve directors’ fees payable by the Company of S\$1,180,800 for the financial year ended 31 March 2020 (2019: S\$1,147,780). (Ordinary Resolution 8)
6. To re-appoint Deloitte & Touche LLP as Auditor of the Company and to authorise the directors to fix its remuneration. (Ordinary Resolution 9)

EXPLANATORY NOTES ON ROUTINE BUSINESS TO BE TRANSACTED

Ordinary Resolution 3

Ms Lim Cheng Cheng will, upon re-election as a director of the Company, remain as a member of the Finance and Investment Committee. Ms Lim is considered by the Board of Directors to be non-independent as she is the Group Chief Financial Officer of Singapore Telecommunications Limited (“**Singtel**”) which is a 21.96% shareholder of the Company. Information relating to Ms Lim, including the information as set out in Appendix 7.4.1 of the Listing Manual of the Singapore Exchange Securities Trading Limited (“**SGX-ST**”), can be found in the “Board of Directors” section and the “Additional Information on Directors Seeking Re-Election” section of the Company’s Annual Report 2019/20.

Ordinary Resolution 4

Mr Paul William Coutts is considered by the Board of Directors to be non-independent as he is the Group Chief Executive Officer of the Company. Information relating to Mr Coutts, including the information as set out in Appendix 7.4.1 of the Listing Manual of the SGX-ST, can be found in the “Board of Directors” section and the “Additional Information on Directors Seeking Re-Election” section of the Company’s Annual Report 2019/20.

Ordinary Resolution 5

Mr Steven Robert Leonard will, upon re-election as a director of the Company, remain as the chairman of the Board Risk and Technology Committee and a member of the Finance and Investment Committee. Mr Leonard is considered by the Board of Directors to be independent. Information relating to Mr Leonard, including the information as set out in Appendix 7.4.1 of the Listing Manual of the SGX-ST, can be found in the "Board of Directors" section and the "Additional Information on Directors Seeking Re-Election" section of the Company's Annual Report 2019/20.

Ordinary Resolution 6

Mr Simon Israel will, upon re-election as a director of the Company, remain as the Chairman of the Board of Directors, the chairman of the Finance and Investment Committee and a member of the Compensation Committee and the Nominations and Corporate Governance Committee. Mr Israel is the Chairman of the Board of Singtel, which is a 21.96% shareholder of the Company. While Mr Israel is neither appointed as a nominee director of Singtel to the Company's Board of Directors nor directly associated with Singtel as defined under the Practice Guidance accompanying the Code of Corporate Governance 2018, nevertheless, to provide added assurance to stakeholders, Mr Israel is treated by the Company as a non-independent director and Chairman. Information relating to Mr Israel, including the information as set out in Appendix 7.4.1 of the Listing Manual of the SGX-ST, can be found in the "Board of Directors" section and the "Additional Information on Directors Seeking Re-Election" section of the Company's Annual Report 2019/20.

Ordinary Resolution 7

Mrs Fang Ai Lian will, upon re-election as a director of the Company, remain as the lead independent director, the chairman of the Audit Committee and the Nominations and Corporate Governance Committee and a member of the Compensation Committee. Mrs Fang is considered by the Board of Directors to be independent. Information relating to Mrs Fang, including the information as set out in Appendix 7.4.1 of the Listing Manual of the SGX-ST, can be found in the "Board of Directors" section and the "Additional Information on Directors Seeking Re-Election" section of the Company's Annual Report 2019/20.

Ordinary Resolution 8

Based on the non-executive directors' remuneration framework, the aggregate directors' fees payable to non-executive directors for the financial year ended 31 March 2020 would have been S\$1,180,800, which is the sum being tabled for shareholders' approval. However, the Board of Directors of the Company would be taking a voluntary 10% cut in directors' fees in a show of solidarity with the nation amid the coronavirus pandemic. Therefore, the net aggregate directors' fees payable to the non-executive directors for the financial year ended 31 March 2020 is reduced to S\$1,062,720. Additional information on the directors' fees can be found in the "Corporate Governance Report" section of the Company's Annual Report 2019/20.

SPECIAL BUSINESS

To consider and, if thought fit, to pass with or without any amendments, the following Resolutions 10 to 13 as ordinary resolutions:

Authority to Issue Shares and to Make or Grant Convertible Instruments

7. That authority be and is hereby given to the directors to:

- (a) (i) issue shares of the Company ("**shares**") whether by way of rights, bonus or otherwise; and/or
- (ii) make or grant offers, agreements or options (collectively, "**Instruments**") that might or would require shares to be issued, including but not limited to the creation and issue of (as well as adjustments to) warrants, debentures or other instruments convertible into shares,

at any time and upon such terms and conditions and for such purposes and to such persons as the directors may in their absolute discretion deem fit; and

- (b) (notwithstanding the authority conferred by this Resolution may have ceased to be in force) issue shares in pursuance of any Instrument made or granted by the directors of the Company while this Resolution was in force,

provided that:

- (1) the aggregate number of shares to be issued pursuant to this Resolution (including shares to be issued in pursuance of Instruments made or granted pursuant to this Resolution) does not exceed 50 per cent of the total number of issued shares (excluding treasury shares and subsidiary holdings) (as calculated in accordance with sub-paragraph (2) below), of which the aggregate

number of shares to be issued other than on a *pro rata* basis to shareholders of the Company (including shares to be issued in pursuance of Instruments made or granted pursuant to this Resolution) does not exceed 10 per cent of the total number of issued shares (excluding treasury shares and subsidiary holdings) (as calculated in accordance with sub-paragraph (2) below);

- (2) (subject to such manner of calculation as may be prescribed by the Singapore Exchange Securities Trading Limited (“**SGX-ST**”)) for the purpose of determining the aggregate number of shares that may be issued under sub-paragraph (1) above, the percentage of issued shares shall be based on the total number of issued shares (excluding treasury shares and subsidiary holdings) at the time this Resolution is passed, after adjusting for:
- (i) new shares arising from the conversion or exercise of any convertible securities or share options or vesting of share awards which were issued and are outstanding or subsisting at the time this Resolution is passed; and
 - (ii) any subsequent bonus issue or consolidation or sub-division of shares,
- and, in sub-paragraph (1) above and this sub-paragraph (2), “subsidiary holdings” has the meaning given to it in the Listing Manual of the SGX-ST;
- (3) in exercising the authority conferred by this Resolution, the Company shall comply with the provisions of the Listing Manual of the SGX-ST for the time being in force (unless such compliance has been waived by the SGX-ST) and the Constitution for the time being of the Company; and
- (4) (unless revoked or varied by the Company in general meeting) the authority conferred by this Resolution shall continue in force until the conclusion of the next Annual General Meeting of the Company or the date by which the next Annual General Meeting of the Company is required by law to be held, whichever is the earlier.

(Ordinary Resolution 10)

Authority to Offer/Grant Options, Grant Share Awards and Allot/Issue Shares

8. That approval be and is hereby given to the directors to:

- (a) offer and grant options in accordance with the provisions of the Singapore Post Share Option Scheme 2012 (“**Share Option Scheme 2012**”) and to allot and issue from time to time such number of ordinary shares as may be required to be issued pursuant to the exercise of options under the Share Option Scheme 2012; and/or
- (b) grant awards in accordance with the provisions of the Singapore Post Restricted Share Plan 2013 (“**Restricted Share Plan 2013**”) and to allot and issue from time to time such number of fully paid-up ordinary shares as may be required to be delivered pursuant to the vesting of awards under the Restricted Share Plan 2013,

provided that the aggregate number of (i) new ordinary shares allotted and issued and/or to be allotted and issued pursuant to options granted under the Share Option Scheme 2012, and (ii) new ordinary shares allotted and issued and/or to be allotted and issued pursuant to awards granted under the Restricted Share Plan 2013, shall not exceed 5 per cent of the total number of issued ordinary shares (excluding treasury shares and subsidiary holdings) from time to time and in this Resolution, “subsidiary holdings” has the meaning given to it in the Listing Manual of the Singapore Exchange Securities Trading Limited.

(Ordinary Resolution 11)

Proposed Renewal of the Shareholders Mandate for Interested Person Transactions

9. That:

- (a) approval be and is hereby given, for the purposes of Chapter 9 of the Listing Manual ("**Chapter 9**") of the Singapore Exchange Securities Trading Limited ("**SGX-ST**"), for the Company, its subsidiaries and associated companies that are entities at risk (as that term is used in Chapter 9), or any of them, to enter into any of the transactions falling within the types of interested person transactions described in the Appendix to the Company's Letter to Shareholders dated 17 June 2020 ("**Letter**") with any party who is of the class of interested persons described in the Appendix to the Letter, provided that such transactions are made on normal commercial terms and in accordance with the review procedures for such interested person transactions;
- (b) the approval given in sub-paragraph (a) above ("**Shareholders Mandate**") shall, unless revoked or varied by the Company in general meeting, continue in force until the conclusion of the next Annual General Meeting of the Company; and
- (c) the directors and/or any of them be and are hereby authorised to complete and do all such acts and things (including executing all such documents as may be required) as they and/or he/she may consider expedient or necessary or in the interests of the Company to give effect to the Shareholders Mandate and/or this Resolution.

(Ordinary Resolution 12)

Proposed Renewal of the Share Purchase Mandate

10. That:

- (a) for the purposes of Sections 76C and 76E of the Companies Act, Chapter 50 of Singapore ("**Act**"), the exercise by the directors of all the powers of the Company to purchase or otherwise acquire issued ordinary shares of the Company ("**Shares**") not exceeding in aggregate the Maximum Limit (as hereafter defined), at such price or prices as may be determined by the directors from time to time up to the Maximum Price (as hereafter defined), whether by way of:
 - (i) market purchase(s) on the Singapore Exchange Securities Trading Limited ("**SGX-ST**") and/or any other stock exchange on which the Shares may for the time being be listed and quoted ("**Other Exchange**"); and/or
 - (ii) off-market purchase(s) (if effected otherwise than on the SGX-ST or, as the case may be, Other Exchange) in accordance with any equal access scheme(s) as may be determined or formulated by the directors as they consider fit, which scheme(s) shall satisfy all the conditions prescribed by the Act,

and otherwise in accordance with all other laws and regulations and rules of the SGX-ST or, as the case may be, Other Exchange as may for the time being be applicable, be and is hereby authorised and approved generally and unconditionally ("**Share Purchase Mandate**");

- (b) unless varied or revoked by the Company in general meeting, the authority conferred on the directors pursuant to the Share Purchase Mandate may be exercised by the directors at any time and from time to time during the period commencing from the date of the passing of this Resolution and expiring on the earliest of:

- (i) the date on which the next Annual General Meeting of the Company is held;
 - (ii) the date by which the next Annual General Meeting of the Company is required by law to be held; and
 - (iii) the date on which purchases and acquisitions of Shares pursuant to the Share Purchase Mandate are carried out to the full extent mandated;
- (c) in this Resolution:

“Average Closing Price” means the average of the last dealt prices of a Share for the five consecutive market days on which the Shares are transacted on the SGX-ST or, as the case may be, Other Exchange immediately preceding the date of the market purchase by the Company or, as the case may be, the date of the making of the offer pursuant to the off-market purchase, and deemed to be adjusted in accordance with the listing rules of the SGX-ST for any corporate action which occurs during the relevant five-day period and the date of the market purchase by the Company or, as the case may be, the date of the making of the offer pursuant to the off-market purchase;

“date of the making of the offer” means the date on which the Company announces its intention to make an offer for the purchase or acquisition of Shares from holders of Shares, stating therein the purchase price (which shall not be more than the Maximum Price) for each Share and the relevant terms of the equal access scheme for effecting the off-market purchase;

“Maximum Limit” means that number of issued Shares representing 10% of the total number of issued Shares as at the date of the passing of this Resolution (excluding treasury shares and subsidiary holdings (as defined in the Listing Manual of the SGX-ST)); and

“Maximum Price” in relation to a Share to be purchased or acquired, means the purchase price (excluding brokerage, commission, applicable goods and services tax and other related expenses) which shall not exceed, whether pursuant to a market purchase or an off-market purchase, 105% of the Average Closing Price of the Shares; and

- (d) the directors of the Company and/or any of them be and are hereby authorised to complete and do all such acts and things (including executing all such documents as may be required) as they and/or he/she may consider expedient or necessary or in the interests of the Company to give effect to the Share Purchase Mandate and/or this Resolution.

(Ordinary Resolution 13)

BY ORDER OF THE BOARD

Linda Hoon Siew Kin (Ms)
Group Company Secretary

Singapore
17 June 2020

**EXPLANATORY NOTES ON SPECIAL BUSINESS TO BE TRANSACTED
STATEMENT PURSUANT TO ARTICLE 61 OF THE CONSTITUTION OF THE COMPANY**

Ordinary Resolution 10

Ordinary Resolution 10 is to empower the directors to issue shares of the Company and to make or grant instruments (such as warrants or debentures) convertible into shares, and to issue shares in pursuance of such instruments, up to an amount not exceeding in total 50 per cent of the total number of issued shares (excluding treasury shares and subsidiary holdings), with a sub-limit of 10 per cent for issues other than on a *pro rata* basis to shareholders of the Company. The 10 per cent sub-limit for non-*pro rata* share issues is lower than the 20 per cent sub-limit allowed under the Listing Manual of the SGX-ST. The Company is seeking approval from shareholders for a lower sub-limit for non-*pro rata* share issues as it does not anticipate that it will require a higher sub-limit before the next Annual General Meeting. For the purpose of determining the aggregate number of shares that may be issued, the percentage of issued shares shall be based on the total number of issued shares (excluding treasury shares and subsidiary holdings) at the time that Ordinary Resolution 10 is passed, after adjusting for (a) new shares arising from the conversion or exercise of any convertible securities or share options or vesting of share awards which were issued and are outstanding or subsisting at the time that Ordinary Resolution 10 is passed, and (b) any subsequent bonus issue or consolidation or subdivision of shares.

Ordinary Resolution 11

Ordinary Resolution 11 is to empower the directors:

- (a) to offer and grant options, and to allot and issue ordinary shares of the Company pursuant to the Share Option Scheme 2012; and
- (b) to grant awards in accordance with the provisions of the Restricted Share Plan 2013 and to allot and issue from time to time such number of fully paid-up ordinary shares as may be required to be delivered pursuant to the vesting of awards under the Restricted Share Plan 2013,

provided that the aggregate number of ordinary shares allotted and issued and/or to be allotted and issued pursuant to the Share Option Scheme 2012 and the Restricted Share Plan 2013 does not exceed 5 per cent of the total number of issued ordinary shares (excluding treasury shares and subsidiary holdings) for the time being.

Although the Rules of the Share Option Scheme 2012 and the Restricted Share Plan 2013 provide that the maximum aggregate number of ordinary shares which may be issued under the Share Option Scheme 2012 and the Restricted Share Plan 2013 is limited to 10 per cent of the total number of issued ordinary shares (excluding treasury shares) of the Company, Ordinary Resolution 11 provides for a lower limit, namely, 5 per cent of the total number of issued ordinary shares (excluding treasury shares and subsidiary holdings), as the Company does not anticipate that it will require a higher limit before the next Annual General Meeting.

Ordinary Resolution 12

Ordinary Resolution 12 is to renew the mandate to enable the Company, its subsidiaries and associated companies that are entities at risk (as that term is used in Chapter 9), or any of them, to enter into certain interested person transactions with certain specified classes of interested persons as described in the Appendix to the Letter. Ordinary Resolution 12 will, if passed, continue being in force until the conclusion of the next Annual General Meeting of the Company.

Ordinary Resolution 13

Ordinary Resolution 13 is to renew the mandate to enable the Company to purchase or otherwise acquire its issued Shares, on the terms and subject to the conditions set out in the Resolution.

The Company intends to use internal and external sources of funds to finance its purchase or acquisition of Shares. The amount of financing required for the Company to purchase or acquire its Shares, and the impact on the Company's financial position, cannot be ascertained as at the date of this Notice as these will depend on the number of Shares purchased or acquired, whether the purchase or acquisition is made out of profits or capital, the price at which such Shares were purchased or acquired and whether the Shares purchased or acquired are held in treasury or cancelled.

Based on the existing issued Shares of the Company as at 22 May 2020 ("**Latest Practicable Date**") (out of which 25,511,422 Shares were held in treasury and no shares were held as subsidiary holdings as at the Latest Practicable Date), and assuming that on or prior to the Annual General Meeting, (i) no further Shares are issued, (ii) no further Shares are purchased or acquired, or held by the Company as treasury shares, and (iii) no Shares are held as subsidiary holdings, the purchase by the Company of 10% of its issued Shares (excluding the 25,511,422 Shares held in treasury) will result in the purchase or acquisition of 224,957,810 Shares.

In the case of both market purchases and off-market purchases by the Company and assuming that the Company purchases or acquires the 224,957,810 Shares at the Maximum Price of S\$0.786 for one Share (being the price equivalent to 5% above the average of the last dealt prices of the Shares for the five consecutive market days on which the Shares were traded on the SGX-ST immediately preceding the Latest Practicable Date), the maximum amount of funds required for the purchase or acquisition of the 224,957,810 Shares is S\$176,816,839.

The financial effects of the purchase or acquisition of such Shares by the Company pursuant to the proposed Share Purchase Mandate on the audited financial statements of the Group and the Company for the financial year ended 31 March 2020 based on these assumptions are set out in paragraph 3.7 of the Letter.

Notes:

1. The Annual General Meeting is being convened, and will be held, by electronic means pursuant to the COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Companies, Variable Capital Companies, Business Trusts, Unit Trusts and Debenture Holders) Order 2020. Printed copies of this Notice will not be sent to members. Instead, this Notice will be sent to members by electronic means via publication on the Company's website at the URL <https://www.singpost.com/about-us/investor-relations/shareholder-meetings>. This Notice will also be made available on the SGX website at the URL <https://www.sgx.com/securities/company-announcements>.
2. Alternative arrangements relating to attendance at the Annual General Meeting via electronic means (including arrangements by which the meeting can be electronically accessed via live audio-visual webcast or live audio-only stream), submission of questions to the Chairman of the Meeting in advance of the Annual General Meeting, addressing of substantial and relevant questions at the Annual General Meeting and voting by appointing the Chairman of the Meeting as proxy at the Annual General Meeting, are set out in the accompanying Company's announcement dated 17 June 2020. This announcement may be accessed at the Company's website at the URL <https://www.singpost.com/about-us/investor-relations/shareholder-meetings>, and will also be made available on the SGX website at the URL <https://www.sgx.com/securities/company-announcements>.
3. Due to the current COVID-19 situation in Singapore, a member will not be able to attend the Annual General Meeting in person. A member (whether individual or corporate) must appoint the Chairman of the Meeting as his/her/its proxy to attend, speak and vote on his/her/its behalf at the Annual General Meeting if such member wishes to exercise his/her/its voting rights at the Annual General Meeting. The accompanying proxy form for the Annual General Meeting may be accessed at the Company's website at the URL <https://www.singpost.com/about-us/investor-relations/shareholder-meetings>, and will also be made available on the SGX website at the URL <https://www.sgx.com/securities/company-announcements>.

Where a member (whether individual or corporate) appoints the Chairman of the Meeting as his/her/its proxy, he/she/it must give specific instructions as to voting, or abstentions from voting, in respect of a resolution in the form of proxy, failing which the appointment of the Chairman of the Meeting as proxy for that resolution will be treated as invalid.

CPF or SRS investors who wish to appoint the Chairman of the Meeting as proxy should approach their respective CPF Agent Banks or SRS Operators to submit their votes by 5.00 p.m. on 6 July 2020.

4. The Chairman of the Meeting, as proxy, need not be a member of the Company.
5. The instrument appointing the Chairman of the Meeting as proxy must be submitted to the Company in the following manner:
 - (a) if submitted by post, be lodged at the office of the Company's Share Registrar, M & C Services Private Limited at 112 Robinson Road #05-01, Singapore 068902; or
 - (b) if submitted electronically, be submitted via email to the Company's Share Registrar at GPE@mncsingapore.com,

in either case not less than 72 hours before the time appointed for holding the Annual General Meeting.

A member who wishes to submit an instrument of proxy must first download, complete and sign the proxy form, before submitting it by post to the address provided above, or before scanning and sending it by email to the email address provided above.

Due to the current COVID-19 situation in Singapore, members are strongly encouraged to submit completed proxy forms electronically via email.

6. The Company's Annual Report 2019/20 and the Letter to Shareholders dated 17 June 2020 (in relation to the proposed renewal of the shareholders mandate for interested person transactions and the proposed renewal of the share purchase mandate) have been published and may be accessed at the Company's website as follows:
 - (a) the Company's Annual Report 2019/20 may be accessed at the URL <https://www.singpost.com/about-us/investor-relations/annual-reports> by clicking on the hyperlink for "full Annual Report" under "FY2019/20 Annual Report"; and
 - (b) the Letter to Shareholders dated 17 June 2020 may be accessed at the URL <https://www.singpost.com/about-us/investor-relations/shareholder-meetings> by clicking on the hyperlink for "Letter to Shareholders" under "FY 2019/20 AGM".

The above documents will also be made available on the SGX website at the URL <https://www.sgx.com/securities/company-announcements>.

Personal Data Privacy:

By submitting an instrument appointing the Chairman of the Meeting as proxy to attend, speak and vote at the Annual General Meeting and/or any adjournment thereof, a member of the Company consents to the collection, use and disclosure of the member's personal data by the Company (or its agents or service providers) for the purpose of the processing, administration and analysis by the Company (or its agents or service providers) of the appointment of the Chairman of the Meeting as proxy for the Annual General Meeting (including any adjournment thereof) and the preparation and compilation of the attendance lists, minutes and other documents relating to the Annual General Meeting (including any adjournment thereof), and in order for the Company (or its agents or service providers) to comply with any applicable laws, listing rules, take-over rules, regulations and/or guidelines.

**28TH ANNUAL GENERAL MEETING
PROXY FORM**

IMPORTANT

1. The Annual General Meeting is being convened, and will be held, by electronic means pursuant to the COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Companies, Variable Capital Companies, Business Trusts, Unit Trusts and Debenture Holders) Order 2020. Printed copies of the Notice of Annual General Meeting will not be sent to members. Instead, the Notice of Annual General Meeting will be sent to members by electronic means via publication on the Company's website at the URL <https://www.singpost.com/about-us/investor-relations/shareholder-meetings>. The Notice of Annual General Meeting will also be made available on the SGX website at the URL <https://www.sgx.com/securities/company-announcements>.
2. Alternative arrangements relating to attendance at the Annual General Meeting via electronic means (including arrangements by which the meeting can be electronically accessed via live audio-visual webcast or live audio-only stream), submission of questions to the Chairman of the Meeting in advance of the Annual General Meeting, addressing of substantial and relevant questions at the Annual General Meeting and voting by appointing the Chairman of the Meeting as proxy at the Annual General Meeting, are set out in the accompanying Company's announcement dated 17 June 2020. This announcement may be accessed at the Company's website at the URL <https://www.singpost.com/about-us/investor-relations/shareholder-meetings>, and will also be made available on the SGX website at the URL <https://www.sgx.com/securities/company-announcements>.
3. **Due to the current COVID-19 situation in Singapore, a member will not be able to attend the Annual General Meeting in person. A member (whether individual or corporate) must appoint the Chairman of the Meeting as his/her/its proxy to attend, speak and vote on his/her/its behalf at the Annual General Meeting if such member wishes to exercise his/her/its voting rights at the Annual General Meeting.**
4. CPF/SRS investors who wish to appoint the Chairman of the Meeting as proxy should approach their respective CPF Agent Banks or SRS Operators to submit their votes by 5.00 pm on 6 July 2020.
5. By submitting an instrument appointing the Chairman of the Meeting as proxy, the member accepts and agrees to the personal data privacy terms set out in the Notice of Annual General Meeting dated 17 June 2020.
6. **Please read the notes overleaf which contain instructions on, *inter alia*, the appointment of the Chairman of the Meeting as a member's proxy to attend, speak and vote on his/her/its behalf at the Annual General Meeting.**

I/We _____ NRIC/Passport/Co. Reg. No. _____
of _____

being a member/members of Singapore Post Limited (the "Company") hereby appoint the Chairman of the Meeting as my/our proxy to attend, speak and vote for me/us on my/our behalf at the 28th Annual General Meeting to be convened and held by way of electronic means on Thursday, 16 July 2020 at 2.30 p.m. (Singapore time) and at any adjournment thereof in the following manner.

No.	Ordinary Resolutions	For	Against	Abstain
	Routine Business			
1.	To receive and adopt the audited Financial Statements, Directors' Statement and Independent Auditor's Report			
2.	To declare a final tax exempt one-tier dividend of 1.2 cents per ordinary share			
3.	To re-elect Ms Lim Cheng Cheng as director			
4.	To re-elect Mr Paul William Coutts as director			
5.	To re-elect Mr Steven Robert Leonard as director			
6.	To re-elect Mr Simon Israel as director			
7.	To re-elect Mrs Fang Ai Lian as director			
8.	To approve directors' fees payable by the Company			
9.	To re-appoint Deloitte & Touche LLP as Auditor of the Company and to authorise the directors to fix its remuneration			
	Special Business			
10.	To authorise directors to issue shares and to make or grant instruments convertible into shares			
11.	To authorise directors to offer/grant options and allot/issue shares pursuant to the Singapore Post Share Option Scheme 2012, and to grant awards and allot/issue shares pursuant to the Singapore Post Restricted Share Plan 2013			
12.	To approve the proposed renewal of the Shareholders Mandate for Interested Person Transactions			
13.	To approve the proposed renewal of the Share Purchase Mandate			

Voting will be conducted by poll. If you wish the Chairman of the Meeting as your proxy to cast all your votes **For** or **Against** a resolution, please indicate with an "X" in the **For** or **Against** box provided in respect of that resolution. Alternatively, please indicate the number of votes **For** or **Against** in the **For** or **Against** box provided in respect of that resolution. If you wish the Chairman of the Meeting as your proxy to **Abstain** from voting on a resolution, please indicate with an "X" in the **Abstain** box provided in respect of that resolution. Alternatively, please indicate the number of shares that the Chairman of the Meeting as your proxy is directed to abstain from voting in the **Abstain** box provided in respect of that resolution. **In the absence of specific directions in respect of a resolution, the appointment of the Chairman of the Meeting as your proxy for that resolution will be treated as invalid.**

Dated this ____ day of _____ 2020

Total number of shares held	
------------------------------------	--

Signature(s) of Member(s) or Common Seal
IMPORTANT: Please read Notes

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**BUSINESS REPLY SERVICE
PERMIT NO. 04910**



SINGAPORE POST LIMITED
c/o M & C Services Private Limited
112 Robinson Road
#05-01
Singapore 068902

2nd fold here

Notes:

1. If the member has shares entered against his name in the Depository Register (maintained by The Central Depository (Pte) Limited), he should insert that number of shares. If the member has shares registered in his name in the Register of Members (maintained by or on behalf of the Company), he should insert that number of shares. If the member has shares entered against his name in the Depository Register and shares registered in his name in the Register of Members, he should insert the aggregate number of shares. If no number is inserted, this proxy form shall be deemed to relate to all the shares held by the member.
2. **Due to the current COVID-19 situation in Singapore, a member will not be able to attend the Annual General Meeting in person. A member (whether individual or corporate) must appoint the Chairman of the Meeting as his/her/its proxy to attend, speak and vote on his/her/its behalf at the Annual General Meeting if such member wishes to exercise his/her/its voting rights at the Annual General Meeting.** This proxy form may be accessed at the Company's website at the URL <https://www.singpost.com/about-us/investor-relations/shareholder-meetings>, and will also be made available on the SGX website at the URL <https://www.sgx.com/securities/company-announcements>.

Where a member (whether individual or corporate) appoints the Chairman of the Meeting as his/her/its proxy, he/she/it must give specific instructions as to voting, or abstentions from voting, in respect of a resolution in the form of proxy, failing which the appointment of the Chairman of the Meeting as proxy for that resolution will be treated as invalid.

CPF/SRS investors who wish to appoint the Chairman of the Meeting as proxy should approach their respective CPF Agent Banks or SRS Operators to submit their votes by 5.00 p.m. on 6 July 2020.

3. The Chairman of the Meeting, as proxy, need not be a member of the Company.
4. The instrument appointing the Chairman of the Meeting as proxy must be submitted to the Company in the following manner:
 - (a) if submitted by post, be lodged at the office of the Company's Share Registrar, M & C Services Private Limited at 112 Robinson Road, #05-01, Singapore 068902; or
 - (b) if submitted electronically, be submitted via email to the Company's Share Registrar at GPE@mncsingapore.com,

in either case not less than 72 hours before the time appointed for holding the Annual General Meeting.

A member who wishes to submit an instrument of proxy must first download, complete and sign the proxy form, before submitting it by post to the address provided above, or before scanning and sending it by email to the email address provided above.

Due to the current COVID-19 situation in Singapore, members are strongly encouraged to submit completed proxy forms electronically via email.

5. The instrument appointing the Chairman of the Meeting as proxy must be under the hand of the appointor or of his attorney duly authorised in writing. Where the instrument appointing the Chairman of the Meeting as proxy is executed by a corporation, it must be executed either under its seal or under the hand of an officer or attorney duly authorised. Where an instrument appointing the Chairman of the Meeting as proxy is signed on behalf of the appointor by an attorney, the letter or power of attorney or a duly certified copy thereof must (failing previous registration with the Company), if the instrument appointing the Chairman of the Meeting as proxy is submitted by post, be lodged with the instrument of proxy or, if the instrument appointing the Chairman of the Meeting as proxy is submitted electronically via email, be emailed with the instrument of proxy, failing which the instrument may be treated as invalid.
6. The Company shall be entitled to reject the instrument appointing the Chairman of the Meeting as proxy if it is incomplete, improperly completed or illegible or where the true intentions of the appointor are not ascertainable from the instructions of the appointor specified in the instrument appointing the Chairman of the Meeting as proxy (including any related attachment). In addition, in the case of members whose shares are entered against their names in the Depository Register, the Company may reject any instrument appointing the Chairman of the Meeting as proxy lodged or submitted if such members are not shown to have shares entered against their names in the Depository Register as at 72 hours before the time appointed for holding the Annual General Meeting, as certified by The Central Depository (Pte) Limited to the Company.

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stapling or spot sealing is disallowed

SINGAPORE POST LIMITED
(Incorporated in the Republic of Singapore)
(Company Registration No.: 199201623M)

ANNUAL GENERAL MEETING TO BE HELD ON 16 JULY 2020

1. **Background.** Singapore Post Limited (“**SingPost**” or the “**Company**”) refers to:
 - (a) the COVID-19 (Temporary Measures) Act 2020 which enables the Minister for Law by order to prescribe alternative arrangements for listed companies in Singapore to, *inter alia*, conduct general meetings, either wholly or partly, by electronic communication, video conferencing, tele-conferencing or other electronic means;
 - (b) the COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Companies, Variable Capital Companies, Business Trusts, Unit Trusts and Debenture Holders) Order 2020 (the “**Order**”) which sets out the alternative arrangements in respect of, *inter alia*, general meetings of companies; and
 - (c) the joint statement by the Accounting and Corporate Regulatory Authority, Monetary Authority of Singapore and Singapore Exchange Regulation of 13 April 2020 (and subsequently updated on 27 April 2020) which provides additional guidance on the conduct of general meetings during the period from 27 March 2020 to 30 September 2020.
2. **Date, time and conduct of AGM.** SingPost is pleased to announce that pursuant to the Order, its Annual General Meeting (“**AGM**”) will be convened and held by way of electronic means on **Thursday, 16 July 2020 at 2.30 p.m.** (Singapore time).

Our Chairman, Mr Simon Israel, will conduct the proceedings of the AGM and, together with our Group Chief Executive Officer, Mr Paul William Coutts, will endeavour to address all substantial and relevant questions which shareholders have submitted in advance. However, as there may not be sufficient time to address all such questions at the AGM itself, we will publish our responses to substantial and relevant questions which we are unable to address during the AGM, on our corporate website and on SGXNET prior to the AGM.
3. **Notice of AGM and proxy form.** The Notice of AGM and proxy form will be sent to shareholders solely by electronic means via publication on our corporate website and will also be made available on the SGX website¹. Printed copies of these documents will not be sent to shareholders.
4. **No personal attendance at AGM.** Due to the current COVID-19 situation in Singapore, **shareholders will not be able to attend the AGM in person.**
5. **Alternative arrangements for participation at the AGM.** Shareholders may participate at the AGM by:
 - (a) observing and/or listening to the AGM proceedings via live audio-visual webcast or live audio-only stream;
 - (b) submitting questions in advance of the AGM; and/or
 - (c) appointing the Chairman of the Meeting as proxy to attend, speak and vote on their behalf at the AGM.

¹ The Notice of AGM and proxy form may be accessed on our corporate website at the URL <https://www.singpost.com/about-us/investor-relations/shareholder-meetings> and on the SGX website at the URL <https://www.sgx.com/securities/company-announcements>.

Details of the steps for pre-registration, pre-submission of questions and voting at the AGM by shareholders, including CPF and SRS investors, are set out in the Appendix to this announcement. In addition, CPF or SRS investors who wish to appoint the Chairman of the Meeting as proxy should approach their respective CPF Agent Banks or SRS Operators to submit their votes by **5.00 p.m. on 6 July 2020**.

6. **Persons who hold shares through relevant intermediaries.** Persons who hold SingPost shares through relevant intermediaries (as defined in section 181 of the Companies Act, Chapter 50), other than CPF and SRS investors, and who wish to participate in the AGM by:
- (a) observing and/or listening to the AGM proceedings via live audio-visual webcast or live audio-only stream;
 - (b) submitting questions in advance of the AGM; and/or
 - (c) appointing the Chairman of the Meeting as proxy to attend, speak and vote on their behalf at the AGM,

should contact the relevant intermediary through which they hold such shares as soon as possible in order for the necessary arrangements to be made for their participation in the AGM.

7. **Annual Report 2019/20 and Letter to Shareholders.** The Annual Report 2019/20 and the Letter to Shareholders dated 17 June 2020 (in relation to the proposed renewal of the shareholders mandate for interested person transactions and the proposed renewal of the share purchase mandate) have been published on our corporate website, and may be accessed as follows:
- (a) the Annual Report 2019/20 may be accessed at the URL <https://www.singpost.com/about-us/investor-relations/annual-reports> by clicking on the hyperlink for “full Annual Report” under “FY2019/20 Annual Report”; and
 - (b) the Letter to Shareholders dated 17 June 2020 may be accessed at the URL <https://www.singpost.com/about-us/investor-relations/shareholder-meetings> by clicking on the hyperlink for “Letter to Shareholders” under “FY 2019/20 AGM”.

The above documents will also be made available on the SGX website at the URL <https://www.sgx.com/securities/company-announcements>.

8. **Record date and payment date for final dividend.** Subject to the approval of the shareholders to the final one-tier tax exempt dividend at the AGM, the Share Transfer Books and Register of Members of the Company will be closed on 28 July 2020 for the preparation of dividend warrants. Duly completed registrable transfers of ordinary shares of the Company received by the Company’s Share Registrar, M & C Services Private Limited, 112 Robinson Road #05-01, Singapore 068902, up to 5.00 p.m. on 27 July 2020 will be registered to determine shareholders’ entitlements to the proposed dividend, subject to approval of shareholders to the proposed dividend at the AGM to be convened and held on 16 July 2020. Subject as aforesaid, shareholders (being depositors) whose Securities Accounts with The Central Depository (Pte) Limited are credited with ordinary shares of the Company as at 5.00 p.m. on 27 July 2020 will rank for the proposed dividend. The proposed dividend, if so approved by shareholders, will be paid on 12 August 2020.
9. **Key dates/deadlines.** In summary, the key dates/deadlines which shareholders should take note of are set out in the table below:

Key dates	Actions
17 June 2020 (Wednesday)	Shareholders may begin to pre-register at https://www.singpost.com/agm2020 for live audio-visual webcast/live audio-only stream of the AGM proceedings.

Key dates	Actions
5.00 p.m. on 6 July 2020 (Monday)	Deadline for CPF or SRS investors who wish to appoint the Chairman of the Meeting as proxy to approach their respective CPF Agent Banks or SRS Operators to submit their votes.
2.30 p.m. on 13 July 2020 (Monday)	Deadline for shareholders to: <ul style="list-style-type: none"> • pre-register for live audio-visual webcast/live audio-only stream of the AGM proceedings; • submit questions in advance; and • submit proxy forms.
12.00 p.m. (noon) on 15 July 2020 (Wednesday)	Authenticated shareholders will receive an email which will contain unique user credentials and instructions on how to access the live audio-visual webcast and live audio-only stream of the AGM proceedings (the “ Confirmation Email ”). Shareholders who do not receive the Confirmation Email by 12.00 p.m. (noon) on 15 July 2020 , but have registered by the 13 July 2020 deadline, should contact our Share Registrar, M & C Services Private Limited, at +65 6228 0506 between 12.00 p.m. (noon) and 7.00 p.m. on 15 July 2020 or between 9.00 a.m. and 2.00 p.m. on 16 July 2020.
Date and time of AGM - 2.30 p.m. on 16 July 2020 (Thursday)	<ul style="list-style-type: none"> • Click on the link in the Confirmation Email and follow the instructions to access the live audio-visual webcast of the AGM proceedings; or • Call the toll-free telephone number and follow the instructions in the Confirmation Email to access the live audio-only stream of the AGM proceedings.
5.00 p.m. on 27 July 2020 (Monday)	Record date for determining entitlements to final dividend, subject to shareholders’ approval at the AGM.
12 August 2020 (Wednesday)	Payment date for final dividend, subject to shareholders’ approval at the AGM.

10. **Further information.** For more information, shareholders can refer to the FAQs on our corporate website at the URL <https://www.singpost.com/about-us/investor-relations/shareholder-meetings>.

11. **Important reminder.** Due to the constantly evolving COVID-19 situation in Singapore, we may be required to change our arrangements for the AGM at short notice. Shareholders should check at the URL <https://www.singpost.com/about-us/investor-relations/shareholder-meetings> or the SGX website at the URL <https://www.sgx.com/securities/company-announcements> for the latest updates on the status of the AGM.

SingPost would like to thank all shareholders for their patience and co-operation in enabling us to hold our AGM with the optimum safe distancing measures amidst the current COVID-19 pandemic.

Issued by Singapore Post Limited on 17 June 2020.

APPENDIX

Steps for pre-registration, pre-submission of questions and voting at the AGM

Shareholders will be able to observe and/or listen to the AGM proceedings through a live audio-visual webcast or live audio-only stream via their mobile phones, tablets or computers, submit questions in advance of the AGM and vote by appointing the Chairman of the Meeting as proxy to attend, speak and vote on their behalf at the AGM.

To do so, they will need to complete the following steps:

No.	Steps	Details
1.	Pre-registration	<p>Shareholders, including CPF and SRS investors, can pre-register at the pre-registration website at https://www.singpost.com/agm2020 from now till 2.30 p.m. on 13 July 2020 to enable SingPost to verify their status as shareholders.</p> <p>Following the verification, authenticated shareholders will receive an email by 12.00 p.m. (noon) on 15 July 2020. The email will contain unique user credentials and instructions on how to access the live audio-visual webcast and live audio-only stream of the AGM proceedings.</p> <p>Shareholders who do not receive an email by 12.00 p.m. (noon) on 15 July 2020, but have registered by the 13 July 2020 deadline, should contact our Share Registrar, M & C Services Private Limited, at +65 6228 0506 between 12.00 p.m. (noon) and 7.00 p.m. on 15 July 2020 or between 9.00 a.m. and 2.00 p.m. on 16 July 2020.</p>
2.	Submit questions in advance	<p>Shareholders will not be able to ask questions at the AGM live during the webcast or audio-stream, and therefore it is important for shareholders to pre-register and submit their questions in advance of the AGM.</p> <p>Submission of questions. Shareholders, including CPF and SRS investors, can submit questions related to the resolutions to be tabled for approval at the AGM to the Chairman of the Meeting, in advance of the AGM, in the following manner:</p> <p>(a) Via pre-registration website. Shareholders who pre-register to observe and/or listen to the AGM proceedings may submit their questions via the pre-registration website at https://www.singpost.com/agm2020.</p> <p>(b) Via email. Shareholders may submit their questions via email to AGM2020@singpost.com.</p> <p>(c) By post. Shareholders may submit their questions by post to the Company's Share Registrar, M & C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902.</p> <p>When sending in your questions via email or by post, please also provide us with the following details:</p> <ul style="list-style-type: none"> • your full name; • your address; and • the manner in which you hold shares in SingPost (e.g., via CDP, CPF/SRS and/or scrip).

No.	Steps	Details
		<p>Deadline to submit questions. All questions must be submitted by 2.30 p.m. on 13 July 2020.</p> <p>Addressing questions. We will endeavour to address all substantial and relevant questions received from shareholders during the AGM through live audio-visual webcast and live audio-only stream. However, as there may not be sufficient time to address all such questions at the AGM itself, we will publish our responses to substantial and relevant questions which we are unable to address during the AGM, on our corporate website and on SGXNET prior to the AGM.</p> <p>Minutes of AGM. We will publish the minutes of the AGM on our corporate website and on SGXNET, and the minutes will include the responses to substantial and relevant questions from shareholders which are addressed during the AGM.</p>
3.	Submit proxy forms to vote	<p>Appointment of Chairman of the Meeting as proxy. Shareholders (whether individual or corporate) who pre-register to observe and/or listen to the AGM proceedings and wish to vote on the resolutions to be tabled at the AGM must appoint the Chairman of the Meeting as their proxy to attend, speak and vote on their behalf at the AGM, in accordance with the instructions on the proxy form.</p> <p>Specific voting instructions to be given. Where shareholders (whether individual or corporate) appoint the Chairman of the Meeting as their proxy, they must give specific instructions as to voting, or abstentions from voting, in respect of a resolution in the proxy form, failing which the appointment of the Chairman of the Meeting as proxy for that resolution will be treated as invalid.</p> <p>Submission of proxy forms. Proxy forms must be submitted in the following manner:</p> <p>(a) if submitted by post, be lodged with the Company's Share Registrar, M & C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902; or</p> <p>(b) if submitted electronically, be submitted via email to the Company's Share Registrar at GPE@mncsingapore.com,</p> <p>in either case, by 2.30 p.m. on 13 July 2020.</p> <p>A shareholder who wishes to submit a proxy form must first download, complete and sign the proxy form, before submitting it by post to the address provided above, or before scanning and sending it by email to the email address provided above.</p> <p>Due to the current COVID-19 situation in Singapore, shareholders are strongly encouraged to submit completed proxy forms electronically via email.</p> <p>CPF or SRS investors who wish to appoint the Chairman of the Meeting as proxy should approach their respective CPF Agent Banks or SRS Operators to submit their votes by 5.00 p.m. on 6 July 2020.</p>



SINGAPORE POST LIMITED

(Incorporated in the Republic of Singapore)

(Company Registration No.: 199201623M)

28th Annual General Meeting

Thursday, 16 July 2020 at 2.30 p.m. (Singapore Time)

FAQs for Pre-registration, Pre-submission of Questions and Voting at the AGM

PRE-REGISTRATION

Q1: How do I register to watch the AGM via live audio-visual webcast and/or listen to the live audio-only stream?

A1: You will need to take the following steps:

Step 1: Go to the pre-registration website at <https://www.singpost.com/agm2020>.

Step 2: Click on the "Pre-register Now" button.

Step 3: Fill in the information required on the pre-registration page and click "Next".

Step 4: Review the information submitted. If accurate, please click "Submit".

Step 5: After you click "Submit", you will see an acknowledgement of your submission.

Step 6: An acknowledgement email will also be sent to the email address you have submitted.

Step 7(a): Following verification that you are a shareholder of SingPost, an email will be sent to you by 12.00 p.m. (noon) on Wednesday, 15 July 2020 with your unique user credentials and instructions on how to access the live audio-visual webcast and live audio-only stream of the AGM proceedings.

Step 7(b): If we are unable to verify that you are a shareholder on our records, you will receive an email by 12.00 p.m. (noon) on Wednesday, 15 July 2020 to notify you that we are unable to verify your shareholder status.

Step 8: On the day of the AGM (Thursday, 16 July 2020), you will need to log in to the webcast site with your login credentials to watch the live audio-visual webcast, or call the toll-free telephone number and enter the participant PIN to access the live audio-only stream, of the AGM proceedings. The AGM is scheduled to start at 2.30 p.m..

Shareholders who do not receive an email by 12.00 p.m. (noon) on Wednesday, 15 July 2020, but have registered by the Monday, 13 July 2020 deadline, should contact SingPost's Share Registrar, M & C Services Private Limited at +65 6228 0506 between 12.00 p.m. (noon) and 7.00 p.m. on 15 July 2020 or between 9.00 a.m. and 2.00 p.m. on 16 July 2020.

Q2: When would I receive the unique user credentials?

A2: Authenticated shareholders will receive an email by 12.00 p.m. (noon) on Wednesday, 15 July 2020. The email will contain user ID and password details as well as the link to access the live audio-visual webcast, and a toll-free telephone number and participant PIN to access the live audio-only stream of the AGM proceedings.

Shareholders who do not receive an email by 12.00 p.m. (noon) on Wednesday, 15 July 2020, but have registered by the Monday, 13 July 2020 deadline, should contact SingPost's Share Registrar, M & C Services Private Limited at +65 6228 0506 between 12.00 p.m. (noon) and 7.00 p.m. on 15 July 2020 or between 9.00 a.m. and 2.00 p.m. on 16 July 2020.

Q3: What happens if SingPost cannot verify my shareholder status?

A3: You will receive an email by 12.00 p.m. (noon) on Wednesday, 15 July 2020 notifying you that SingPost is not able to verify your shareholder status, and therefore, you will not receive access to the live audio-visual webcast or live audio-only stream of the AGM proceedings.

If you do not receive an email by 12.00 p.m. (noon) on Wednesday, 15 July 2020, but have registered by the Monday, 13 July 2020 deadline, you should contact SingPost's Share Registrar, M & C Services Private Limited at +65 6228 0506 between 12.00 p.m. (noon) and 7.00 p.m. on 15 July 2020 or between 9.00 a.m. and 2.00 p.m. on 16 July 2020.

Q4: Who can register to watch the AGM via live audio-visual webcast and/or listen to the live audio-only stream?

A4: Only shareholders of SingPost will be able to register to watch the live audio-visual webcast or listen to the live audio-only stream of the AGM proceedings.

Q5: Can I register my representative to watch the AGM via live audio-visual webcast and/or listen to the live audio-only stream?

A5: No. Only shareholders of SingPost will be able to register to watch the live audio-visual webcast or listen to the live audio-only stream of the AGM proceedings.

Q6: If I am a CPF or SRS investor holding SingPost shares, can I register to watch the AGM via live audio-visual webcast and/or listen to the live audio-only stream?

A6: Yes, you can pre-register to watch the live audio-visual webcast or listen to the live audio-only stream of the AGM proceedings. However, if you wish to submit your votes, you need to contact your CPF Agent Bank or SRS Operator through which you hold your SingPost shares as soon as possible and in any event, by **5.00 p.m. on Monday, 6 July 2020**.

Q7: If I hold SingPost shares via a securities sub-account with a depository agent (e.g., a nominee company), can I register to watch the AGM via live audio-visual webcast and/or listen to the live audio-only stream?

A7: You should contact the relevant intermediary through which you hold your SingPost shares as soon as possible in order for them to make the necessary arrangements for your participation in the AGM.

Q8: Is there a deadline for pre-registration?

A8: Yes, pre-registration must be completed by **2.30 p.m. on Monday, 13 July 2020**.

INFORMATION REQUIRED

Q9: What information do I need to provide to pre-register?

A9: You will need to provide the following information:

- First Name
- Last Name
- Email Address
- Shareholding Type (how you hold your SingPost shares, e.g., via CDP, CPF/SRS or scrip)
- NRIC or Passport Number

Providing contact number is optional.

Q10: Why do I need to provide my full NRIC/passport number?

A10: This is to enable SingPost to verify that you are a shareholder of SingPost.

VOTING

Q11: Would I be able to vote online?

A11: Shareholders who observe and/or listen to the live audio-visual webcast or live audio-only stream of the AGM proceedings will not be able to vote online during the AGM.

Q12: How do I vote if I can only observe and/or listen to the AGM proceedings but cannot vote online during the AGM?

A12: You will need to appoint the Chairman of the Meeting as your proxy to vote on your behalf at the AGM, and give specific instructions as to voting, or abstentions from voting, in respect of a resolution in the proxy form, failing which the appointment of the Chairman of the Meeting as proxy for that resolution will be treated as invalid.

Proxy forms must be submitted in the following manner:

- if submitted by **post**, be lodged at the office of SingPost's Share Registrar, M & C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902; or
- if submitted **electronically**, be submitted via email to SingPost's Share Registrar at GPE@mncsingapore.com.

in either case, by **2.30 p.m. on Monday, 13 July 2020**.

You will need to download, complete and sign the proxy form, before submitting it by post to the address provided above, or before scanning and sending it by email to the email address provided above.

Due to the current COVID-19 situation in Singapore, shareholders are strongly encouraged to submit completed proxy forms electronically via email.

Q13: Where can I find the proxy form?

A13: You can download the proxy form from the Investor Relations page of SingPost's corporate website at the URL <https://www.singpost.com/about-us/investor-relations/shareholder-meetings>. The proxy form will also be made available on the SGX website at the URL <https://www.sgx.com/securities/company-announcements>.

Q14: Is there a deadline to submit the proxy form?

A14: Yes, proxy forms must be submitted by **2.30 p.m. on Monday, 13 July 2020**.

ASKING QUESTIONS

Q15: Would I be able to ask questions?

A15: Shareholders cannot ask questions during the live audio-visual webcast or live audio-only stream of the AGM proceedings. However, shareholders, including CPF and SRS investors, can submit their questions related to the resolutions to be tabled for approval at the AGM to the Chairman of the Meeting, in advance of the AGM and in the following manner:

- **Via the pre-registration website:** Shareholders who pre-register to observe and/or listen to the AGM proceedings may submit their questions via the pre-registration website at <https://www.singpost.com/agm2020>;
- **Via email:** Shareholders may submit their questions via email to AGM2020@singpost.com; and/or
- **By post:** Shareholders may also submit their questions by post to SingPost's Share Registrar, M & C Services Private Limited, at 112 Robinson Road #05-01, Singapore 068902,

in any case, by **2.30 p.m. on Monday, 13 July 2020**.

When sending in your questions via email or by post, please also provide us with the following details:

- your full name;
- your address; and
- the manner in which you hold shares in SingPost (e.g., via CDP, CPF/SRS and/or scrip).

Q16: Is there a deadline to submit questions?

A16: Yes, all questions must be submitted by **2.30 p.m. on Monday, 13 July 2020**.

Q17: Would all questions be addressed?

A17: We will endeavour to address all substantial and relevant questions received from shareholders during the AGM through live audio-visual webcast and live audio-only stream. However, as there may not be sufficient time to address all such questions at the AGM itself, we will publish our responses to substantial and relevant questions which we are unable to address during the AGM, on our corporate website and on SGXNET prior to the AGM.

HOW TO WATCH WEBCAST

Q18: What do I need to watch the live audio-visual webcast?

A18: You need to use a web browser on any device such as a mobile phone, tablet or computer to view the live audio-visual webcast. Please ensure that the device is connected to Wi-Fi as viewing the live audio-visual webcast may consume a large amount of data.

Q19: What are the supported browsers?

A19: You will need the latest version of Chrome, Safari, Internet Explorer 11, Edge or Firefox. Please ensure that your web browser is compatible.

Q20: Once I receive the login credentials, can I log in to test before the AGM on Thursday, 16 July 2020?

A20: Yes, you can. You are encouraged to log in once you receive the email to ensure that you can log in successfully. However, the AGM webcast will only commence at 2.30 p.m. on Thursday, 16 July 2020.

Q21: What would be the login process be like?

A21: Authenticated shareholders will receive an email by 12.00 p.m. (noon) on Wednesday, 15 July 2020. The email will contain a weblink as well as your user ID and password.

To watch on your mobile device



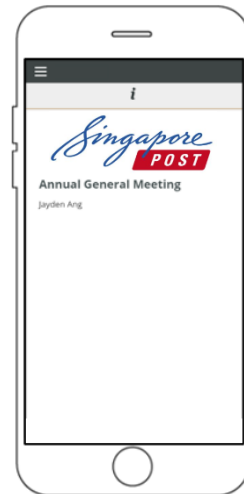
Step 1: Go to the URL provided in the email through a web browser. Ensure the browser is the latest version.



Step 2: Log in with the user ID and password provided in the email.

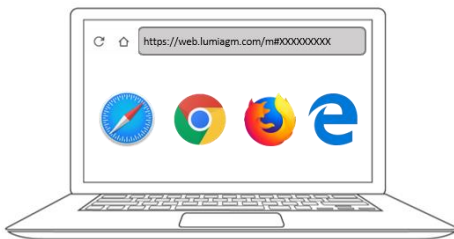


Step 3: After you have logged in, you should see a welcome page with the SingPost logo and your name. The AGM webcast will commence at 2.30 p.m. on Thursday, 16 July 2020.



Step 4: When the AGM webcast commences, the broadcast banner will appear at the bottom of the page. Tap the banner to bring up the webcast.

To watch on your computer



Step 1: Go to the URL provided in the email through a web browser. Ensure the browser is the latest version.



Step 2: Log in with the user ID and password provided in the email.



Step 3: After you have logged in, you should see a welcome page with the SingPost logo and your name. The AGM webcast will commence at 2.30 p.m. on Thursday, 16 July 2020.



Step 4: When the AGM webcast commences, the broadcast panel will appear automatically at the side.



General

Q22: If there are any changes to the AGM, how would I know?

A22: Please refer to the Shareholder Meetings page at the Investor Relations section of SingPost's corporate website at the URL <https://www.singpost.com/about-us/investor-relations/shareholder-meetings> for more information. In view of the evolving COVID-19 situation, shareholders are encouraged to check this page regularly for the latest updates on our AGM arrangements.

Q23: Who can I contact for further information on the AGM?

A23: You may contact the following during office hours:

SingPost's Share Registrar M & C Services Private Limited	Investor Relations/ Corporate Secretariat
GPE@mncsingapore.com +65 6228 0506	AGM2020@singpost.com +65 6845 6775 +65 6845 6280