General Announcement::Presentation Slides - Business Update: SingPost's eCommerce Volume

#### **Issuer & Securities**

Issuer/ Manager	SINGAPORE POST LIMITED
Securities	SINGAPORE POST LIMITED - SG1N89910219 - S08
Stapled Security	No

#### **Announcement Details**

Announcement Title	General Announcement
Date & Time of Broadcast	29-Dec-2015 17:18:54
Status	New
Announcement Sub Title	Presentation Slides - Business Update: SingPost's eCommerce Volume
Announcement Reference	SG151229OTHRPFYC
Submitted By (Co./ Ind. Name)	Genevieve Tan McCully (Mrs)
Designation	Group Company Secretary
Description (Please provide a detailed description of the event in the box below)	Please refer to the attached.
Attachments	Presentation.pdf  Total size =1448K







## Agenda

Cross-border eCommerce volume

Domestic eCommerce volumes (SEA and AU)

Top five categories

SingPost supporting more than 100 brands

The following presentation contains forward looking statements by the management of Singapore Post Limited ("SingPost") relating to financial trends for future periods, compared to the results for previous periods.

Some of the statements contained in this presentation that are not historical facts are statements of future expectations with respect to the financial conditions, results of operations and businesses, and related plans and objectives. Forward looking information is based on management's current views and assumptions including, but not limited to, prevailing economic and market conditions. These statements involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those in the statements as originally made. Such statements are not, and should not be construed as a representation as to future performance of SingPost. In particular, such targets should not be regarded as a forecast or projection of future performance of SingPost. It should be noted that the actual performance of SingPost may vary significantly from such statements.

"\$" means Singapore dollars unless otherwise indicated.

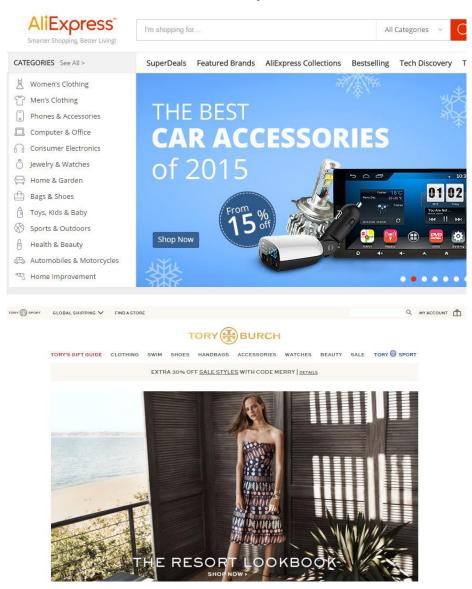
#### Cross border eCommerce Logistics



#### SingPost Sites



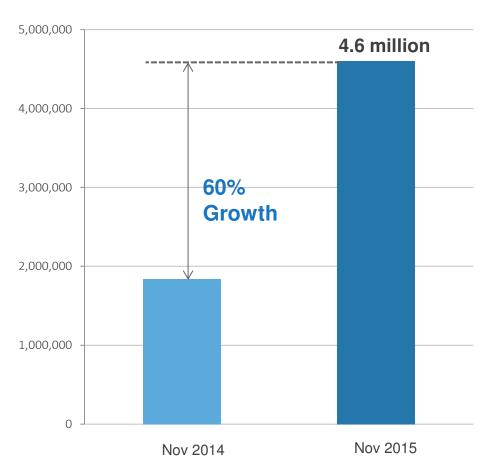
#### 3<sup>rd</sup> Party Sites



# SingPost's cross-border eCommerce volume has increased by 60% year-on-year (Nov 2015 vs Nov 2014) to 4.6 million packages



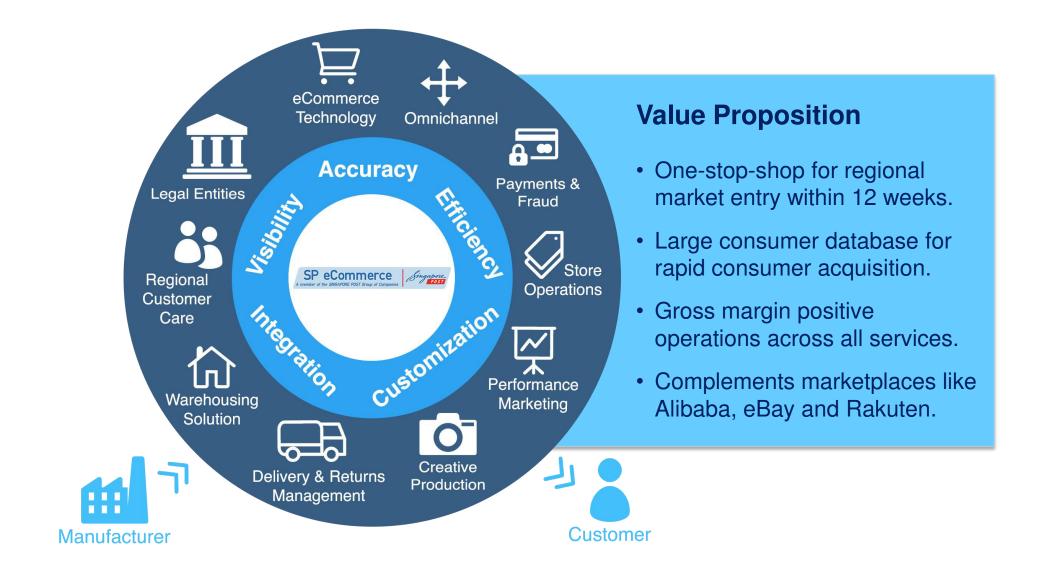
SingPost's Cross-Border eCommerce Volume



Note: Includes Singles Day shopping on 11 Nov 2015, Black Friday on 27 Nov 2015 and Cyber Monday on 30 Nov 2015

#### Domestic eCommerce: Strategic advantages of a full service eCommerce logistics provider





#### Demo: http://www.calvinklein.com/hk







Web Store Development



Regional Customer Care



Performance Marketing



**Store Operations** 



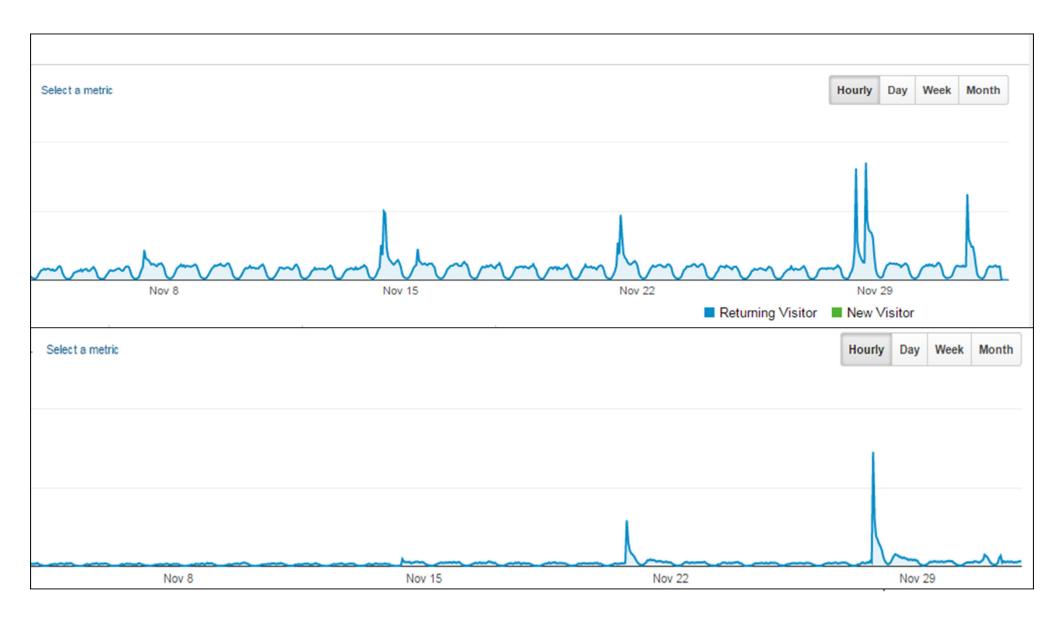
Warehousing



Delivery & Returns

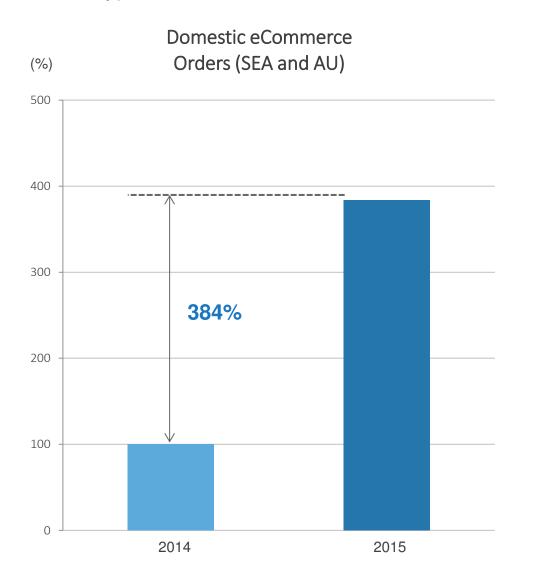
### Scalability is essential





# SingPost's domestic eCommerce orders (SEA and AU) has increased by 384% year on year (Black Friday through Cyber Monday)





Note: Figures exclude orders from TradeGlobal and Jagged Peak

#### Top five categories of items consumers are buying online

4



1 Fashion Apparel

2 Health and Beauty

3 Sportswear

Consumer Electronics

Toys

### SingPost supporting more than 100 brands with Asia Pacific's first end-to-end eCommerce logistics solutions



























