PROFILES OF KEY EXECUTIVES

MR VINCENT YIK

Group Chief Financial Officer

Mr Vincent Yik joined SingPost in December 2021 and is the Group Chief Financial Officer, responsible for overall financial matters of the Group, including financial and management reporting, taxation, investment management, risk management, treasury as well as other corporate matters. Vincent has more than 20 years of Finance related experience and before assuming the current role, he served as Chief Financial Officer (CFO) at OUE Lippo Healthcare Limited. Vincent also previously held key executive roles such as CFO of Far East Orchard Limited (a member of Far East Organization), Chief Operating Officer, Australia Properties of Far East Organization, Sydney, as well as CFO, Australia & New Zealand Banking Group, Singapore Branch. Vincent holds a Bachelor of Commerce from the University of Queensland, Australia. Vincent is also a member of CPA Australia as well as the Institute of Singapore Chartered Accountants.

MS NEO SU YIN

Chief Executive Officer, Singapore

Ms Neo Su Yin was appointed as Chief Executive Officer, Singapore on 1 November 2021. She joined SingPost in April 2019 as Vice President, Customer Experience, lifting SingPost's service quality and customer experience for post and parcel delivery services. Since January 2021, Su Yin has undertaken the management of the domestic post and parcel business, as well as driving the transformation strategy for the Future of Post. Su Yin has more than 20 years of experience in operations and customer experience, from her time in both Changi Airport Group (CAG) and the Republic of Singapore Navy. Prior to joining SingPost, Su Yin was General Manager at CAG, managing the ground operations and customer experience within the terminals. Before CAG, Su Yin had a distinguished military career with the Republic of Singapore Navy for 17 years and held several key leadership roles, including commanding officer of a warship. Su Yin was a Singapore Armed Forces Merit Scholar and holds a Master of Science (2nd Upper Class Hons) in Occupational Psychology from the University of Nottingham, United Kingdom. She is also a graduate of the United States Naval War College in Rhode Island, USA.