Annual Report 2024/25

## **ACHIEVEMENTS**

8 Star, 21 Gold, and 41 Silver awards at the **Excellent Service Award** by the Singapore Retailers Association



Achieved **bizSAFE STAR certification**, the highest accolade in Singapore's bizSAFE programme, supported by the Ministry of Manpower



**Exceeded** IMDA's **QoS standards** for the delivery of local basic letters and incoming letters received and delivered by the next working day



Honoured to be named **Great Place to Work® Certified™** in Australia, China, Singapore, and Taiwan from March 2024 to March 2025



Maintained **Cyber Trust Mark Certification** awarded by the Cyber Security Agency of Singapore, highlighting good cybersecurity practices



Silver winner for the **Most Effective Use – Events** at the 2024 Markies Awards for 'Making Every Delivery Count Since 1858'



Rated **5 stars** on the Australian FranData Franchise Rating Scale™



Franchise Excellence Award by Australian Retail Innovators



Winner of the Sustainability, Inclusivity or Diversity Innovation Award at the Vendors in Partnership (VIP) Australia Awards