# SINGAPORE POST LIMITED AND ITS SUBSIDIARIES <br> (Registration number: 199201623M) 

# SGXNET ANNOUNCEMENT UNAUDITED RESULTS FOR THE FOURTH QUARTER AND FINANCIAL YEAR ENDED 31 MARCH 2016 

## PART I INFORMATION REQUIRED FOR ANNOUNCEMENTS OF QUARTERLY (Q1, Q2 \& Q3), HALF YEAR AND FULL YEAR RESULTS

(1)(a)(i) Statement of comprehensive income for the group, together with a comparative statement for the corresponding period of the immediately preceding financial year.

## Consolidated Income Statement

|  | FY2015/16 <br> Q4 | $\begin{array}{r} \text { FY2014/15 } \\ \text { Q4 } \end{array}$ | Variance | $\begin{array}{r} \text { FY2015/16 } \\ \text { Full Year } \end{array}$ | $\begin{array}{r} \text { FY2014/15 } \\ \text { Full Year } \end{array}$ | Variance |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | S \$'000 | S\$'000 | \% | S\$'000 | S\$'000 | \% |
|  |  | (Restated)* |  |  |  |  |
| Revenue | 317,579 | 248,709 | 27.7\% | 1,151,542 | 919,582 | 25.2\% |
| Other income and gains (net) |  |  |  |  |  |  |
| - Rental and property-related income | 9,486 | 10,874 | (12.8\%) | 39,373 | 43,890 | (10.3\%) |
| - Miscellaneous | 75,025 | $(2,183)$ | N.M. | 121,193 | 6,593 | @ |
| - Fair value gains on investment properties | - | 5,163 | N.M. | - | 5,163 | N.M. |
| Labour and related expenses | $(79,616)$ | $(71,370)$ | 11.6\% | $(300,444)$ | $(263,138)$ | 14.2\% |
| Volume-related expenses ${ }^{1}$ | $(159,685)$ | $(100,656)$ | 58.6\% | $(535,425)$ | $(366,474)$ | 46.1\% |
| Administrative and other expenses | $(43,330)$ | $(34,887)$ | 24.2\% | $(145,801)$ | $(111,356)$ | 30.9\% |
| Depreciation and amortisation | $(8,539)$ | $(13,970)$ | (38.9\%) | $(31,886)$ | $(34,545)$ | (7.7\%) |
| Selling expenses | $(2,959)$ | $(3,377)$ | (12.4\%) | $(10,025)$ | $(9,486)$ | 5.7\% |
| Finance expenses | $(2,755)$ | (443) | @ | $(10,365)$ | $(4,370)$ | 137.2\% |
| Total expenses | $(296,884)$ | $(224,703)$ | 32.1\% | $(1,033,946)$ | $(789,369)$ | 31.0\% |


| Share of profit of associated companies and joint ventures | 5,454 | 3,363 | 62.2\% | 9,066 | 6,660 | 36.1\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Profit before income tax | 110,660 | 41,223 | 168.4\% | 287,228 | 192,519 | 49.2\% |
| Income tax expense | $(3,804)$ | $(5,254)$ | (27.6\%) | $(34,189)$ | $(32,963)$ | 3.7\% |
| Total profit | 106,856 | 35,969 | 197.1\% | 253,039 | 159,556 | 58.6\% |
| Net profit attributable to: |  |  |  |  |  |  |
| Equity holders of the Company | 105,379 | 35,554 | 196.4\% | 248,910 | 157,611 | 57.9\% |
| Non-controlling interests | 1,477 | 415 | 255.9\% | 4,129 | 1,945 | 112.3\% |
| Operating Profit ${ }^{2}$ | 107,465 | 37,191 | 189.0\% | 284,259 | 186,365 | 52.5\% |
| Underlying Net Profit ${ }^{3}$ | 31,796 | 39,815 | (20.1\%) | 153,568 | 160,179 | (4.1\%) |

Earnings per share for profit attributable to the equity holders of the Company during the period / year: ${ }^{4}$

| - | Basic | $\mathbf{4 . 3 6}$ cents | 1.49 cents | $\mathbf{1 0 . 8 6}$ cents |
| :--- | :--- | :--- | :--- | :--- |
| - | Diluted | $\mathbf{4 . 3 5}$ cents | 1.48 cents | $\mathbf{1 0 . 8 3}$ cents |
| 6.85 cents |  |  |  |  |

## Notes

$\frac{\text { Votes }}{1}$ Volume-related expenses comprise mainly of traffic expenses and cost of sales.
2 Operating profit for the purposes of paragraph 8 "Review of the performance of the Group" is defined as profit before interest, tax and share of profit or loss of associated companies and joint ventures.
3 Underlying net profit is defined as profit after tax and non-controlling interests, before one-off items such as gains and losses on sale of investments, property, plant and equipment and $M \& A$ related professional fees.
4 Earnings per share were calculated based on net profit attributable to equity holders of the Company less distribution attributable to perpetual securities holders, divided by the weighted average number of ordinary shares outstanding (excluding treasury shares).
@ Denotes variance exceeding $300 \%$.

* Prior year comparatives are restated. Please see Paragraph 5 for more details.


## Consolidated Statement of Comprehensive Income

|  | FY2015/16 | FY2014/15 |  | FY2015/16 | FY2014/15 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \text { Q4 } \\ \mathrm{S} \$ \mathbf{~} 000 \end{array}$ | $\begin{array}{r} \mathrm{Q} 4 \\ \text { S\$'000 } \\ \text { (Restated) }^{*} \end{array}$ | Variance \% | Full Year S\$'000 | Full Year S\$'000 | Variance \% |
| Total profit | 106,856 | 35,969 | 197.1\% | 253,039 | 159,556 | 58.6\% |
| Other comprehensive income / (loss) (net of tax): |  |  |  |  |  |  |
| Items that may be reclassified subsequently to profit or loss: |  |  |  |  |  |  |
| Available for sale financial assets - fair value gains / (losses) | 60 |  | N.M. | (637) | (419) | 52.0\% |
| Currency translation differences arising from consolidation |  |  |  |  |  |  |
| Losses | $(20,243)$ | $(3,157)$ | @ | $(18,913)$ | $(1,387)$ | @ |
| - Transfers to profit \& loss arising from disposals of subsidiaries and associates |  | $-1$ |  | $(2,026)$ |  | N.M. |
| Revaluation gain on property, plant and equipment upon transfer to investment properties | $20,029$ | $5,145$ | $289.3 \%$ | 20,029 | 5,145 | 289.3\% |
| Other comprehensive (loss) / income for the period / year (net of tax) | (154) | 1,988 | N.M. | $(1,547)$ | 3,339 | N.M. |
| Total comprehensive income for the period* | 106,702 | 37,957 | 181.1\% | 251,492 | 162,895 | 54.4\% |
| Total comprehensive income attributable to: |  |  |  |  |  |  |
| Equity holders of the Company | 107,452 | 37,543 | 186.2\% | 246,794 | 161,388 | 52.9\% |
| Non-controlling interests | (750) | 414 | N.M. | 4,698 | 1,507 | 211.7\% |
|  | 106,702 | 37,957 | 181.1\% | 251,492 | 162,895 | 54.4\% |

* As shown in the Statement of changes in equity on pages 8 and 9 .


## Underlying Net Profit Reconciliation Table


N.M. Not meaningful.
@ Denotes variance exceeding $300 \%$.
(1)(a)(ii) The following items have been included in arriving at profit before income tax:

|  | FY2015/16 | FY2014/15 |  | FY2015/16 | FY2014/15 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q4 | Q4 | Variance | Full Year | Full Year | Variance |
|  | S\$'000 | S\$'000 | \% | S\$'000 | S\$'000 | \% |
|  |  | (Restated)* |  |  |  |  |
| Other operating income and interest income ${ }^{\text {\# }}$ | 84,511 | 8,691 | @ | 160,566 | 50,483 | 218.1\% |
| Interest on borrowings | 2,134 | 2,075 | 2.8\% | 7,766 | 6,283 | 23.6\% |
| Depreciation and amortisation | 8,890 | 7,857 | 13.1\% | 33,290 | 29,485 | 12.9\% |
| Allowance for doubtful debts and bad debts written off | 679 | 582 | 16.7\% | 1,189 | 1,054 | 12.8\% |
| Foreign exchange (losses ) / gains - net | $(1,947)$ | 657 | N.M. | 1,894 | 1,195 | 58.5\% |
| Gains on sale of investments, property, plant and equipment ${ }^{\text {\# }}$ | 75,346 | $(3,420)$ | N.M. | 109,856 | 700 | @ |
| Stock obsolescence | 128 | 202 | (36.6\%) | 128 | 202 | (36.6\%) |
| Write-off of intangible assets | 256 | 6,464 | (96.0\%) | 256 | 6,464 | (96.0\%) |

\# Including one-off gains and losses on sale of investments, property, plant and equipment.
N.M. Not meaningful.
@ Denotes variance exceeding 300\%.

* Prior year comparatives are restated. Please see Paragraph 5 for more details.
(1)(b)(i) Statement of financial position (for the issuer and group), together with a comparative statement as at the end of the immediately preceding financial year.

|  | The Group |  | The Company |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Mar-16 | Mar-15 | Mar-16 | Mar-15 |
|  | S $\mathbf{\$}^{\prime} 000$ | S\$'000 | S $\mathbf{\$}^{\prime} 000$ | S ${ }^{\prime}$ 000 |
| ASSETS |  | (Restated)* |  |  |
| Current assets |  |  |  |  |
| Cash and cash equivalents | 126,640 | 584,140 | 49,626 | 477,045 |
| Financial assets | 8,127 | 21,878 | 7,780 | 21,531 |
| Trade and other receivables | 210,287 | 164,054 | 194,719 | 178,644 |
| Derivative financial instruments | 846 | - | 846 | - |
| Inventories | 4,499 | 6,298 | 367 | 484 |
| Other current assets | 17,206 | 21,220 | 4,915 | 5,573 |
|  | 367,605 | 797,590 | 258,253 | 683,277 |
| Non-current assets |  |  |  |  |
| Financial assets | 38,083 | 12,718 | 37,832 | 12,651 |
| Trade and other receivables | 5,351 | 4,776 | 563,193 | 152,016 |
| Investments in associated |  |  |  |  |
| Investments in subsidiaries | - | - | 356,229 | 292,890 |
| Investment properties | 745,844 | 638,818 | 760,842 | 633,826 |
| Property, plant and equipment | 517,376 | 329,984 | 241,943 | 250,286 |
| Intangible assets | 583,193 | 316,642 | 227 | 263 |
| Deferred income tax assets | 5,544 | 4,541 | - | - |
| Other non-current asset | 6,408 | 551 | - | - |
|  | 2,048,200 | 1,413,136 | 1,974,614 | 1,368,012 |
| Total assets | 2,415,805 | 2,210,726 | 2,232,867 | 2,051,289 |
| LIABILITIES |  |  |  |  |
| Current liabilities |  |  |  |  |
| Trade and other payables | 385,712 | 352,068 | 274,432 | 261,936 |
| Current income tax liabilities | 35,918 | 35,318 | 29,950 | 29,704 |
| Deferred income ${ }^{1}$ | 7,268 | 6,961 | 7,268 | 6,961 |
| Derivative financial instruments | 801 | 3,718 | 759 | 3,718 |
| Borrowings | 71,090 | 16,947 | 33,000 | - |
|  | 500,789 | 415,012 | 345,409 | 302,319 |
| Non-current liabilities |  |  |  |  |
| Trade and other payables | 30,190 | 10,688 | - | - |
| Borrowings | 209,182 | 221,380 | 203,044 | 203,749 |
| Deferred income ${ }^{1}$ | 56,785 | 59,569 | 56,785 | 59,569 |
| Deferred income tax liabilities | 57,356 | 36,340 | 19,199 | 17,278 |
|  | 353,513 | 327,977 | 279,028 | 280,596 |
| Total liabilities | 854,302 | 742,989 | 624,437 | 582,915 |
| NET ASSETS | 1,561,503 | 1,467,737 | 1,608,430 | 1,468,374 |

## EQUITY

Capital and reserves attributable to the equity holders of the Company Share capital
Treasury shares
Other reserves
Retained earnings
Ordinary equity
Perpetual securities ${ }^{2}$
Non-controlling interests
Total equity

| 448,775 | 429,980 | 448,775 | 429,980 |
| :---: | :---: | :---: | :---: |
| $(2,116)$ | $(2,831)$ | $(2,116)$ | $(2,831)$ |
| 7,258 | 7,448 | 34,713 | 5,802 |
| 749,647 | 682,639 | 780,232 | 688,597 |
| 1,203,564 | 1,117,236 | 1,261,604 | 1,121,548 |
| 346,826 | 346,826 | 346,826 | 346,826 |
| 1,550,390 | 1,464,062 | 1,608,430 | 1,468,374 |
| 11,113 | 3,675 | - | - |
| 1,561,503 | 1,467,737 | 1,608,430 | 1,468,374 |

Notes
1 Mainly relates to the postassurance collaboration with AXA Life Insurance Singapore Private Limited.
2 Perpetual securities amounting to $\$ \$ 350$ million were issued by the Company on 2 March 2012. The perpetual securities are cumulative and distributions are at the option of the Company, subject to terms and conditions of the securities issue. Based on accounting rules in FRS32 "Financial Instruments: Disclosure and Presentation", the perpetual securities are presented within equity.

[^0](1)(b)(ii) In relation to the aggregate amount of the group's borrowings and debt securities.

|  | Mar-16 <br> $\mathbf{S \$ \prime 0 0 0}$ | Mar-15 <br> $S \$ \prime 000$ |
| :--- | ---: | ---: |
| Amount repayable in one year or less, or on demand |  |  |
| - Borrowings (secured) | $\mathbf{1 1 , 6 6 7}$ | 2,647 |
| - Borrowings (unsecured) | $\mathbf{5 9 , 4 2 3}$ | 14,300 |
| Amount repayable after one year: |  |  |
| - Borrowings (secured) | $\mathbf{6 , 1 3 8}$ | 17,631 |
| - Borrowings (unsecured) | $\mathbf{2 0 3 , 0 4 4}$ | 203,749 |

The Group's unsecured borrowings comprised mainly S $\$ 200$ million 10-year Fixed Rate Notes issued in March 2010. The Fixed Rate Notes is listed on the SGX-ST and carry a fixed interest rate of $3.5 \%$ per annum.

## Details of any collateral.

Secured borrowings comprised bank loans and are secured over investment properties, or guaranteed by a director of a subsidiary with non-controlling interests.
(1)(c) Statement of cash flows (for the group), together with a comparative statement for the corresponding period of the immediately preceding financial year.

|  | The Group |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | FY2015/16 | FY2014/15 | FY2015/16 | FY2014/15 |
|  | Q4 | Q4 | Full Year | Full Year |
|  | S $\mathbf{\$}^{\prime} 000$ | S\$'000 | S\$'000 | S\$'000 |
| Cash flows from operating activities |  | (Restated)* |  | (Restated)* |
| Total profit | 106,856 | 35,969 | 253,039 | 159,556 |
| Adjustments for: |  |  |  |  |
| Income tax expense | 3,804 | 5,254 | 34,189 | 32,963 |
| Amortisation of deferred income | $(1,826)$ | (633) | $(7,425)$ | $(5,867)$ |
| Amortisation of intangible assets | 760 | 742 | 3,212 | 3,558 |
| Depreciation | 8,130 | 7,115 | 30,078 | 25,927 |
| (Gains) / losses on sale of investments, property, plant and equipment | $(75,346)$ | 3,420 | $(109,856)$ | (700) |
| Share-based staff costs | 874 | 599 | 4,053 | 2,582 |
| Interest expense | 2,134 | 2,075 | 7,766 | 6,283 |
| Interest income | (496) | $(1,112)$ | $(4,268)$ | $(3,864)$ |
| Write-off of intangible assets | 256 | 6,464 | 256 | 6,464 |
| Share of profit of associated companies and joint ventures | $(5,454)$ | $(3,363)$ | $(9,066)$ | $(6,660)$ |
| Fair value gain on investment properties | - | $(5,163)$ | - | $(5,163)$ |
|  | $(67,164)$ | 15,398 | $(51,061)$ | 55,523 |
| Operating cash flow before working capital changes | 39,692 | 51,367 | 201,978 | 215,079 |
| Changes in working capital, net of effects from acquisition and disposal of subsidiaries |  |  |  |  |
| Inventories | 315 | $(1,196)$ | 332 | $(1,223)$ |
| Trade and other receivables | 15,312 | 14,432 | $(28,397)$ | 1,333 |
| Trade and other payables | 4,994 | 58,084 | $(11,975)$ | 55,266 |
| Cash generated from operations | 60,313 | 122,687 | 161,938 | 270,455 |
| Income tax paid | (914) | $(1,559)$ | $(30,582)$ | $(35,453)$ |
| Net cash provided by operating activities | 59,399 | 121,128 | 131,356 | 235,002 |
| Cash flows from investing activities |  |  |  |  |
| Acquisition of subsidiaries, net of cash acquired | $(15,969)$ | $(4,681)$ | $(272,403)$ | (119,766) |
| Additions to property, plant and equipment and investment properties | $(49,811)$ | $(33,437)$ | $(279,742)$ | $(104,414)$ |
| Disposal of subsidiaries, net of cash disposed of | - | - | 50,962 | - |
| Investment in associated companies and joint ventures | $(36,169)$ | (911) | $(49,430)$ | (911) |
| Dividends received from associated companies | 959 | 911 | 2,167 | 911 |
| Interest received | 679 | 1,489 | 4,782 | 8,252 |
| Loan to an associated company | - | (334) | $(1,360)$ | $(14,187)$ |
| Repayment of secured loan to a shareholder of an associated company |  |  |  |  |
| Payment relating to purchase of a assets | - | - | (250) |  |
| Proceeds from partial divestment of an associated company | 78,910 | - | 78,910 |  |
| Proceeds from disposal of property, plant |  |  |  |  |
| Proceeds from sale of financial assets | 15,294 | - | 15,294 | - |
| Proceeds on maturity of financial assets | 2,000 | 1,500 | 19,250 | 6,000 |
| Purchase of financial assets | - | $(1,000)$ | $(28,321)$ | $(23,340)$ |
| Repayment of loans by associated companies | 142 | 272 | 1,578 | 518 |
| Net cash used in investing activities | 6,930 | $(35,977)$ | $(457,010)$ | $(235,917)$ |
| Cash flows from financing activities |  |  |  |  |
| Distribution paid to perpetual securities | $(7,416)$ | $(7,375)$ | $(14,915)$ | $(14,874)$ |
| Dividends paid to shareholders | $(32,409)$ | $(26,827)$ | $(166,985)$ | $(128,129)$ |
| Interest paid | $(4,118)$ | $(4,114)$ | $(8,444)$ | $(7,115)$ |
| Proceeds from issuance of ordinary shares | 1,527 | 1,138 | 17,381 | 298,876 |
| Proceeds from re-issuance of treasury shares | - | - | - | 31,932 |
| Proceeds from bank loan | 42,916 | 4,290 | 296,029 | 4,290 |
| Repayment of bank loan | $(125,252)$ | $(2,210)$ | $(254,912)$ | $(4,355)$ |
| Net cash (used in)/provided by financing activities | $(124,752)$ | $(35,098)$ | $(131,846)$ | 180,625 |
| Net (decrease) / increase in cash and cash equivalents | $(58,423)$ | 50,053 | $(457,500)$ | 179,710 |
| Cash and cash equivalents at beginning of financial period / year | 185,063 | 534,087 | 584,140 | 404,430 |
| Cash and cash equivalents at end of financial period/year | 126,640 | 584,140 | 126,640 | 584,140 |

* Prior year comparatives are restated. Please see Paragraph 5 for more details
(1)(d)(i) Statement of changes in equity (for the issuer and group), together with a comparative statement for the corresponding period of the immediately preceding financial year.


## The Group - Q4

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual securities |  | Noncontrolling interests | Total <br> equity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share capital | Treasury shares | Retained earnings | Other reserves | $\underline{\text { Total }}$ |  | $\underline{\text { Total }}$ |  |  |
|  | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 |
| Balance at 1 January 2016 | 447,143 | $(2,116)$ | 680,384 | 4,416 | 1,129,827 | 350,535 | 1,480,362 | 9,123 | 1,489,485 |
| Acquisition of subsidiaries | - | - | - | - | - | - | - | 2,740 | 2,740 |
| Distribution paid on perpetual securities | - | - | - | - | - | $(7,416)$ | $(7,416)$ | - | $(7,416)$ |
| Dividends | - | - | $(32,409)$ | - | $(32,409)$ | - | $(32,409)$ | - | $(32,409)$ |
| Total comprehensive income for the period | - | - | 101,672 | 2,073 | 103,745 | 3,707 | 107,452 | (750) | 106,702 |
|  | 447,143 | $(2,116)$ | 749,647 | 6,489 | 1,201,163 | 346,826 | 1,547,989 | 11,113 | 1,559,102 |
| Employee share option scheme: |  |  |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 874 | 874 | - | 874 | - | 874 |
| - New shares issued | 1,632 | - | - | (105) | 1,527 | - | 1,527 | - | 1,527 |
| Balance at 31 March 2016 | 448,775 | $(2,116)$ | 749,647 | 7,258 | 1,203,564 | 346,826 | 1,550,390 | 11,113 | 1,561,503 |
| Balance at 1 January 2015 as previously reported | 428,751 | $(2,831)$ | 257,257 | 3,661 | 686,838 | 350,534 | 1,037,372 | 3,261 | 1,040,633 |
| Effect of change in accounting for investment properties | - | - | 420,322 | 1,290 | 421,612 | - | 421,612 | - | 421,612 |
| As restated | 428,751 | $(2,831)$ | 677,579 | 4,951 | 1,108,450 | 350,534 | 1,458,984 | 3,261 | 1,462,245 |
| Distribution paid on perpetual securities | - | - | - | - | - | $(7,375)$ | $(7,375)$ | - | $(7,375)$ |
| Dividends | - | - | $(26,827)$ | - | $(26,827)$ | - | $(26,827)$ | - | $(26,827)$ |
| Total comprehensive income for the period | - | - | 31,887 | 1,989 | 33,876 | 3,667 | 37,543 | 414 | 37,957 |
|  | 428,751 | $(2,831)$ | 682,639 | 6,940 | 1,115,499 | 346,826 | 1,462,325 | 3,675 | 1,466,000 |

Employee share option scheme

| - Value of employee services | - | - | - | 599 | 599 | - | 599 | - | 599 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - New shares issued | 1,229 | - | - | (91) | 1,138 | - | 1,138 | - | 1,138 |
| Balance at 31 March 2015 | 429,980 | $(2,831)$ | 682,639 | 7,448 | 1,117,236 | 346,826 | 1,464,062 | 3,675 | 1,467,737 |

## The Group - Full Year

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual <br> securities | Total | Noncontrolling interests | Total equity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share <br> capital <br> S\$'000 | Treasury shares S\$'000 | Retained $\frac{\text { earnings }}{\text { S } \$^{\prime} 000}$ | Other $\frac{\text { reserves }}{\text { S } \${ }^{\prime} 000}$ | $\frac{\text { Total }}{S \$^{\prime} 000}$ |  |  |  |  |
| Balance at 1 April 2015 | 429,980 | $(2,831)$ | 682,639 | 7,448 | 1,117,236 | 346,826 | 1,464,062 | 3,675 | 1,467,737 |
| Transfer to statutory reserve | - | - | (2) | 2 | - | - | - | - | - |
| Acquisition of subsidiaries | - | - | - | - | - | - | - | 2,740 | 2,740 |
| Distribution paid on perpetual securities | - | - | - | - | - | $(14,915)$ | $(14,915)$ | - | $(14,915)$ |
| Dividends | - | - | $(166,985)$ | - | $(166,985)$ | - | $(166,985)$ |  | $(166,985)$ |
| Total comprehensive income for the year | - | - | 233,995 | $(2,116)$ | 231,879 | 14,915 | 246,794 | 4,698 | 251,492 |
|  | 429,980 | $(2,831)$ | 749,647 | 5,334 | 1,182,130 | 346,826 | 1,528,956 | 11,113 | 1,540,069 |
| Employee share option scheme: |  |  |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 4,053 | 4,053 | - | 4,053 | - | 4,053 |
| - New shares issued <br> - Treasury shares re-issued | 18,795 | 715 | - | $\begin{array}{r} (1,414) \\ (715) \end{array}$ | 17,381 | - | 17,381 | - | $17,381$ |
| Balance at 31 March 2016 | 448,775 | $(2,116)$ | 749,647 | 7,258 | 1,203,564 | 346,826 | 1,550,390 | 11,113 | 1,561,503 |
| Balance at 1 April 2014 as previously reported | 129,082 | $(35,346)$ | 250,700 | 2,402 | 346,838 | 346,826 | 693,664 | 2,168 | 695,832 |
| Effect of change in accounting for investment properties | - | - | 417,331 | 1,290 | 418,621 | - | 418,621 | - | 418,621 |
| As restated | 129,082 | $(35,346)$ | 668,031 | 3,692 | 765,459 | 346,826 | 1,112,285 | 2,168 | 1,114,453 |
| Distribution paid on perpetual securities | - | - | - | - | - | $(14,874)$ | $(14,874)$ | - | $(14,874)$ |
| Dividends | - | - | $(128,129)$ | - | $(128,129)$ | - | $(128,129)$ | - | $(128,129)$ |
| Total comprehensive income for the year | - | - | 142,737 | 3,777 | 146,514 | 14,874 | 161,388 | 1,507 | 162,895 |
|  | 129,082 | $(35,346)$ | 682,639 | 7,469 | 783,844 | 346,826 | 1,130,670 | 3,675 | 1,134,345 |
| New shares issued | 280,621 | - | - | - | 280,621 | - | 280,621 | - | 280,621 |
| Treasury shares re-issued | - | 31,915 | - | - | 31,915 | - | 31,915 | - | 31,915 |
| Employee share option scheme: |  |  |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 2,582 | 2,582 | - | 2,582 | - | 2,582 |
| - New shares issued | 20,277 | - | - | $(2,022)$ | 18,255 | - | 18,255 | - | 18,255 |
| - Treasury shares re-issued | - | 600 | - | (581) | 19 | - | 19 | - | 19 |
| Balance at 31 March 2015 | 429,980 | $(2,831)$ | 682,639 | 7,448 | 1,117,236 | 346,826 | 1,464,062 | 3,675 | 1,467,737 |

## The Company - Q4

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual <br> securities | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share capital | Treasury shares | Retained earnings | Other reserves | Total |  |  |
|  | S\$'000 | S ${ }^{\prime} 000$ | S ${ }^{\prime} 000$ | S\$'000 | S\$'000 | S\$'000 | S\$'000 |
| Balance at 1 January 2016 | 447,143 | $(2,116)$ | 715,505 | 6,260 | 1,166,792 | 350,535 | 1,517,327 |
| Distribution paid on perpetual securities | - | - | - | - | - | $(7,416)$ | $(7,416)$ |
| Dividends | - | - | $(32,409)$ | - | $(32,409)$ | - | $(32,409)$ |
| Total comprehensive income for the period | - | - | 97,136 | 27,684 | 124,820 | 3,707 | 128,527 |
|  | 447,143 | $(2,116)$ | 780,232 | 33,944 | 1,259,203 | 346,826 | 1,606,029 |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 874 | 874 | - | 874 |
| - New shares issued | 1,632 | - | - | (105) | 1,527 | - | 1,527 |
| Balance at 31 March 2016 | 448,775 | $(2,116)$ | 780,232 | 34,713 | 1,261,604 | 346,826 | 1,608,430 |
| Balance at 1 January 2015 |  |  |  |  |  |  |  |
| Effect of change in accounting for investment properties | - | - | 464,056 | 1,290 | 465,346 | - | 465,346 |
| As restated | 428,751 | $(2,831)$ | 684,860 | 5,294 | 1,116,074 | 350,534 | 1,466,608 |
| Distribution paid on perpetual securities | - | - | - | - | - | $(7,375)$ | $(7,375)$ |
| Dividends | - | - | $(26,827)$ | - | $(26,827)$ | - | $(26,827)$ |
| Total comprehensive income for the period | - | - | 30,564 | - | 30,564 | 3,667 | 34,231 |
|  | 428,751 | $(2,831)$ | 688,597 | 5,294 | 1,119,811 | 346,826 | 1,466,637 |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 599 | 599 | - | 599 |
| - New shares issued | 1,229 | - | - | (91) | 1,138 | - | 1,138 |
| Balance at 31 March 2015 | 429,980 | $(2,831)$ | 688,597 | 5,802 | 1,121,548 | 346,826 | 1,468,374 |

## The Company - Full Year

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual securities | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share capital | Treasury shares | Retained earnings | Other reserves | Total |  |  |
|  | S\$'000 | S ${ }^{\prime} 000$ | S\$'000 | S\$'000 | S\$'000 | S ${ }^{\prime} 000$ | S\$'000 |
| Balance at 1 April 2015 | 429,980 | $(2,831)$ | 688,597 | 5,802 | 1,121,548 | 346,826 | 1,468,374 |
| Distribution paid on perpetual securities | - | - | - | - | - | $(14,915)$ | $(14,915)$ |
| Dividends | - | - | $(166,985)$ | - | $(166,985)$ | - | $(166,985)$ |
| Total comprehensive income for the year | - | - | 258,620 | 26,987 | 285,607 | 14,915 | 300,522 |
|  | 429,980 | $(2,831)$ | 780,232 | 32,789 | 1,240,170 | 346,826 | 1,586,996 |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 4,053 | 4,053 | - | 4,053 |
| - New shares issued | 18,795 | - | - | $(1,414)$ | 17,381 | - | 17,381 |
| - Treasury shares re-issued | - | 715 | - | (715) | - | - | - |
| Balance at 31 March 2016 | 448,775 | $(2,116)$ | 780,232 | 34,713 | 1,261,604 | 346,826 | 1,608,430 |
| Balance at 1 April 2014 |  |  |  |  |  |  |  |
| Effect of change in accounting for investment properties | - | - | 460,807 | 1,290 | 462,097 | - | 462,097 |
| As restated | 129,082 | $(35,346)$ | 678,422 | 6,242 | 778,400 | 346,826 | 1,125,226 |
| Merger of a subsidiary | - | - | 57 | - | 57 | - | 57 |
| Distribution paid on perpetual securities | - | - | - | - | - | $(14,874)$ | $(14,874)$ |
| Dividends | - | - | $(128,129)$ | - | $(128,129)$ | - | $(128,129)$ |
| Total comprehensive income / (loss) for the year | - | - | 138,247 | (419) | 137,828 | 14,874 | 152,702 |
|  | 129,082 | $(35,346)$ | 688,597 | 5,823 | 788,156 | 346,826 | 1,134,982 |
| New shares issued | 280,621 | - | - | - | 280,621 | - | 280,621 |
| Treasury shares re-issued | - | 31,915 | - | - | 31,915 | - | 31,915 |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 2,582 | 2,582 | - | 2,582 |
| - New shares issued | 20,277 | - | - | $(2,022)$ | 18,255 | - | 18,255 |
| - Treasury shares re-issued | - | 600 | - | (581) | 19 | - | 19 |
| Balance at 31 March 2015 | 429,980 | $(2,831)$ | 688,597 | 5,802 | 1,121,548 | 346,826 | 1,468,374 |

(1)(d)(ii) Details of any changes in the company's share capital arising from rights issue, bonus issue, share buy-backs, exercise of share options or warrants, conversion of other issues of equity securities, issue of shares for cash or as consideration for acquisition or for any other purpose since the end of the previous period reported on. State also the number of shares that may be issued on conversion of all the outstanding convertibles, as well as the number of shares held as treasury shares, if any, against the total number of issued shares excluding treasury shares of the issuer, as at the end of the current financial period reported on and as at the end of the corresponding period of the immediately preceding financial year.

During the fourth quarter ended 31 March 2016, the Company issued 1,387,000 ordinary shares at prices ranging from $\mathrm{S} \$ 0.94$ to $\mathrm{S} \$ 1.35$ upon the exercise of options granted under the Singapore Post Share Option Scheme.

As at 31 March 2016, there were unexercised options for 45,270,000 (31 March 2015: $51,112,000$ ) unissued ordinary shares under the Singapore Post Share Option Scheme (including Performance Option Plan but excluding Restricted Share Plan) and unvested shares for 1,619,630 (31 March 2015: 1,686,445) unissued ordinary shares under the Restricted Share Plan.

As at 31 March 2016, the Company held 2,045,709 treasury shares (31 March 2015: 2,744,393).
(1)(d)(iii) To show the total number of issued shares excluding treasury shares as at the end of the current financial period and as at the end of the immediately preceding year.

As at 31 March 2016, total issued shares excluding treasury shares were 2,160,955,909 (31 March 2015: 2,146,774,225).
(1)(d)(iv) A statement showing all sales, transfers, disposal, cancellation and / or use of treasury shares as at end of the current financial period reported on.

During the fourth quarter ended 31 March 2016, no treasury share was re-issued.
(2) Whether the figures have been audited or reviewed, and in accordance with which auditing standard or practice.

The figures have not been audited nor reviewed.
(3) Where figures have been audited or reviewed, the auditors' report (including any qualifications or emphasis of a matter).

Not applicable.
(4) Whether the same accounting policies and methods of computation as in the issuer's most recently audited annual financial statements have been applied.

Except as disclosed under paragraph 5 below, the Group has applied the same accounting policies and methods of computation in the financial statements for the current reporting period ended 31 March 2016 compared with the audited financial statements for the financial year ended 31 March 2015.
(5) If there are any changes in the accounting policies and methods of computation, including any required by an accounting standard, what has changed, as well as the reasons for, and the effect of, the change.

On 1 April 2015, the Group adopted the new or amended FRS and Interpretations to FRS ("INT FRS") that are mandatory for application from that date. Changes to the Group's accounting policies have been made as required, in accordance with the transitional provisions in the respective FRS and INT FRS.

The adoption of these new or amended FRS and INT FRS did not result in substantial changes to the Group's accounting policies and had no material effect on the amounts reported for the current or prior financial years except for the following:
(i) Accounting for Investment Properties

During the financial year ended 31 March 2015, the Group's accounting policy with respect to the measurement of investment properties, has been changed from the cost model to the fair value model. Along with the accounting policy change from the cost model to the fair value model, management has undertaken a review of the Group's property allocation between investment properties and property, plant and equipment and made reclassification as appropriate.

The effects of the voluntary change in accounting policy and review of the Group's investment property assets on the Group's consolidated income statements as follows:

Increase/<br>(decrease)<br>Q4 FY2014/15<br>S\$'000

## Consolidated Statement of Comprehensive Income:

Depreciation and amortisation
Net profit attributable to:

- Equity holders of the Company

2,991

Earnings per share attributable to equity holders of the Company

- Basic (cents) 0.05
- Diluted (cents) 0.05
(ii) Completion of Purchase Price Allocation ("PPA") exercise

During the financial year ended 31 March 2015, the Group acquired Couriers Please Pty Limited, The Store House Limited and The Store House Operating Co., Limited, F.S. Mackenzie Limited and Famous Pacific Shipping (NZ) Limited. The fair values of assets (including intangible assets) and liabilities from the acquisitions had initially been determined based on provisional fair values. The Group completed the Purchase Price Allocation ("PPA") exercise in FY2015/16 and the effects of the PPA exercise, together with the revision to contingent consideration payable, is summarised below. These adjustments are accounted for as if they had been recognised on acquisition date and adjusted in the comparative financial statements as prior year adjustments. The effects on the 31 March 2015 Group's consolidated balance sheet as at 31 March 2015 as follows:

|  | As At 31 March 2015 |  |  |
| :---: | :---: | :---: | :---: |
|  | As previously reported | After adjustment | Increase / <br> (Decrease) |
|  | S\$'000 | S \$ $\mathbf{0 0 0}$ | S \$ ${ }^{\prime} 000$ |
| Assets |  |  |  |
| Goodwill | 296,492 | 267,278 | $(29,214)$ |
| Intangible assets, excluding goodwill | 6,401 | 49,364 | 42,963 |
| Deferred income tax assets | 5,371 | 4,541 | (830) |
| Net increase |  |  | 12,919 |
| Liabilities |  |  |  |
| Trade and other payables | 10,508 | 10,688 | 180 |
| Deferred income tax liabilities | 23,601 | 36,340 | 12,739 |
| Net increase |  |  | 12,919 |

There is no material effect on the Group's financial results for the financial year ended 31 March 2015.
(6) Earnings per ordinary share of the group for the current financial period reported on and the corresponding period of the immediately preceding financial year, after deducting any provision for preference dividends.

|  | The Group |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \text { FY2015/16 } \\ \text { Q4 } \end{array}$ | $\begin{gathered} \text { FY2014/15 } \\ \text { Q4 } \\ (\text { Restated)* } \end{gathered}$ | $\begin{array}{r} \text { FY2015/16 } \\ \text { Full Year } \end{array}$ | $\begin{array}{r} \text { FY2014/15 } \\ \text { Full Year } \end{array}$ |
| Based on weighted average number of ordinary shares in issue | 4.36 cents | 1.49 cents | 10.86 cents | 6.85 cents |
| On fully diluted basis | 4.35 cents | 1.48 cents | 10.83 cents | 6.81 cents |

[^1](7) Net asset value (for the issuer and group) per ordinary share based on the total number of issued shares excluding treasury shares of the issuer at the end of the current financial period reported on and immediately preceding financial year.

| The Group |  | The Company |  |
| :---: | :---: | :---: | :---: |
| Mar-16 | Mar-15 | Mar-16 |  |

Net asset value per ordinary share based on issued share capital of the Company at the end of the financial period (cents)

| 72.26 | 68.37 |  | $\mathbf{7 4 . 4 3}$ | 68.40 |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | The Company |  |
| The Group |  | Mar-16 |  | Mar-15 |

Ordinary equity per ordinary share based on issued share capital of the Company at the end of the financial period (cents)

| $\mathbf{5 5 . 7 0}$ | 52.04 | $\mathbf{5 8 . 3 8}$ | 52.24 |
| :--- | :--- | :--- | :--- | :--- |

(8) Review of the performance of the group.

## Fourth Quarter And Full Year Ended 31 March 2016

| Revenue |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY2015/16 | FY2014/15 |  | FY2015/16 | FY2014/15 |  |
|  | $\begin{array}{r} \text { Q4 } \\ \mathbf{S} \$^{\prime} \mathbf{0 0 0} \end{array}$ | $\begin{array}{r} \mathrm{Q4} \\ \mathrm{~S} \$^{\prime} \mathbf{0 0 0} \end{array}$ | Variance \% | Full Year S\$'000 | Full Year S\$ $\mathbf{\prime 0 0 0}$ | Variance |
| Mail | 127,536 | 123,472 | 3.3\% | 499,802 | 500,252 | (0.1\%) |
| Logistics | 167,598 | 136,268 | 23.0\% | 625,972 | 464,758 | 34.7\% |
| Retail \& eCommerce | 58,108 | 23,985 | 142.3\% | 160,660 | 92,002 | 74.6\% |
| Inter-segment eliminations* | $(35,663)$ | $(35,016)$ | (1.8\%) | $(134,892)$ | $(137,430)$ | (1.8\%) |
| Total | 317,579 | 248,709 | 27.7\% | 1,151,542 | 919,582 | 25.2\% |

* Inter-segment eliminations relate to the elimination of inter-segment billings for internal services to better reflect the profitability of each business segment.

The Group passed the revenue milestone of S\$1 billion for the full year ended 31 March 2016. Revenue grew $27.7 \%$ and $25.2 \%$ respectively in Q4 and the full year, with continued growth in eCommerce-related activities and the inclusion of new subsidiaries.

In the Mail segment, revenue increased $3.3 \%$ in Q4 despite the deconsolidation of subsidiaries divested during the year. Mail revenue declined marginally for the full year. Excluding the impact of the divestments, Mail revenue would have grown by $13.4 \%$ and $6.7 \%$ compared to Q4 and last year. This was largely driven by higher International mail revenue as a result of increased cross-border eCommerce-related deliveries

Logistics revenue rose by $23.0 \%$ and $34.7 \%$ in Q4 and full year respectively, on the back of growing contributions from eCommerce logistics activities as well as the inclusion of new subsidiaries.

The increase in Retail and eCommerce revenue in Q4 and full year was attributable to growth in eCommerce revenue as well as the consolidation of new US subsidiaries, Trade Global from 14 November 2015 and Jagged Peak from 8 March 2016.

## Other Income

Rental and property-related income decreased $12.8 \%$ and $10.3 \%$ in Q4 and full year respectively. This was due to lower retail rental revenue following the commencement of the redevelopment of Singapore Post Centre ("SPC") retail mall, which is due for completion by mid-2017.

Miscellaneous income amounted to $\$ \$ 75.0$ million in Q4 and $\mathrm{S} \$ 121.2$ million for the full year. The final quarter included one-off gains from the partial disposal of an associated company and sale of an available-for-sale investment totalling $S \$ 78.8$ million. For the full year, one-off gains from the disposals of subsidiaries, associates and an available-for-sale investment totalling $\mathbf{S} \$ 112.1$ million were included.

## Total Expenses

Total expenses increased $32.1 \%$ and $31.0 \%$ in Q4 and full year over the same periods last year, in tandem with the inclusion of new subsidiaries and growth in business volumes.

Labour and related expenses were higher with annual salary increments and additional headcount from new subsidiaries and the Group's growth initiatives.

The increase in volume-related expenses was in line with higher international traffic volumes, increased business activities and inclusion of new subsidiaries.

Administrative and other expenses increased largely due to higher property-related expenses such as warehouse rental costs, and higher M\&A related expenses.

Depreciation and amortisation expenses were lower as the comparative figures included a one-time $\$ \$ 6.5$ million write-off of an intangible asset.

Finance expenses increased $\$ \$ 2.3$ million and $S \$ 6.0$ million respectively in Q4 and full year due to higher non-trade related foreign exchange translation differences and higher interest expense on higher average borrowings.

Operating Profit

|  | FY2015/16 | FY2014/15 |  | FY2015/16 | FY2014/15 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q4 | Q4 | Variance | Full Year | Full Year | Variance |
|  | S $\mathbf{\$}^{\prime} \mathbf{0 0 0}$ | S \$ ${ }^{\prime} 000$ | \% | S\$'000 | S\$'000 | \% |
|  | (Restated)* |  |  |  |  |  |
| Mail | 35,059 | 36,887 | (5.0\%) | 147,775 | 143,989 | 2.6\% |
| Logistics | 11,573 | 4,970 | 132.9\% | 37,696 | 21,542 | 75.0\% |
| Retail \& eCommerce | $(3,216)$ | 2,505 | N.M. | 2,249 | 9,746 | (76.9\%) |
| Others* | 64,049 | $(7,171)$ | N.M. | 96,539 | 11,088 | @ |
| Total | 107,465 | 37,191 | 189.0\% | 284,259 | 186,365 | 52.5\% |

* Others refer to the commercial property rental operations, unallocated corporate overhead items and one-off items
* Prior year comparatives are restated. Please see Paragraph 5 for more details.
N.M. Not meaningful.
@ Denotes variance exceeding 300\%.
Operating profit grew 189.0\% in Q4 with one-off divestment gains from the partial disposal of an associated company and sale of an available for sale investment recorded under the Others segment and higher contributions from the Logistics segment. For the full year, operating profit rose $52.5 \%$ with one-off gains from the disposals of subsidiaries, associates and an available-for-sale investment.

Mail operating profit dipped $5.0 \%$ in Q4 due largely to lower domestic letter mail volumes as well as the deconsolidation of subsidiaries divested during the year. For the full year, mail operating profit increased $2.6 \%$, driven by higher volumes from eCommerce-related deliveries, as well as continued focus on productivity and efficiency, particularly with investments in mail infrastructure.

In Logistics, operating profit increased $132.9 \%$ in Q4 and $75.0 \%$ for the full year, with contributions from new subsidiaries and increased eCommerce logistics activities, as well as improved operating efficiency with integration of new subsidiaries into the Group's eCommerce logistics network.

Retail \& eCommerce operating profit in Q4 and full year was impacted by lower contributions from agency services and investments in eCommerce capabilities in Asia Pacific and the US to accelerate customer acquisitions. The final quarter included contributions from newly acquired subsidiary, Jagged Peak, from 8 March 2016.

The Others segment included one-off gains from divestments of subsidiaries, associates and an investment totalling $\mathbf{S} \$ 112.1$ million. Excluding the one-off items, operating profits in Q4 and full year were impacted by lower retail rental contributions as a result of the redevelopment of SPC retail mall.

Share of profit of associated companies and joint ventures improved in Q4 and the full year against the same period last year, mainly on higher contributions from Efficient E-Solutions and 4 PX .

## Net Profit and Underlying Net Profit

Net profit attributable to equity holders was up 196.4\% for Q4 and 57.9\% for full year, boosted by one-off divestment gains. Excluding one-off items, Q4 underlying net profit declined $20.1 \%$ from $S \$ 39.8$ million to $S \$ 31.8$ million whilst underlying net profit for the full year was lower by $4.1 \%$ from $S \$ 160.2$ million to $S \$ 153.6$ million due to the impact of loss of rental income arising from the SPC retail mall redevelopment and higher finance expenses.

## Balance Sheet

The Group's total assets amounted to $\$ \$ 2.4$ billion as at 31 March 2016, compared to S $\$ 2.2$ billion as at 31 March 2015. The lower cash balance was offset by higher trade receivables as a result of the consolidation of new subsidiaries, investment properties, property, plant and equipment, intangible assets and investments in associated companies and joint ventures arising from acquisitions.

Total liabilities were $\$ \$ 854.3$ million, compared to $\$ \$ 743.0$ million as at 31 March 2015. The increase was mainly due to higher trade payables as a result of consolidation of new subsidiaries.

As a result of the reduction of cash and an increase in short-term borrowings, the Group showed a net current liability position of $\$ \$ 133.2$ million as at 31 March 2016. The cash and short-term funds were largely utilised for the acquisition of TradeGlobal and capital expenditure. This resulted in the Group holding higher non-current assets that were funded by cash and short term borrowings. The Group has sufficient committed banking lines for its funding needs.

As at 31 March 2016, the Group was in a net debt position ${ }^{1}$ of $\mathrm{S} \$ 153.6$ million. Total borrowings increased from S $\$ 238.3$ million as at 31 March 2015 to $\mathrm{S} \$ 280.3$ million as at 31 March 2016. The borrowings have been utilised for the acquisition of a subsidiary, capital expenditure, working capital and other funding needs. Interest coverage ratio ${ }^{2}$ remained healthy at 42.1 times, compared to 36.4 times last year.

Ordinary shareholders' equity was slightly higher as at 31 March 2016 at $\mathrm{S} \$ 1.2$ billion, compared to the opening position as at 31 March 2015 due to higher earnings.

## Cash Flow

Net cash inflow from operating activities for the full year amounted to $\mathrm{S} \$ 131.4$ million. Working capital for the full year declined $\$ \$ 95.4$ million against last year due mainly to higher receivables as a result of increased eCommerce-related volumes ( $\$ \$ 29.7$ million) and a one-off receipt of $S \$ 58.0$ million relating to a postassurance collaboration last year.

[^2]Net cash outflow for investing activities was $\mathbf{S} \$ 457.0$ million, compared to $\$ \$ 235.9$ million last year. Capital expenditure of $\mathrm{S} \$ 279.7$ million for the full year comprised expenditure for the construction of the eCommerce Logistics Hub, acquisition of Toh Guan building and redevelopment of SPC retail mall. In addition to capital expenditure, the Group also invested $\mathrm{S} \$ 321.8$ million to acquire new subsidiaries and associated companies. These were partly offset by receipts of S $\$ 145.2$ million from the disposals of subsidiaries, associated companies and an available-for-sale investment.

Net cash outflow from financing activities was S $\$ 131.8$ million, compared to net cash inflow of S $\$ 180.6$ million last year, largely due to proceeds from its share issue to Alibaba Investment Limited. During the financial year ended 31 March 2016, the Group mainly paid dividends of $S \$ 167.0$ million and received net proceeds from bank loans of $S \$ 41.1$ million.

The use of the proceeds from the share issue to Alibaba Investment Limited is in line with the intended use originally stated in the SGXNET announcement dated 28 May 2014 and the subsequent SGXNET announcement dated 8 October 2015.

## Dividends

The Board is recommending a final dividend of 2.5 cents per share. Together with the interim dividend payments of 1.5 cents per share for each of the first three quarters, the total dividend for FY2015/16 would amount to 7 cents (FY2014/15: 7 cents) per share.

Barring unforeseen circumstances, the Group will endeavour to pay an annual dividend of 7 cents per share.
(9) Where a forecast, or a prospect statement, has been previously disclosed to shareholders, any variance between it and the actual results.

Not applicable.
(10) A commentary at the date of the announcement of the significant trends and competitive conditions of the industry in which the group operates and any known factors or events that may affect the group in the next reporting period and the next 12 months.

While the Group continues to face pressures of declining letter mails in the traditional postal business, it is making good progress on its transformation into a global eCommerce Logistics player.

The acquisitions of TradeGlobal and Jagged Peak in the US enabled SingPost to expand its eCommerce presence globally. With the expansion of the Group's eCommerce Logistics network, eCommerce related revenues are expected to grow, while the shift in business mix will lead to a decline in margins on a blended basis.

Under SingPost and Alibaba Investment Limited's Joint Strategic Business Development Framework, eCommerce volumes have grown as both parties continue to grow business collaboration.

The Group had entered into a conditional joint venture agreement with Alibaba Investment Limited where the latter will acquire a $34 \%$ stake in Quantium Solutions International Pte Ltd. Given business opportunities arising from related investments, both parties are working to finalise the joint venture by 31 October 2016.

The Group had also announced a new share issue of $5 \%$ of its existing share capital to Alibaba Investment Limited. A longer time is required to fulfil the conditions precedent, hence, the Group and Alibaba Investment Limited have mutually agreed in writing to extend the long-stop date to 31 October 2016.

The ongoing development of SPC Retail Mall is progressing well and is expected to be completed around mid-2017. The Regional eCommerce Logistics Hub has obtained TOP in April 2016 and is expected to be operational by July 2016.

As the Group continues with its transformation initiatives, it will continue developing a global eCommerce logistics ecosystem and extracting synergies from the recent acquisitions.

## (11) Dividends

## Current financial period reported on

## Final dividend

In relation to financial year ended 31 March 2016, the Board of Directors has proposed a final dividend of 2.5 cents per ordinary share (tax exempt one-tier).

The final dividend, if approved by shareholders of the Company at the Annual General Meeting ("AGM"), will be paid on 3 August 2016.

The transfer book and register of members of the Company will be closed on 22 July 2016 for the preparation of dividend warrants. Duly completed registrable transfers of the ordinary shares in the capital of the Company received by the Company's registrar up to 5.00 pm on 21 July 2016 will be registered to determine members' entitlements to the dividend.

## Corresponding period of the immediately preceding financial year

## Final and special dividend

A final tax exempt one-tier dividend of 2.5 cents per ordinary share and a special tax exempt one-tier dividend of 0.75 cents per ordinary share in relation to the financial year ended 31 March 2015 was proposed on 12 May 2015 and 29 May 2015 respectively and approved at the AGM on 8 July 2015. This dividend was paid on 24 July 2015.
(12) If no dividend has been declared (recommended), a statement to that effect.

Not applicable.

## PART II ADDITIONAL INFORMATION REQUIRED FOR FULL YEAR ANNOUNCEMENT

(13) Segmented revenue and results for business or geographical segments (of the group) in the form presented in the issuer's most recently audited annual financial statements, with comparative information for the immediately preceding year.

Management has determined the operating segments based on the reports reviewed by the Executive Director and Group Chief Financial Officer ("Chief Operating Decision Maker" or "CODM") that are used to make strategic decisions.

The CODM considers the business from a business segment perspective. Management manages and monitors the business in the three primary business areas: Mail, Logistics and Retail \& eCommerce:

- Mail - Mail segment provides comprehensive services for collecting, sorting, transporting and distributing domestic and international mail as well as sale of philatelic products. International mail service covers the handling of incoming international mail and outgoing international mail. Mail division also offers ePost hybrid mail service which integrates electronic data communication with traditional mail.
- Logistics - Logistics segment provides a diverse range of logistics solutions, comprising freight, warehousing, domestic and international distribution, and delivery services. The services include ecommerce logistics, warehousing, fulfilment and distribution, and other value-added services (Quantium Solutions), parcel delivery (Singapore Parcels), freight forwarding (Famous Holdings) and self-storage solutions (General Storage).
- Retail \& eCommerce - Retail \& eCommerce segment provides a wide variety of products and services beyond the scope of traditional postal services, including agency services, financial services and front-end ecommerce solutions.

Other operations include the provision of commercial property rental and investment holding; but these are not included within the reportable operating segments, as they are not included in the reports provided to the CODM. The results of these operations are included in the "all other segments" column.

The segment information provided to the CODM for the reportable segments for the years ended 31 March 2016 and 31 March 2015 are as follows:

|  | $\frac{\text { Mail }}{S \$ \$^{\prime} 000}$ | $\frac{\text { Logistics }}{\text { S\$'000 }}$ | $\begin{gathered} \begin{array}{c} \text { Retail \& } \\ \text { eCommerce } \end{array} \\ \hline \text { S } \$^{\prime} 000 \end{gathered}$ | All other $\frac{\text { segments }}{\text { S } \$^{\prime} 000}$ | $\frac{\text { Eliminations }}{S \$^{\prime} 000}$ | $\frac{\text { Total }}{S \$^{\prime} 000}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2016 |  |  |  |  |  |  |
| Revenue: |  |  |  |  |  |  |
| - External | 466,597 | 552,173 | 132,772 | - | - | 1,151,542 |
| - Inter-segment | 33,205 | 73,799 | 27,888 | - | $(134,892)$ | - |
|  | 499,802 | 625,972 | 160,660 | - | $(134,892)$ | 1,151,542 |
| Other income and gains (net) |  |  |  |  |  |  |
| Rental, property-related and miscellaneous income |  |  |  |  |  |  |
| - External | 461 | 2,912 | (56) | 152,982 | (1) | 156,298 |
| - Inter-segment | - | 583 | - | 33,394 | $(33,977)$ | - |
|  | 461 | 3,495 | (56) | 186,376 | $(33,978)$ | 156,298 |
| Operating profit | 147,775 | 37,696 | 2,249 | 96,539 | - | 284,259 |
| Depreciation and amortisation | 7,562 | 10,775 | 5,342 | 8,207 |  | 31,886 |
| Segment assets | 104,445 | 659,949 | 366,620 | 1,196,731 | - | 2,327,745 |

## Segment assets includes:

Investment in associated
companies
Intangible assets
Additions to:

- Property, plant and equipmen
- Investment properties

| - | 70,238 | - | 76,163 | - | 146,401 |
| :---: | ---: | :---: | :---: | :---: | ---: |
| 227 | 338,999 | 243,967 | - | - | 583,193 |
|  |  |  |  |  |  |
| 5,270 | 160,809 | 7,365 | 16,687 |  | 190,131 |
| - | 3 | - | 88,980 | - | 88,983 |


|  |  | Retail \& | All other |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Mail | Logistics | eCommerce | segments | Eliminations | Total |
| S \$ ${ }^{\prime} 000$ | S\$'000 | S\$'000 | S\$'000 | S\$'000 | S\$'000 |

2015
(Restated)
Revenue:

- External
- Inter-segment

| 467,567 | 387,758 | 64,257 | - | - | 919,582 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 32,685 | 77,000 | 27,745 | - | $(137,430)$ | - |
| 500,252 | 464,758 | 92,002 | - | $(137,430)$ | 919,582 |

Other income and gains (net)

- Rental, property-related
and miscellaneous income
- External
- Inter-segment

| 945 | 1,675 | 910 | 48,252 | - | 51,782 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| - | - | - | 35,684 | $(35,684)$ | - |
| 945 | 1,675 | 910 | 83,936 | $(35,684)$ | 51,782 |
| 143,989 | 21,542 | 9,746 | 11,088 |  | 186,365 |
| 7,626 | 7,230 | 1,537 | 18,152 |  | - |
|  |  |  |  | 34,545 |  |
| 153,296 | 550,080 | 24,484 | 977,466 | - | $1,705,326$ |

Segment assets includes:
Investment in associated companies

| 1,776 | 16,278 | - | 86,359 | - | 104,413 |
| ---: | ---: | ---: | ---: | :--- | ---: |
| 323 | 316,319 | - | - | - | 316,642 |
|  |  |  |  |  |  |
| 42,715 | 13,936 | 4,035 | 51,814 | - | 112,500 |
| - | 6,141 | - | 21 | - | 6,162 |

* Prior year comparatives are restated. Please see Paragraph 5 for more details.

Sales between segments are carried out at arm's length. The revenue from external parties reported to the CODM is measured in a manner consistent with that in the statement of comprehensive income.

The CODM assesses the performance of the operating segments based on a measure of operating profit, which is profit before interest, tax and share of profit of associated companies and joint ventures. Interest income and finance expenses are not allocated to segments.

A reconciliation of operating profit to profit before tax is provided as follows:

| $\mathbf{2 0 1 6}$ | 2015 |
| :---: | :---: |
| $\mathbf{S \$ \prime 0 0 0}$ | $S \$^{\prime} 000$ |
|  |  |
| $\mathbf{1 8 7 , 7 2 0}$ | 175,277 |
| $\mathbf{9 6 , 5 3 9}$ | 11,088 |
| $\mathbf{( 1 0 , 3 6 5 )}$ | $(4,370)$ |
| $\mathbf{4 , 2 6 8}$ | 3,864 |
| $\mathbf{9 , 0 6 6}$ | 6,660 |
| $\mathbf{2 8 7 , 2 2 8}$ | 192,519 |

Reportable segments' assets are reconciled to total assets as follows:
Segment assets are measured in a manner consistent with that of the financial statements. The CODM does not review balance sheet items by reportable segments, but rather monitors them at the Group level. All assets are allocated to reportable segments other than derivative financial instruments and financial assets, held-to-maturity. Cash and cash equivalents are allocated to reportable segments where applicable.
$\left.\begin{array}{lrr} & \begin{array}{c}\mathbf{2 0 1 6} \\ \mathbf{S \$ \prime 0 0 0}\end{array} & \begin{array}{c}2015 \\ \text { S } \$, 000\end{array} \\ \text { (Restated) }\end{array}\right]$

* Prior year comparatives are restated. Please see Paragraph 5 for more details.

Revenue from major products and services
Revenue from external customers is derived from the provision of mail, logistics solution, agency and financial services and front-end ecommerce solutions.

|  | $\mathbf{2 0 1 6}$ | 2015 |
| :--- | ---: | ---: |
|  | $\mathbf{S \$ \prime 0 0 0}$ | S\$'000 |
|  |  |  |
| Domestic and International Mail services | $\mathbf{4 6 6 , 5 9 7}$ | 467,567 |
| Domestic and International distribution and delivery services | $\mathbf{5 5 2 , 1 7 3}$ | 387,758 |
| Retail \& eCommerce sale of products and services | $\mathbf{1 3 2 , 7 7 2}$ | 64,257 |
| Revenue | $\mathbf{1 , 1 5 1 , 5 4 2}$ | 919,582 |

## Geographical information

The Group's three business segments operate principally in Singapore, where over $56 \%$ (2015: 67\%) of its revenues are generated. The remaining revenues are generated mainly from Australia, Japan, Europe and USA.

The Group does not rely on any major customers.
(14) In the review of performance, the factors leading to any material changes in contributions to turnover and earnings by the business or geographical segments.

Please refer to paragraph 8.
(15) A breakdown of sales.

|  | The Group |  |  |
| :---: | :---: | :---: | :---: |
|  | FY2015/16 S\$'000 | $\begin{array}{r} \text { FY } 2014 / 15 \\ \text { S } \$ 000 \end{array}$ | Variance \% |
| (a) Sales reported for the first half year | 517,779 | 431,256 | 20.1\% |
| (b) Total profit after tax before deducting minority interest reported for the first half year | 101,519 | 79,863 | 27.1\% |
| (c) Sales reported for the second half year | 633,763 | 488,326 | 29.8\% |
| (d) Total profit after tax before deducting minority interest reported for the second half year | 151,520 | 79,693 | 90.1\% |

(16) A breakdown of the total annual dividend (in dollar value) for the issuer's latest full year and its previous full year.

|  | Group and Company |  |
| :---: | :---: | :---: |
|  | FY2015/16 | FY2014/15 |
|  | S \$ $\mathbf{0 0 0}$ | S\$'000 |
| Ordinary dividends paid |  |  |
| Final exempt (one-tier) dividend paid in respect of the previous financial year of 2.5 cents per share (2015: 2.5 cents) | 53,777 | 47,793 |
| Special exempt (one-tier) dividend paid in respect of the previous financial year of 0.75 cents per share (2015: Nil) | 16,133 | - |
| Interim exempt (one-tier) dividend paid in respect of the first quarter of current financial year of 1.5 cents per share (2015: 1.25 cents) | 32,291 | 26,691 |
| Interim exempt (one-tier) dividend paid in respect of the second quarter of current financial year of 1.5 cents per share (2015: 1.25 cents) | 32,375 | 26,818 |
| Interim exempt (one-tier) dividend paid in respect of the third quarter of current financial year of 1.5 cents per share (2015: 1.25 cents) | 32,409 | 26,827 |
|  | 166,985 | 128,129 |

## PART III OTHER INFORMATION

(17) Interested Person Transactions

During the fourth quarter and full year ended 31 March 2016, the following interested person transactions were entered into by the Group:

|  | Aggregate value of all interested person transactions during the financial period (excluding transactions less than $\mathbf{S} \mathbf{1 0 0 , 0 0 0}$ and transactions conducted under shareholders' mandate pursuant to Rule 920) |  | Aggregate value of all interested person transactions conducted under shareholders' mandate pursuant to Rule 920 (excluding transactions less than $\mathbf{S} \$ 100,000$ ) |  |
| :---: | :---: | :---: | :---: | :---: |
|  | FY2015/16 | FY2014/15 | FY2015/16 | FY2014/15 |
|  | Q4 | Q4 | Q4 | Q4 |
|  | S $\mathbf{\$}^{\prime} 000$ | S $\$^{\prime} 000$ | S \$ ${ }^{\prime} 000$ | S ${ }^{\prime} 000$ |
| Sales |  |  |  |  |
| Singapore Telecommunications Group | - | - | 2,669 | 532 |
| SP Services Ltd | - | - | 1,218 | 1,358 |
|  | - | - | 3,887 | 1,890 |
| Purchases |  |  |  |  |
| SembCorp Group | - | - | - | 700 |
| Singapore Telecommunications Group | - | - | 365* | 572* |
|  | - | - | 365 | 1,272 |
| Loan to associated company |  |  |  |  |
| Postea Group | - | 390* | - | - |
|  | - | 390 | - | - |
| Total interested person transactions | - | 390 | 4,252 | 3,162 |


|  | Aggregate value of all interested person transactions during the financial period (excluding transactions less than $\mathbf{S} \$ 100,000$ and transactions conducted under shareholders' mandate pursuant to Rule 920) |  | Aggregate value of all interested person transactions conducted under shareholders' mandate pursuant to Rule 920 (excluding transactions less than $\mathbf{\$} \mathbf{\$ 1 0 0}, \mathbf{0 0 0}$ ) |  |
| :---: | :---: | :---: | :---: | :---: |
|  | FY2015/16 Full Year S\$'000 | FY2014/15 Full Year S\$'000 | FY2015/16 Full Year S\$'000 | FY2014/15 Full Year S\$'000 |
| Sales |  |  |  |  |
| Mediacorp Group | - | - | 799* | 540 |
| Postea Group | - | - | 198* | - |
| Singapore Airlines Group | - | - | 1,704* | - |
| Singapore Telecommunications Group | - | - | 5,621* | 10,357* |
| SP Services Ltd | - | - | 1,218 | 1,358 |
| Starhub Group | - | - | 860 | 631 |
|  | - | - | 10,400 | 12,886 |
| Purchases |  |  |  |  |
| Certis Cisco Group | - | - | 162* | 723* |
| PSA Corporation Limited | - | - | 1,808* | 2,727* |
| SATS Group | - | - | 57,239* | - |
| SembCorp Group | - | - | 3,267 | 96,060* |
| Singapore Airlines Group | - | - | 1,540 | 4,480 |
| Singapore Telecommunications Group | - | - | 365* | 682* |
| SMRT Group | - | - | - | 1,188* |
|  | - | - | 64,381 | 105,860 |
| Loan to associated company |  |  |  |  |
| Postea Group | - | 1,132* | - | - |
|  | - | 1,132 | - | - |
| Total interested person transactions | - | 1,132 | 74,781 | 118,746 |

[^3](18) Confirmation by the Board pursuant to rule 720(1) of the Listing Manual

The Board had received undertakings from all its directors and executive officers in the format as set out in Appendix 7.7 in pursuant to Rule 720(1) of the listing manual of the Singapore Exchange Securities Trading Limited.
(19) Report of persons occupying managerial positions who are related to a director, chief executive officer or substantial shareholder

Pursuant to Rule 704(13) of the Listing Manual of the Singapore Exchange Securities Trading Limited, the Company confirms that there is no person occupying a managerial position in the Company or any of its principal subsidiaries who is a relative of a director or chief executive officer or substantial shareholder of the Company.


[^0]:    * Prior year comparatives are restated. Please see Paragraph 5 for more details,

[^1]:    * Prior year comparatives are restated. Please see Paragraph 5 for more details.

[^2]:    ${ }^{1}$ Cash and cash equivalents less borrowings
    ${ }^{2}$ EBITDA to interest expense

[^3]:    Note
    All the transactions set out in the above table were based on the Group's interested person transactions register. They were either based on contractual values for the duration of the contracts (which vary from 4 months to 15 years) or annual values for open-ended contracts.
    *Include contracts of duration exceeding one year.

