

PROFILES OF KEY EXECUTIVES

MR LAI TAK LOI RICHARD, 49

Group Chief Financial Officer

Mr Lai oversees all financial and strategic investment matters of the Group, including financial reporting, taxation, risk management, treasury and investor relations functions. Mr Lai has more than 27 years of experience in the financial, property and banking industries; having held key roles in finance, banking, asset management, mergers & acquisitions (M&A) and logistics, as well as appointed CFO of several SGX-listed entities. He joined the Group from GuocoLand Limited, part of the Hong Leong Group Malaysia, where he served for almost four years as CFO. He also served as Deputy CEO and subsequently appointed CEO of Mapletree Logistics Trust Management before leaving to start his own real estate capital management firm, LABRO Capital. Mr Lai was previously a banker in various capacities with various banks and financial institutions including Standard Chartered Bank, Schroders and Arab-Malaysian Merchant Bank (now known as AmInvestment Bank Berhad). Mr Lai holds a Bachelor in Economics (Honours) with a major in Accounting and Finance from the University of Manchester, United Kingdom. Mr Lai is a member of Malaysian Mensa Society.

MR PHANG HENG WEE VINCENT, 46

Chief Executive Officer, Postal Services & Singapore

Mr Phang joined SingPost in April 2019 as Chief Executive Officer for Postal Services and Singapore, which encompasses all of SingPost's core business in Singapore, including Post, Parcel and Logistics. In this role, Mr Phang is responsible for leading the delivery network in Singapore, through a comprehensive and customer-centric suite of logistics, mail and parcel solutions for our customers. He is also responsible for SingPost's international postal relationships. Mr Phang has over 20 years of regional experience in the supply chain, logistics, industrial and manufacturing industries in Asia, having served in various senior leadership roles including Group CEO of ST Logistics. Mr Phang holds a Master in Engineering (First Class) in Aeronautical Engineering from the Imperial College, UK and has also attended the Advanced Management Programme at Harvard Business School in 2014.

MR PUAR HUAN KIAP, 58

Group Chief Information Officer

Mr Puar joined SingPost in January 2020 as Group Chief Information Officer, responsible for all aspects of SingPost digital, innovation and information technology strategy whilst leading the Group Technology division globally. He brings with him over 30 years of experience acquired from various global organisations. His most recent appointment before SingPost was Head of Information Systems and Technology (IS&T) with Mapletree Investment Pte. Ltd. where he led the company through a transformation. Amongst many other initiatives, he helped to digitally transform Mapletree using latest technologies, helped in costs reductions and improve service level by bringing resources in-house, and streamlining processes to improve operation efficiency and productivity. Prior to Real-estate Investment Company, Mr Puar was the Senior IS Director for Covidien Medical and before that, he took on various senior roles in IT across industries spanning from fashion, retail, automotive and electronics. Mr Puar holds a Bachelor of Engineering from University of Aberdeen in the United Kingdom, and a Master of Management Technology from the University of Singapore.

MR LIM JUI-I, 41

Chief Executive Officer, Quantum Solutions

Mr Lim Jui-i joined SingPost in September 2017 as Group Chief Transformation Officer, responsible for the transformation blueprint across the SingPost business. Besides overseeing the change management process and providing strategic and commercial leadership to identify and drive growth opportunities across the Group, he was also responsible for strategic investments and integration. In June 2019, Mr Lim was appointed Chief Executive Officer (CEO) of Quantum Solutions International, the overseas logistics and eCommerce arm of SingPost. Mr Lim is currently responsible for growing and strengthening Quantum Solutions, alongside SPeCommerce (SPEC) and CouriersPlease (our last-mile courier business in Australia), as an Asia Pacific centric end-to-end eCommerce solutions provider. Mr Lim joined SingPost from Toll Global Forwarding, where he was the Director of Strategy & Development of the worldwide freight forwarding network. Prior to TGF, Mr Lim worked at Toll Holdings, Linfox and YCH Group in various strategy and business development roles. He holds a Master of Engineering and a Bachelor of Science in Applied & Engineering Physics from Cornell University in the USA.

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MS LINDA HOON SIEW KIN, 57

Group General Counsel & Group Company Secretary

Ms Hoon joined SingPost in August 2018 as Group General Counsel and Group Company Secretary, in which she leads the Legal, Compliance and Company Secretarial functions reporting to the Group CEO. In this role, Ms Hoon leads a team of professionals at the Group corporate office, to handle the legal advisory and compliance governance across the Group. Her responsibilities include corporate governance and regulatory and statutory governance management of SingPost. Ms Hoon has over 32 years of legal, compliance and company secretarial experience, mostly in-house with major regional listed companies. Ms Hoon has a Bachelor as well as Master's degree in Law from the National University of Singapore and was admitted to the Singapore Bar in 1987. She has also obtained a Master's of Science in Management from the Essec Business School in 2018.