

PEOPLE

COVID-19 has posed incredible challenges to SingPost and its people, who have shown resilience and an unfailing commitment towards its national duty as Singapore's postal service provider. SingPost's priority is to ensure the physical and emotional well-being of its people, who continue to be the driving force behind the business.



Winners of Best Ambassador of the Year 2020

E-BUKA PUASA

As the country underwent Circuit Breaker, Muslims in Singapore observed Ramadan amid a most challenging period. The annual traditions of physical gatherings with family and friends to break fast had to be forgone as everyone actively played their part to fight the spread of COVID-19.

SingPost demonstrated its adaptability as the annual Buka Puasa event held at delivery bases went online, in lieu of the physical event held in previous years. On 20 May 2020, the e-Buka

Puasa event was graced by then Senior Minister of State, Ministry of Communications and Information & Ministry of National Development Sim Ann, together with representatives from the Union of Telecoms Employees of Singapore (UTES), with over 100 SingPost management and staff members, over videoconferencing.

BEST AMBASSADOR OF THE YEAR 2020

SingPost would not be where it is now without its people. To recognise the efforts of its team members, the annual Best Ambassador of the Year awards was held virtually across the organisation on 9 October 2020. Over 100 staff and leaders across different countries as well as representatives from UTES attended the meaningful and heartwarming celebration via Zoom.

A total of 27 staff were awarded this year, recognised for taking pride in their jobs by living out SingPost's values of Trust, Total Customer, One Team, Top Execution, and Transformation.

