

INVESTOR RELATIONS

COMMITTED TO REGULAR AND OPEN COMMUNICATION WITH THE INVESTMENT COMMUNITY

At SingPost, corporate transparency through regular and open engagement with the investment community is important to us; we take steps to engage regularly and actively with the global investment community.

Through our engagements with the investment community, we keep investors updated on our business strategies, sustainability initiatives, financial performance and material corporate developments and seek to gather feedback and understand investors' viewpoints. By fostering a sustained communication flow to provide the investment community with accurate, fair and timely information about SingPost's business operations and performance, our efforts in investor relations underscore the Group's commitment to create long-term value for its stakeholders.

In FY2022/23, Management engaged with about 180 local and overseas institutional investors through face-to-face meetings and virtual calls. We participated in four virtual investor conferences namely the UBS OneASEAN Conference, CGS CIMB Conference, UOB KayHian Shariah Gems Conference 2022 and UBS OneASEAN Internet Logistics Day. During these conferences, Management shared on its strategic focus and initiatives and business updates.

We actively develop and foster strong relationships with research analysts, who play an important role in communicating key messages to the investing community, media and the general public. Analysts' and investor briefings are conducted following the release of half-year and full year financial results, quarterly business updates, as well as announcements of key corporate developments. In the spirit of fair disclosure and to ensure wider reach, these sessions are webcast and made available to the wider investment community on a timely basis through our corporate website. All investors may access an audio webcast or playback and the transcript of each results briefing under the IR section of SingPost's website as soon as practicable.

To ensure timely and accurate dissemination of information, the IR section on SingPost's website is regularly updated and contains all SGXNet announcements, periodic financial statements, investor presentations and AGM-related materials, including minutes of the AGM and full voting results.

SingPost successfully held its first hybrid AGM for FY2021/22 in July 2022, providing the opportunity for shareholders and proxies to attend in person as well as online. Following the virtual AGMs held in 2020 and 2021 during the COVID-19 restrictions, the Group adopted the hybrid format to enhance accessibility for shareholders and proxies by providing a choice to either attend in person or virtually.

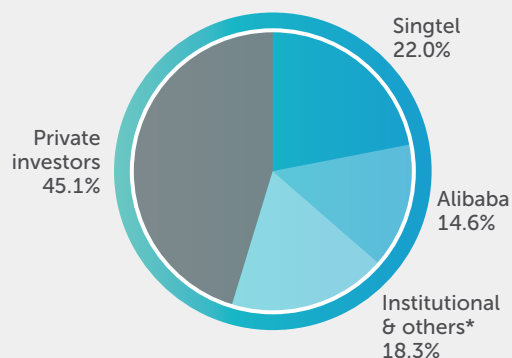
To further engage retail investors, SingPost holds annual meetings for retail investors with the Securities Investors Association Singapore ("SIAS") to provide an opportunity for engagement with Management. Retail shareholders were invited to the annual SingPost-SIAS dialogue session in July 2022 where they were updated on SingPost's performance and engaged in active dialogue with Management.

SingPost conducts site visits for investors and analysts to facilitate better understanding of the Group's business operations. This included visits to the mail processing facility at SingPost Centre and the parcel sorting operations at SingPost Regional eCommerce Logistics Hub.

In recognition of the Group's corporate governance and sustainability progress, SingPost achieved a 7th place ranking in The Singapore Governance and Transparency Index 2022 and was ranked 9th in the biennial ASEAN Corporate Governance Scorecard 2021 published in December 2022. SingPost also won the Corporate Governance Award in Diversity at the SIAS Investors' Choice Awards 2022. The Company has a AAA MSCI ESG rating.

HOLDINGS BY INVESTOR GROUPS

(as at 31 March 2023)



* including shares held by brokers custodians and nominees