# SINGAPORE POST LIMITED AND ITS SUBSIDIARIES 

(Registration number: 199201623M)

## SGXNET ANNOUNCEMENT UNAUDITED RESULTS FOR THE THIRD QUARTER AND NINE MONTHS ENDED 31 DECEMBER 2019

## PART I INFORMATION REQUIRED FOR ANNOUNCEMENTS OF QUARTERLY (Q1, Q2 \& Q3), HALF YEAR AND FULL YEAR RESULTS

(1)(a)(i) Statement of comprehensive income for the group, together with a comparative statement for the corresponding period of the immediately preceding financial year.

## Consolidated Income Statement

| Continuing operations | FY2019/20 | FY2018/19 ${ }^{3}$ |  | FY2019/20 | FY2018/19 ${ }^{3}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S\$'000 | S\$'000 | \% |
| Revenue | 355,914 | 363,353 | (2.0\%) | 1,001,562 | 1,002,551 | (0.1\%) |
| Labour and related expenses | $(73,097)$ | $(70,327)$ | 3.9\% | $(214,050)$ | $(208,000)$ | 2.9\% |
| Volume-related expenses ${ }^{1}$ | $(198,750)$ | $(193,540)$ | 2.7\% | $(537,505)$ | $(512,072)$ | 5.0\% |
| Administrative and other expenses | $(27,529)$ | $(32,495)$ | (15.3\%) | $(76,123)$ | $(99,118)$ | (23.2\%) |
| Depreciation and amortisation | $(16,867)$ | $(9,620)$ | 75.3\% | $(51,073)$ | $(28,793)$ | 77.4\% |
| Selling expenses | $(2,074)$ | $(1,653)$ | 25.5\% | $(6,147)$ | $(5,032)$ | 22.2\% |
| Impairment loss on trade and other receivables | (116) | (81) | 43.2\% | $(1,151)$ | (206) | @ |
| Operating expenses | $(318,433)$ | $(307,716)$ | 3.5\% | $(886,049)$ | $(853,221)$ | 3.8\% |
| Other income | 3,867 | (834) | N.M. | 6,800 | 2,452 | 177.3\% |
| Profit on operating activities | 41,348 | 54,803 | (24.6\%) | 122,313 | 151,782 | (19.4\%) |
| Share of profit / (loss) of associated companies and joint venture | 46 | 17 | 170.6\% | 110 | $(7,092)$ | N.M. |
| Exceptional items ${ }^{2}$ | (711) | 31,825 | N.M. | 274 | 22,919 | (98.8\%) |
| Interest income and investment |  |  |  |  |  |  |
| income (net) | 392 | 1,693 | (76.8\%) | 5,596 | 3,885 | 44.0\% |
| Finance expenses | $(3,127)$ | $(2,254)$ | 38.7\% | $(9,466)$ | $(6,111)$ | 54.9\% |
| Profit before tax | 37,948 | 86,084 | (55.9\%) | 118,827 | 165,383 | (28.2\%) |
| Income tax expense | $(8,372)$ | $(9,397)$ | (10.9\%) | $(25,153)$ | $(31,126)$ | (19.2\%) |
| Profit from continuing operations | 29,576 | 76,687 | (61.4\%) | 93,674 | 134,257 | (30.2\%) |
| Discontinued operations ${ }^{3}$ |  |  |  |  |  |  |
| Loss from discontinued operations | - | $(12,756)$ | N.M. | $(11,994)$ | $(30,779)$ | (61.0\%) |
| Profit after tax | 29,576 | 63,931 | (53.7\%) | 81,680 | 103,478 | (21.1\%) |
| Attributable to: |  |  |  |  |  |  |
| Equity holders of the Company | 30,493 | 50,202 | (39.3\%) | 83,904 | 94,066 | (10.8\%) |
| Non-controlling interests | (917) | 13,729 | N.M. | $(2,224)$ | 9,412 | N.M. |
| Underlying Net Profit ${ }^{4}$ | 31,204 | 32,882 | (5.1\%) | 83,630 | 85,652 | (2.4\%) |

[^0]to the equity holders of the Company during the period / year: ${ }^{5}$

|  | FY2019/20 | FY2018/19 | FY2019/20 | FY2018/19 |
| :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | 9M | 9M |
| Continuing operations |  |  |  |  |
| - Basic | 1.19¢ | 2.62¢ | 3.76¢ | 5.03¢ |
| - Diluted | 1.19¢ | 2.62¢ | 3.76¢ | 5.03¢ |
| Discontinued operations ${ }^{5}$ |  |  |  |  |
| - Basic | - | (0.57¢) | (0.53C) | (1.36¢) |
| - Diluted | - | (0.57¢) | (0.53¢) | (1.36¢) |

## Notes

$\frac{1}{1}$ Volume-related expenses comprise mainly of traffic expenses and cost of sales.
2 Exceptional items comprised one-off items such as asset impairment, fair value changes on investment properties, gains or losses on sale of investments and property, plant and equipment and M\&A related professional fees.

3 Discontinued operations arise from U.S. subsidiaries (as defined in announcement dated 19 September 2019) which results have been re-presented in accordance with SFRS(I) 5 Non-Current Assets Held for Sale and Discontinued Operations. The loss from discontinued operations of S $\$ 12.0$ million represents the operating loss of the U.S. Subsidiaries till the date of deconsolidation.

4 Underlying net profit is defined as net profit before exceptional items, net of tax.
5 Earnings/(loss) per share were calculated based on net profit/(loss) attributable to equity holders of the Company less distribution attributable to perpetual securities holders, divided by the weighted average number of ordinary shares outstanding (excluding treasury shares).

## Consolidated Statement of Comprehensive Income

|  | FY2019/20 | FY2018/19 |  | FY2019/20 | FY2018/19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S\$'000 | S\$'000 | \% |
| Profit after tax | 29,576 | 63,931 | (53.7\%) | 81,680 | 103,478 | (21.1\%) |

Other comprehensive income / (loss) (net of tax):
Items that may be reclassified subsequently to profit or loss:
Deconsolidation of a foreign subsidiary's other capital reserve
Currency translation differences

- Loss on translation of foreign operations
- Transfer to profit or loss arising from disposal of foreign subsidiaries
Items that will not be reclassified subsequently to profit or loss:
Equity investments at fair value through other comprehensive income
- Fair value loss
- Gain on sale


Other comprehensive income / (loss) for the

| period (net of tax) | 606 | $(5,081)$ | N.M. | $(4,853)$ | $(7,106)$ | 31.7\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total comprehensive income for the period* | 30,182 | 58,850 | (48.7\%) | 76,827 | 96,372 | (20.3\%) |

Total comprehensive income attributable to:

| Equity holders of the Company | 31,112 | 45,237 | (31.2\%) | 80,318 | 87,703 | (8.4\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Non-controlling interests | (930) | 13,613 | N.M. | $(3,491)$ | 8,669 | N.M. |
|  | 30,182 | 58,850 | (48.7\%) | 76,827 | 96,372 | (20.3\%) |

* As shown in the Statement of changes in equity on pages 9 and 10.


## Underlying Net Profit Reconciliation Table

|  | FY2019/20 | FY2018/19 |  | FY2019/20 | FY2018/19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S\$'000 | S\$'000 | \% |
| Profit attributable to equity holders of the Company | 30,493 | 50,202 | (39.3\%) | 83,904 | 94,066 | (10.8\%) |
| Additional provision for contingent |  |  |  |  |  |  |
| consideration of a foreign subsidiary | - | 2,539 | N.M. | - | 2,539 | N.M. |
| Professional fees | 681 | 644 | 5.7\% | 683 | 810 | (15.7\%) |
| Gain on dilution of interest in an associated company |  | $(42,662)$ | N.M. | - | $(42,662)$ | N.M. |
| Losses on disposal of property, plant and equipment | 30 | 186 | (83.9\%) | 14 | 229 | (93.9\%) |
| Fair value loss on warrants from an associated company | - | 7,468 | N.M. | - | 16,165 | N.M. |
| Reversal of over-provision of contingent consideration in a foreign subsidiary |  |  | - | (971) | - | N.M. |
| Exceptional items | 711 | $(31,825)$ | N.M. | (274) | $(22,919)$ | (98.8\%) |
| NCl share of gain on dilution of interest in an associated company | - | 14,505 | N.M. | - | 14,505 | N.M. |
| Underlying Net Profit | 31,204 | 32,882 | (5.1\%) | 83,630 | 85,652 | (2.4\%) |

N.M. Not meaningful.
(1)(a)(ii) The following items have been included in arriving at profit before income tax:

|  | FY2019/20 | FY2018/19 |  | FY2019/20 | FY2018/19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Continuing Operations | $\begin{gathered} \text { Q3 } \\ \text { S\$'000 } \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ \text { S\$'000 } \end{gathered}$ | $\begin{gathered} \text { Variance } \\ \text { \% } \end{gathered}$ | $\begin{gathered} 9 M \\ S \${ }^{\prime} 000 \end{gathered}$ | $\begin{gathered} 9 \mathrm{M} \\ \mathrm{~S} \$ \mathbf{0} 000 \end{gathered}$ | Variance \% |
| Interest income and investment income (net) | 392 | 1,693 | (76.8\%) | 5,596 | 3,885 | 44.0\% |
| Interest on borrowings | $(2,157)$ | $(2,252)$ | (4.2\%) | $(6,451)$ | $(6,109)$ | 5.6\% |
| Depreciation and amortisation | $(16,867)$ | $(9,620)$ | 75.3\% | $(51,073)$ | $(28,793)$ | 77.4\% |
| Impairment loss on trade and other receivables | (116) | (81) | 43.2\% | $(1,151)$ | (206) | @ |
| Foreign exchange (losses) / gains | (226) | $(1,315)$ | (82.8\%) | 1,939 | (753) | N.M. |
| Losses on disposal of property, plant and equipment | (30) | (186) | (83.9\%) | (14) | (229) | (93.9\%) |
| Gain on dilution of interest in an associated company | - | 42,662 | N.M. | - | 42,662 | N.M. |

N.M. Not meaningful.
@ Denotes variance more than $300 \%$

| Included in Loss from | FY2019/20 | FY2018/19 |  | FY2019/20 | FY2018/19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| discontinued operations | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S \$ 000 | S\$'000 | \% |
| Interest loss and investment loss (net) | - | (111) | N.M. | (29) | (153) | (81.0\%) |
| Interest on borrowings | - | (74) | N.M. | (860) | $(1,061)$ | (19.0\%) |
| Depreciation and amortisation | - | $(4,978)$ | N.M. | - | $(14,483)$ | N.M. |
| (Impairment loss on) / reversal of impairment on trade and other receivables | - | $(1,357)$ | N.M. | 491 | $(1,808)$ | N.M. |
| Foreign exchange losses | - | (126) | N.M. | (218) | (167) | (30.5\%) |
|  | FY2019/20 | FY2018/19 |  | FY2019/20 | FY2018/19 |  |
| Total | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S\$'000 | S\$'000 | \% |
| Interest income and investment income (net) | 392 | 1,582 | (75.2\%) | 5,567 | 3,732 | 49.2\% |
| Interest on borrowings | $(2,157)$ | $(2,326)$ | (7.3\%) | $(7,311)$ | $(7,170)$ | 2.0\% |
| Depreciation and amortisation | $(16,867)$ | $(14,598)$ | 15.5\% | $(51,073)$ | $(43,276)$ | 18.0\% |
| Impairment loss on trade and other receivables | (116) | $(1,438)$ | (91.9\%) | (660) | $(2,014)$ | (67.2\%) |
| Foreign exchange (losses) / gains | (226) | $(1,441)$ | (84.3\%) | 1,721 | (920) | N.M. |
| Loss on disposal of property, plant and equipment | (30) | (186) | (83.9\%) | (14) | (229) | (93.9\%) |
| Gain on dilution of interest in an associated company | - | 42,662 | N.M. | - | 42,662 | N.M. |

N.M. Not meaningful.
@ Denotes variance more than 300\%
(1)(b)(i) Statement of financial position (for the issuer and group), together with a comparative statement as at the end of the immediately preceding financial year.

|  | The Group |  | The Company |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Dec-19 | Mar-19 | Dec-19 | Mar-19 |
|  | S\$'000 | S\$'000 | S\$'000 | S\$'000 |
| ASSETS |  |  |  |  |
| Current assets |  |  |  |  |
| Cash and cash equivalents | 259,147 | 392,220 | 205,381 | 330,266 |
| Financial assets | 9,508 | 7,230 | 9,508 | 7,230 |
| Trade and other receivables | 315,199 | 264,689 | 273,609 | 200,920 |
| Derivative financial instruments | - | 58 | - | 58 |
| Inventories | 460 | 692 | 79 | 180 |
| Other current assets | 16,099 | 21,339 | 6,432 | 6,496 |
|  | 600,413 | 686,228 | 495,009 | 545,150 |
| Non-current assets |  |  |  |  |
| Financial assets | 92,937 | 105,789 | 19,108 | 28,652 |
| Trade and other receivables | 8,932 | 7,797 | 247,315 | 249,452 |
| Investments in associated |  |  |  | 18,534 |
| Investments in subsidiaries | - | - | 318,371 | 318,371 |
| Investment properties | 999,284 | 999,349 | 948,253 | 948,253 |
| Property, plant and equipment | 447,270 | 466,798 | 279,958 | 270,742 |
| Right-of-use assets | 74,675 | - | 24,003 | - |
| Intangible assets | 304,941 | 307,438 | - | - |
| Deferred income tax assets | 2,835 | 3,194 | - | - |
| Other non-current asset | 2,890 | 2,807 | - | - |
|  | 1,973,344 | 1,933,012 | 1,855,542 | 1,834,004 |
| Total assets | 2,573,757 | 2,619,240 | 2,350,551 | 2,379,154 |
| LIABILITIES |  |  |  |  |
| Current liabilities |  |  |  |  |
| Trade and other payables | 463,424 | 486,990 | 418,311 | 408,147 |
| Current income tax liabilities | 33,044 | 44,291 | 24,489 | 35,254 |
| Contract liabilities | 33,376 | 38,214 | 19,993 | 23,041 |
| Lease liabilities | 22,363 | - | 9,884 | - |
| Derivative financial instruments | 430 | 440 | 430 | 440 |
| Borrowings | 208,650 | 281,842 | 200,196 | 268,581 |
|  | 761,287 | 851,777 | 673,303 | 735,463 |
| Non-current liabilities |  |  |  |  |
| Trade and other payables | 12,245 | 17,757 | 1,768 | 1,088 |
| Borrowings | 7,647 | 9,034 | - | - |
| Contract liabilities | 32,842 | 38,334 | 32,830 | 38,334 |
| Lease liabilities | 63,189 | - | 14,406 | - |
| Deferred income tax liabilities | 40,547 | 41,875 | 22,988 | 22,896 |
|  | 156,470 | 107,000 | 71,992 | 62,318 |
| Total liabilities | 917,757 | 958,777 | 745,295 | 797,781 |
| NET ASSETS | 1,656,000 | 1,660,463 | 1,605,256 | 1,581,373 |
| EQUITY |  |  |  |  |
| Capital and reserves attributable to the Company's equity holders |  |  |  |  |
| Share capital | 638,762 | 638,762 | 638,762 | 638,762 |
| Treasury shares | $(29,724)$ | $(30,174)$ | $(29,724)$ | $(30,174)$ |
| Other reserves | 75,937 | 78,024 | 41,640 | 40,127 |
| Retained earnings | 577,989 | 579,633 | 604,044 | 585,832 |
| Ordinary equity | 1,262,964 | 1,266,245 | 1,254,722 | 1,234,547 |
| Perpetual securities | 350,534 | 346,826 | 350,534 | 346,826 |
|  | 1,613,498 | 1,613,071 | 1,605,256 | 1,581,373 |
| Non-controlling interests | 42,502 | 47,392 | - | - |
| Total equity | 1,656,000 | 1,660,463 | 1,605,256 | 1,581,373 |

(1)(b)(ii) In relation to the aggregate amount of the group's borrowings and debt securities.

|  | Dec-19 <br> $\mathbf{S} \$ \mathbf{0 0 0}$ | Mar-19 <br> S\$'000 |
| :--- | ---: | ---: |
| Amount repayable in one year or less, or on demand |  |  |
| - Borrowings (secured) | $\mathbf{1 , 8 2 9}$ | 1,666 |
| - Borrowings (unsecured) | $\mathbf{2 0 6 , 8 2 1}$ | $\mathbf{2 8 0 , 1 7 6}$ |
| Amount repayable after one year: |  |  |
| - Borrowings (secured) | $\mathbf{7 , 6 4 7}$ | $\mathbf{9 , 0 3 4}$ |

The Group's unsecured borrowings comprised mainly $\mathrm{S} \$ 200$ million 10-year Fixed Rate Notes issued in March 2010. The Fixed Rate Notes is listed on the SGX-ST and carry a fixed interest rate of $3.5 \%$ per annum.

## Details of any collateral.

Secured borrowings comprised bank loans and are secured over investment properties, asset of a subsidiary or guaranteed by a director of a subsidiary with noncontrolling interests.
(1)(c) Statement of cash flows (for the group), together with a comparative statement for the corresponding period of the immediately preceding financial year.

|  | The Group |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | FY2019/20 | FY2018/19 | FY2019/20 | FY2018/19 |
|  | Q3 | Q3 | 9M | 9M |
|  | S\$'000 | S\$'000 | S \$'000 | S\$'000 |
| Cash flows from operating activities |  |  |  |  |
| Profit after tax | 29,576 | 63,931 | 81,680 | 103,478 |
| Adjustments for: |  |  |  |  |
| Income tax expense | 8,372 | 9,392 | 25,225 | 30,269 |
| Impairment loss on trade and other receivables | 116 | 1,438 | 660 | 2,014 |
| Amortisation of contract liabilities | $(2,096)$ | $(1,764)$ | $(5,834)$ | $(5,365)$ |
| Amortisation of intangible assets | 114 | 2,741 | 393 | 8,025 |
| Depreciation | 16,755 | 11,857 | 50,681 | 35,251 |
| Gain on dilution of interest in an associated company | - | $(42,662)$ | - | $(42,662)$ |
| Losses on disposal of property, plant and equipment | 30 | 186 | 14 | 229 |
| Loss on derivative instrument | - | 7,468 |  | 16,165 |
| Share-based staff costs | 726 | 515 | 1,954 | 1,558 |
| Interest expense | 3,127 | 2,326 | 10,326 | 7,170 |
| Interest income | $(1,153)$ | $(1,449)$ | $(4,686)$ | $(4,198)$ |
| Share of (profit) / loss of associated companies and joint venture | (46) | (17) | (110) | 7,092 |
|  | 25,945 | $(9,969)$ | 78,623 | 55,548 |
| Operating cash flow before working capital changes | 55,521 | 53,962 | 160,303 | 159,026 |
| Changes in working capital, net of effects from acquisition and disposal of subsidiaries |  |  |  |  |
| Inventories | 204 | 123 | 232 | 121 |
| Contract liabilities | (641) | 2,324 | $(4,496)$ | 549 |
| Trade and other receivables | $(78,186)$ | $(29,409)$ | $(85,861)$ | $(26,361)$ |
| Trade and other payables | 56,759 | 75,902 | 20,583 | $(1,340)$ |
| Cash generated from operations | 33,657 | 102,902 | 90,761 | 131,995 |
| Income tax paid | $(17,526)$ | $(15,399)$ | $(35,974)$ | $(32,693)$ |
| Net cash provided by operating activities | 16,131 | 87,503 | 54,787 | 99,302 |
| Cash flows from investing activities |  |  |  |  |
| Additions to property, plant and equipment, investment properties and intangible assets | $(3,520)$ | $(6,651)$ | $(10,391)$ | $(25,449)$ |
| Deconsolidation of subsidiaries | - | - | $(3,934)$ | - |
| Interest received | 1,415 | 1,212 | 5,145 | 3,913 |
| Loan to an associated company | - | (701) | $(1,040)$ | (701) |
| Proceeds from sale of financial assets | - | - | 741 | 106 |
| Proceeds from disposal of property, plant and equipment | 5 | 13 | 89 | 89 |
| Proceeds on maturity of financial assets | - | - | 5,500 | - |
| Net cash used in investing activities | $(2,100)$ | $(6,127)$ | $(3,890)$ | $(22,042)$ |
| Cash flows from financing activities |  |  |  |  |
| Distribution paid to perpetual securities | - | - | $(7,499)$ | $(7,499)$ |
| Dividends paid to shareholders | $(11,248)$ | $(11,283)$ | $(67,487)$ | $(67,860)$ |
| Dividends paid to non-controlling interests in a subsidiary | - | (314) | (992) | (586) |
| Interest paid | $(1,627)$ | $(4,050)$ | $(11,890)$ | $(8,725)$ |
| Proceeds from re-issuance of treasury shares | - | - | - | 281 |
| Purchase of treasury shares | - | $(4,813)$ | - | $(10,526)$ |
| Proceeds from bank loan | 8,806 | 29,966 | 78,405 | 179,246 |
| Repayment of principal portion of lease liabilities | $(6,674)$ | - | $(20,665)$ | - |
| Repayment of bank term loan | $(69,568)$ | $(30,225)$ | $(153,842)$ | $(129,761)$ |
| Net cash used in financing activities | $(80,311)$ | $(20,719)$ | $(183,970)$ | $(45,430)$ |
| Net (decrease) / increase in cash and cash equivalents | $(66,280)$ | 60,657 | $(133,073)$ | 31,830 |
| Cash and cash equivalents at beginning of financial period | 325,427 | 285,223 | 392,220 | 314,050 |
| Cash and cash equivalents at end of financial period | 259,147 | 345,880 | 259,147 | 345,880 |

During the 9 months ended 31 December 2019, the deconsolidated US businesses used S $\$ 5.3$ million (contributed 9M FY2018/19: S\$5.9 million) in the Group's operating activities, contributed Nil (used in 9M FY2018/19: S\$8.3 million) in respect of investing activities and paid S $\$ 7.1$ million (contributed 9M FY2018/19: $\mathbf{S} \$ 53.8$ million) in respect of financing activities.

Following the announcement of the filing of Chapter 11 of the United States Bankruptcy Code in the United States Bankruptcy Court, the Group no longer has control over the cash balance of $\mathrm{S} \$ 3.9$ million held by the U.S. Subsidiaries. As part of deconsolidation, this amount is reflected as an outflow under investing activities.
(1)(d)(i) Statement of changes in equity (for the issuer and group), together with a comparative statement for the corresponding period of the immediately preceding financial year.

The Group - Q3

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual securities |  | Noncontrolling interests | Total <br> Equity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share <br> capital <br> S\$'000 | Treasury shares S\$'000 | Retained earnings S\$'000 | $\begin{array}{c}\text { Other } \\ \text { reserves }\end{array}$ <br> $s \$^{\prime} 000$ | $\frac{\text { Total }}{\text { S\$'000 }}$ |  | $\frac{\text { Total }}{\mathrm{s} \$^{\prime} 000}$ |  |  |
| Balance at 1 October 2019 | 638,762 | $(29,724)$ | 562,493 | 74,592 | 1,246,123 | 346,785 | 1,592,908 | 43,432 | 1,636,340 |
| Total comprehensive income / (loss) for the period | - | - | 30,493 | 619 | 31,112 | - | 31,112 | (930) | 30,182 |
| Transactions with owners, recognised directly in equity |  |  |  |  |  |  |  |  |  |
| Distribution of perpetual securities | - | - | $(3,749)$ | - | $(3,749)$ | 3,749 | - | - | - |
| Dividends paid to shareholders | - | - | $(11,248)$ | - | $(11,248)$ | - | $(11,248)$ | - | $(11,248)$ |
| Employee share option scheme: <br> - Value of employee services | - | - | - | 726 | 726 | - | 726 | - | 726 |
| Total | - | - | $(14,997)$ | 726 | $(14,271)$ | 3,749 | $(10,522)$ | - | $(10,522)$ |
| Balance at 31 December 2019 | 638,762 | $(29,724)$ | 577,989 | 75,937 | 1,262,964 | 350,534 | 1,613,498 | 42,502 | 1,656,000 |
| Balance at 1 October 2018 | 638,762 | $(20,760)$ | 634,496 | 80,617 | 1,333,115 | 346,785 | 1,679,900 | 35,130 | 1,715,030 |
| Total comprehensive income / (loss) for the period | - | - | 50,202 | $(4,965)$ | 45,237 | - | 45,237 | 13,613 | 58,850 |
| Transactions with owners, recognised directly in equity |  |  |  |  |  |  |  |  |  |
| Distribution of perpetual Securities | - | - | $(3,749)$ | - | $(3,749)$ | 3,749 | - | - | - |
| Dividends paid to shareholders | - | - | $(11,283)$ | - | $(11,283)$ | - | $(11,283)$ | - | $(11,283)$ |
| Dividends paid to non-controlling interests in a subsidiary | - | - | - | - | - | - | - | (314) | (314) |
| Employee share option scheme: |  |  |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 515 | 515 | - | 515 | - | 515 |
| - Treasury shares re-issued | - | 16 | - | (16) | - | - | - | - | - |
| Purchase of new treasury shares | - | $(4,813)$ | - | - | $(4,813)$ | - | $(4,813)$ | - | $(4,813)$ |
| Total | - | $(4,797)$ | $(15,032)$ | 499 | $(19,330)$ | 3,749 | $(15,581)$ | (314) | $(15,895)$ |
| Balance at 31 December 2018 | 638,762 | $(25,557)$ | 669,666 | 76,151 | 1,359,022 | 350,534 | 1,709,556 | 48,429 | 1,757,985 |

## The Group - 9M

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual securities |  | Noncontrolling $\frac{\text { interests }}{\text { S\$'000 }}$ | Total equity S\$'000 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share <br> capital <br> S\$'000 | Treasury shares S\$'000 | $\begin{array}{l}\text { Retained } \\ \text { earnings }\end{array}$ <br> $S \$, 000$ | $\begin{array}{c}\text { Other } \\ \text { reserves }\end{array}$ <br> $s \$^{\prime} 000$ | $\frac{\text { Total }}{S \${ }^{\prime} 000}$ |  | $\frac{\text { Total }}{\text { S } \$, 000}$ |  |  |
| Balance at 1 April 2019 | 638,762 | $(30,174)$ | 579,633 | 78,024 | 1,266,245 | 346,826 | 1,613,071 | 47,392 | 1,660,463 |
| Adoption of SFRS(I) 16 | - | - | $(6,859)$ | - | $(6,859)$ | - | $(6,859)$ | - | $(6,859)$ |
| Balance at 1 April 2019 (restated) | 638,762 | $(30,174)$ | 572,774 | 78,024 | 1,259,386 | 346,826 | 1,606,212 | 47,392 | 1,653,604 |
| Total comprehensive income / (loss) for the period | - | - | 83,904 | $(3,586)$ | $\mathbf{8 0 , 3 1 8}$ | - | 80,318 | $(3,491)$ | 76,827 |
| Transactions with owners, recognised directly in equity |  |  |  |  |  |  |  |  |  |
| Transfer upon disposal of investment | - | - | 5 | (5) | - | - | - | (407) | (407) |
| Distribution of perpetual securities | - | - | $(11,207)$ | - | $(11,207)$ | 11,207 | - | - | - |
| Distribution paid on perpetual securities | - | - | - | - | - | $(7,499)$ | $(7,499)$ | - | $(7,499)$ |
| Dividends paid to shareholders | - | - | $(67,487)$ | - | $(67,487)$ | - | $(67,487)$ | - | $(67,487)$ |
| Dividends paid to non-controlling interests in a subsidiary | - | - | - | - | - | - | - | (992) | (992) |
| Employee share option scheme: |  |  |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 1,954 | 1,954 | - | 1,954 | - | 1,954 |
| - Treasury shares re-issued | - | 450 | - | (450) | - | - | - | - | - |
| Total | - | 450 | $(78,689)$ | 1,499 | $(76,740)$ | 3,708 | $(73,032)$ | $(1,399)$ | $(74,431)$ |
| Balance at 31 December 2019 | 638,762 | $(29,724)$ | 577,989 | 75,937 | 1,262,964 | 350,534 | 1,613,498 | 42,502 | 1,656,000 |
| Balance at 1 April 2018 | 638,762 | $(16,023)$ | 654,667 | 81,667 | 1,359,073 | 346,826 | 1,705,899 | 40,346 | 1,746,245 |
| Total comprehensive income / (loss) for the period | - | - | 94,066 | $(6,363)$ | 87,703 | - | 87,703 | 8,669 | 96,372 |
| Transactions with owners, recognised directly in equity |  |  |  |  |  |  |  |  |  |
| Distribution of perpetual securities | - | - | $(11,207)$ | - | $(11,207)$ | 11,207 | - | - | - |
| Distribution paid on perpetual securities | - | - | - | - | - | $(7,499)$ | $(7,499)$ | - | $(7,499)$ |
| Dividends paid to shareholders | - | - | $(67,860)$ | - | $(67,860)$ | - | $(67,860)$ | - | $(67,860)$ |
| Dividends paid to non-controlling interests in a subsidiary | - | - | - | - | - | - | - | (586) | (586) |
| Employee share option scheme: |  |  |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 1,558 | 1,558 | - | 1,558 | - | 1,558 |
| - Treasury shares re-issued | - | 992 | - | (711) | 281 | - | 281 | - | 281 |
| Purchase of new treasury shares | - | $(10,526)$ | - | - | $(10,526)$ | - | $(10,526)$ | - | $(10,526)$ |
| Total | - | $(9,534)$ | $(79,067)$ | 847 | $(87,754)$ | 3,708 | $(84,046)$ | (586) | $(84,632)$ |
| Balance at 31 December 2018 | 638,762 | $(25,557)$ | 669,666 | 76,151 | 1,359,022 | 350,534 | 1,709,556 | 48,429 | 1,757,985 |

## The Company - Q3

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual $\frac{\text { securities }}{\text { S\$'000 }}$ | $\frac{\text { Total }}{\text { S\$'000 }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share capital S\$'000 | $\begin{aligned} & \text { Treasury } \\ & \text { shares } \\ & \text { S\$'000 } \end{aligned}$ | Retained $\frac{\text { earnings }}{\text { S\$'000 }}$ | Other $\frac{\text { reserves }}{\text { S\$'000 }}$ | $\frac{\text { Total }}{\text { S\$'000 }}$ |  |  |
| Balance at 1 October 2019 | 638,762 | $(29,724)$ | 588,641 | 40,914 | 1,238,593 | 346,785 | 1,585,378 |
| Total comprehensive income for the period | - | - | 30,400 | - | 30,400 | - | 30,400 |
| Transactions with owners, recognised directly in equity |  |  |  |  |  |  |  |
| Distribution on perpetual securities | - | - | $(3,749)$ | - | $(3,749)$ | 3,749 | - |
| Dividends paid to shareholders | - | - | $(11,248)$ | - | $(11,248)$ | - | $(11,248)$ |
| Employee share option scheme: <br> - Value of employee services | - | - | - | 726 | 726 | - | 726 |
| Total | - | - | $(14,997)$ | 726 | $(14,271)$ | 3,749 | $(10,522)$ |
| Balance at 31 December 2019 | 638,762 | $(29,724)$ | 604,044 | 41,640 | 1,254,722 | 350,534 | 1,605,256 |
| Balance at 1 October 2018 | 638,762 | $(20,760)$ | 744,161 | 38,581 | 1,400,744 | 346,785 | 1,747,529 |
| Total comprehensive income for the period | - | - | 35,740 | (36) | 35,704 | - | 35,704 |
| Transactions with owners, recognised directly in equity |  |  |  |  |  |  |  |
| Distribution on perpetual securities | - | - | $(3,749)$ | - | $(3,749)$ | 3,749 | - |
| Dividends paid to shareholders | - | - | $(11,283)$ | - | $(11,283)$ | - | $(11,283)$ |
| Employee share option scheme: <br> - Value of employee services | - | - | - | 515 | 515 | - | 515 |
| - Treasury shares re-issued | - | 16 | - | (16) | - | - | - |
| Purchase of treasury shares | - | $(4,813)$ | - | - | $(4,813)$ | - | $(4,813)$ |
| Total | - | $(4,797)$ | $(15,032)$ | 499 | $(19,330)$ | 3,749 | $(15,581)$ |
| Balance at 31 December 2018 | 638,762 | $(25,557)$ | 764,869 | 39,044 | 1,417,118 | 350,534 | 1,767,652 |

## The Company -9M

|  | Attributable to ordinary shareholders of the Company |  |  |  |  | Perpetual securities | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share <br> capital <br> S\$'000 | Treasury shares S\$'000 | Retained $\frac{\text { earnings }}{\text { S\$'000 }}$ | Other $\frac{\text { reserves }}{\text { S\$'000 }}$ | $\frac{\text { Total }}{\text { S\$'000 }}$ |  |  |
| Balance at 1 April 2019 | 638,762 | $(30,174)$ | 585,832 | 40,127 | 1,234,547 | 346,826 | 1,581,373 |
| Total comprehensive income for the period | - | - | 96,901 | 14 | 96,915 | - | 96,915 |
| Transactions with owners, recognised directly in equity |  |  |  |  |  |  |  |
| Transfer upon disposal of investment | - | - | 5 | (5) | - | - | - |
| Distribution on perpetual securities | - | - | $(11,207)$ | - | $(11,207)$ | 11,207 | - |
| Distribution paid on perpetual securities | - | - | - | - | - | $(7,499)$ | $(7,499)$ |
| Dividends paid to shareholders | - | - | $(67,487)$ | - | $(67,487)$ | - | $(67,487)$ |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - Value of employee services <br> - Treasury shares re-issued | - | 450 | - | $\begin{gathered} 1,954 \\ (450) \end{gathered}$ | 1,954 | - | 1,954 |
| Total | - | 450 | $(78,689)$ | 1,499 | $(76,740)$ | 3,708 | $(73,032)$ |
| Balance at 31 December 2019 | 638,762 | $(29,724)$ | 604,044 | 41,640 | 1,254,722 | 350,534 | 1,605,256 |
| Balance at 1 April 2018 | 638,762 | $(16,023)$ | 738,277 | 38,104 | 1,399,120 | 346,826 | 1,745,946 |
| Total comprehensive income for the period | - | - | 105,659 | 93 | 105,752 | - | 105,752 |
| Transactions with owners, recognised directly in equity |  |  |  |  |  |  |  |
| Distribution on perpetual securities | - | - | $(11,207)$ | - | $(11,207)$ | 11,207 | - |
| Distribution paid on perpetual securities | - | - | - | - | - | $(7,499)$ | $(7,499)$ |
| Dividends paid to shareholders | - | - | $(67,860)$ | - | $(67,860)$ | - | $(67,860)$ |
| Employee share option scheme: |  |  |  |  |  |  |  |
| - Value of employee services | - | - | - | 1,558 | 1,558 | - | 1,558 |
| - Treasury shares re-issued | - | 992 | - | (711) | 281 | - | 281 |
| Purchase of treasury shares | - | $(10,526)$ | - | - | $(10,526)$ | - | $(10,526)$ |
| Total | - | $(9,534)$ | $(79,067)$ | 847 | $(87,754)$ | 3,708 | $(84,046)$ |
| Balance at 31 December 2018 | 638,762 | $(25,557)$ | 764,869 | 39,044 | 1,417,118 | 350,534 | 1,767,652 |

(1)(d)(ii) Details of any changes in the company's share capital arising from rights issue, bonus issue, share buy-backs, exercise of share options or warrants, conversion of other issues of equity securities, issue of shares for cash or as consideration for acquisition or for any other purpose since the end of the previous period reported on. State also the number of shares that may be issued on conversion of all the outstanding convertibles, as well as the number of shares held as treasury shares, if any, against the total number of issued shares excluding treasury shares of the issuer, as at the end of the current financial period reported on and as at the end of the corresponding period of the immediately preceding financial year.

During the $3^{\text {rd }}$ quarter ended 31 December 2019, no share was issued under the Singapore Post Share Option Scheme.

As at 31 December 2019, there were unexercised options for 13,782,000 (31 December 2018: $18,397,000$ ) unissued ordinary shares under the Singapore Post Share Option Scheme (including Performance Option Plan but excluding Restricted Share Plan) and unvested shares for 8,549,496 (31 December 2018: 5,659,760) unissued ordinary shares under the Restricted Share Plan.

As at 31 December 2019, the Company held 25,511,422 treasury shares (31 December 2018: 21,097,852).
(1)(d)(iii) To show the total number of issued shares excluding treasury shares as at the end of the current financial period and as at the end of the immediately preceding year.

As at 31 December 2019, total issued shares excluding treasury shares were 2,249,578,103 (31 March 2019: 2,249,231,673).
(1)(d)(iv)A statement showing all sales, transfers, disposal, cancellation and / or use of treasury shares as at end of the current financial period reported on.

During the $3^{\text {rd }}$ quarter ended 31 December 2019, no treasury share was re-issued.
(2) Whether the figures have been audited or reviewed, and in accordance with which auditing standard or practice.

The figures have not been audited nor reviewed.
(3) Where figures have been audited or reviewed, the auditors' report (including any qualifications or emphasis of a matter).

Not applicable.
(4) Whether the same accounting policies and methods of computation as in the issuer's most recently audited annual financial statements have been applied.

Except as disclosed under paragraph 5 below, the Group has applied the same accounting policies and methods of computation in the financial statements for the current reporting period compared with the audited financial statements for the financial year ended 31 March 2019.
(5) If there are any changes in the accounting policies and methods of computation, including any required by an accounting standard, what has changed, as well as the reasons for, and the effect of, the change.

The Group has adopted the new Singapore Financial Reporting Standards (International) ("SFRS(I)") and amendments and interpretations of SFRS(I)s that are relevant to its operations and effective from 1 April 2019.

The adoption of these pronouncements did not have any significant impact on the financial performance or position of the Group except the following:

## SFRS(I) 16 - Leases

Before the adoption of SFRS(I) 16, commitments under operating leases for future periods were not recognised by the Group as liabilities. Operating lease rental expenses were recognised in the consolidated income statement over the lease period on a straight-line basis.

On adoption of SFRS(I) 16, the Group recognised the full lease liabilities in relation to leases which had previously been classified as "operating leases" if they met certain criteria set out in SFRS(I) 16.

These liabilities were measured at the present value of the remaining lease payments, discounted using the Group's incremental borrowing rate. The difference between the present value and the total remaining lease payments represents the cost of financing.

Such finance cost will be charged to the consolidated income statement in the period in which it is incurred using the effective interest method.

The associated right-of-use assets were measured either as if SFRS(I) 16 had been applied from lease commencement using incremental borrowing rate at date of initial application or equals to the initial measurement of lease liability adjusted by the amount of any previously recognised prepaid or accrued lease payments relating to the lease. These associated right-of-use assets were recognised in the consolidated statement of financial position.

Amortisation is charged on a straight-line basis over the shorter of the asset's useful life and the lease term.

Cash payments for the settlement of lease liabilities were reported as cash flows from financing activities. The total net cash flows of the Group are unaffected.

SFRS(I) 16 substantially carries forward the lessor accounting requirements in SFRS(I) 117 Leases. Accordingly, a lessor continues to classify its leases as operating leases or finance leases, and to account for these two types of leases using the SFRS(I) 1-17 operating lease and finance lease accounting models respectively.

The Group has applied the simplified transition approach and has not restated comparative amounts for the year prior to first adoption. Instead, on 1 April 2019 the cumulative effect of applying the standard is recognised on the Statement of Financial Position as right-of-use assets and lease liabilities and include an adjustment to opening balance of retained earnings for certain properties on 1 April 2019. The differences from the Statement of Financial Position as previously reported at 31 March 2019 are as follows.

|  | 1 April 2019 |  |
| :---: | :---: | :---: |
|  | Group S\$'000 | Company S\$'000 |
| Increase in right-of-use assets | 87,735 | 25,203 |
| Increase in lease liabilities |  |  |
| - Current | $(24,343)$ | $(8,952)$ |
| - Non-current | $(73,133)$ | $(16,251)$ |
| Decrease in trade and other payables | 2,882 | - |
|  | $(6,859)$ | - |
| Decrease in retained earnings | 6,859 | - |
| Decrease in total equity | 6,859 | - |

(6) Earnings per ordinary share of the group for the current financial period reported on and the corresponding period of the immediately preceding financial year, after deducting any provision for preference dividends.

|  | The Group |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | FY2019/20 <br> Q3 | FY2018/19 <br> Q3 | FY2019/20 <br> 9M | FY2018/19 |  |

(7) Net asset value (for the issuer and group) per ordinary share based on the total number of issued shares excluding treasury shares of the issuer at the end of the current financial period reported on and immediately preceding financial year.

| The Group | The Company |
| :---: | :---: |
| Dec-19 | Mar-19 |$\quad$ Dec-19 $\quad$ Mar-19

Net asset value per ordinary share based on issued share capital of the Company at the end of the financial period (cents)

| 71.72 | 71.72 |  | 71.36 | 70.31 |
| :---: | :---: | :---: | :---: | :---: |
| The Group |  | The Company |  |  |
| Dec-19 |  | Mar-19 |  |  |

Ordinary equity per ordinary share based on issued share capital of the Company at the end of the financial period (cents)

| $\mathbf{5 6 . 1 4}$ | 56.30 | 55.78 | 54.89 |
| :--- | :--- | :--- | :--- |

## (8) Review of the performance of the group.

During the financial year, the Group announced that Jagged Peak, Inc., TradeGlobal North America Holding, Inc. and TradeGlobal LLC (the "U.S. Subsidiaries") have filed voluntary petitions for relief under Chapter 11 of the United States Bankruptcy Code in the United States Bankruptcy Court.

Following that, the Group deconsolidated the financials for the U.S. Subsidiaries with effect from the month of September 2019. Moving forward, the Group will no longer recognise profit or loss from the U.S. Subsidiaries. Based on current estimates, there was no material net financial impact arising from the deconsolidation of the U.S. Subsidiaries.

On 2 December 2019, the bankruptcy court entered orders approving the sale of substantially all of the assets of Jagged Peak, Inc. (the "Jagged Peak Sale") and the sale of substantially all of the assets of TradeGlobal LLC (the "TradeGlobal Sale"). On 12 December 2019 (U.S. time), the U.S. Subsidiaries filed notices with the bankruptcy court that the closing of the Jagged Peak Sale and the TradeGlobal Sale had occurred. SingPost does not expect any material financial impact to the SingPost Group from the Jagged Peak Sale and the TradeGlobal Sale.

For the third quarter ("Q3") and nine months ("9M") ended 31 December 2019, the consolidated income statement of the Group is presented as "Continuing Operations", which excludes the U.S. Subsidiaries.

Losses from the U.S. Subsidiaries for the period prior to deconsolidation are presented as a single line item in the income statement - "Discontinued Operations".

Revenue

|  | FY19/20 Q3 S\$'000 | FY18/19 Q3 S\$'000 | Variance \% | FY19/20 9M S\$’000 |  | $\begin{aligned} & \text { Variance } \\ & \quad \% \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Post and Parcel | 211,558 | 213,203 | (0.8\%) | 584,923 | 575,904 | 1.6\% |
| Logistics | 132,884 | 135,404 | (1.9\%) | 377,149 | 385,636 | (2.2\%) |
| Property | 30,515 | 30,671 | (0.5\%) | 90,700 | 91,101 | (0.4\%) |
| Inter-segment eliminations* | $(19,043)$ | $(15,925)$ | 19.6\% | $(51,210)$ | $(50,090)$ | 2.2\% |
| Total | 355,914 | 363,353 | (2.0\%) | 1,001,562 | 1,002,551 | (0.1\%) |

[^1]Group revenue declined 2.0\% in Q3 due largely to the decline in domestic letter mail volumes, as well as lower freight forwarding revenue from a slowdown in global trade activities.

For 9M, revenue was stable with growth in International Post \& Parcel offsetting lower freight forwarding revenue as well as depreciation of the Australian dollar against the Singapore dollar.

In the Post \& Parcel segment, revenue remained largely stable in Q3. International revenue rose to a record of close to $\mathbf{S} \$ 150$ million on the back of higher cross-border eCommerce related deliveries, and this helped make up the decline in Domestic revenue. Domestic eCommerce-related volumes registered strong double-digit percentage growth during the quarter, but was insufficient to offset an accelerated decline to double-digit percentage in letter mail volumes, which continues to form the majority of revenue and volume.

For 9M, Post \& Parcel revenue rose $1.6 \%$, led by growth in International.
In the Logistics segment, revenue was lower by $1.9 \%$ in Q3 and $2.2 \%$ for 9 M , due to a decline in freight forwarding revenue, as well as depreciation of the Australian dollar against the Singapore dollar. For Q3, there was an additional impact of the bushfires.

Quantium Solutions continued to deliver good operational momentum as revenue rose $25.6 \%$ in Q3 with the addition of new customers in Singapore and North Asia.

Property segment revenue, which comprises commercial property rental and the selfstorage business, remained largely stable for Q3 and 9M, with SingPost Centre retail mall and office remaining at close to full occupancy.

## Operating Expenses

Despite benefits delivered by our cost savings actions, taken in anticipation of a declining mail environment, operating expenses increased 3.5\% for Q3 and 3.8\% for 9 M due to significant investments to improve service levels, as well as the impact of higher terminal dues for the International Postal business.

Volume-related expenses, which remain the largest cost component for the Group, rose $2.7 \%$ in Q3 and $5.0 \%$ in 9 M . This reflects outpayments for international postal terminal dues and mail conveyancing costs, which supports the higher revenues for the International Post and Parcel business. The above was partially offset by lower costs for the freight forwarding business in line with lower revenue.

Labour and related expenses rose $3.9 \%$ in Q3 and $2.9 \%$ in 9M, with additional postmen hired for the Singapore postal operations, as well as higher remuneration, as part of initiatives to improve service levels.

Following the adoption of SFRS(I) 16 Leases on 1 April 2019, operating lease commitments are now recognised as right-of-use assets as well as lease liabilities on the statement of financial position. In the consolidated income statement, there is a reduction of rental costs (under Administrative and other expenses), increase in depreciation costs (under Depreciation and amortisation expenses), and an additional cost of financing (under Finance expenses).

The impact of adoption of SFRS(I) 16 Leases are as follows:

| The Group | Q3 FY2019/20 | 9M FY2019/20 |
| :--- | ---: | ---: |
|  | $\mathbf{S \$ ' M}$ | S\$'M |
| Administrative and others - Operating lease | 8.1 | 23.7 |
| Depreciation expense for right-of-use assets | $(7.3)$ | $(21.9)$ |
| Finance expense | $(1.0)$ | $(3.0)$ |
| Net impact to P\&L | $\mathbf{( 0 . 2 )}$ | $\mathbf{1 . 2 )}$ |

Largely as a result of the above, Administrative and other expenses declined $15.3 \%$ in Q3 and $23.2 \%$ for 9 M , while Depreciation and amortisation expenses rose $75.3 \%$ in Q3 and $77.4 \%$ for 9 M .

Selling-related expense rose $25.5 \%$ in Q3 and $22.2 \%$ for 9M, due to lower cost recovery for international postal items compared to the corresponding periods last year.

Impairment loss on trade and other receivables was higher at $\mathrm{S} \$ 116,000$ for Q3 and S\$1.2 million for 9M, largely due to higher provisions for bad debt in relation to International Post \& Parcel.

## Other income

Other income rose to $\mathrm{S} \$ 3.9$ million in Q 3 and $\mathrm{S} \$ 6.8$ million for 9 M due largely to traderelated foreign currency exchange differences as well as trade-related interest income received.

## Profit on operating activities

|  | FY19/20 | FY18/19 |  | FY19/20 | FY18/19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 | Q3 | Variance | 9M | 9M | Variance |
|  | S\$'000 | S\$'000 | \% | S \$'000 | S\$'000 | \% |
| Post and Parcel | 38,130 | 47,622 | (19.9\%) | 109,451 | 131,450 | (16.7\%) |
| Logistics | (710) | 455 | N.M. | $(3,352)$ | $(1,194)$ | 180.7\% |
| Property | 13,858 | 13,853 | 0.0\% | 40,506 | 40,389 | 0.3\% |
| Others* | $(9,930)$ | $(7,127)$ | 39.3\% | $(24,292)$ | $(18,863)$ | 28.8\% |
| Profit on operating activities | 41,348 | 54,803 | (24.6\%) | 122,313 | 151,782 | (19.4\%) |

\# Others refer to unallocated corporate overhead items and trade-related translation differences.
Profit on operating activities declined $24.6 \%$ in Q3 and $19.4 \%$ in 9 M , largely due to lower earnings from Domestic Post and Parcel as a result of lower letter mail volumes.

In the Post \& Parcel segment, Profit on operating activities declined 19.9\% for Q3 and $16.7 \%$ for 9 M . Domestic earnings declined as growth from eCommerce-related deliveries was insufficient to offset an accelerated decline in letter volumes and the partial cessation of advertising mail volumes. In addition, higher costs were incurred to improve service quality standards, such as hiring of additional postmen to provide for the additional workload associated with increasing eCommerce deliveries, and enhancement of their remuneration.

In the Logistics segment, losses on operating activities stood at S\$0.7 million for Q3, compared to S $\$ 0.5$ million profit in Q3 last year. This was largely due to losses at Couriers Please in December, which was impacted by the bushfires in Australia.

For 9M, losses were $\mathrm{S} \$ 3.4$ million compared to $\mathrm{S} \$ 1.2$ million in 9 M last year. While Quantium Solutions' financial performance improved with improved operating leverage, this was offset by onboarding costs for eCommerce customers in Asia Pacific (SP eCommerce), as well as lower freight forwarding profit due to lower volumes from the slowdown in global trade (Famous Holdings), and to a lesser extent, the Q3 negative impact from Couriers Please.

Under the Property segment, profit on operating activities was stable for both Q3 and 9M.

Under the Others segment, expenses rose by $\mathrm{S} \$ 2.8$ million to $\mathrm{S} \$ 9.9$ million in Q 3 , largely due to a one-off settlement of professional fees, and higher provision for doubtful debt.

For 9 M , Others rose by $\mathrm{S} \$ 5.4$ million to $\mathrm{S} \$ 24.3$ million, due largely to the fee mentioned above, and higher provision for doubtful debt compared to the corresponding period last year.

## Exceptional items

In Q3 and 9M last year, the Group had recorded an exceptional gain of S $\$ 31.8$ million and $\mathrm{S} \$ 22.9$ million respectively, largely due to gain on dilution of interest in 4PX, partly offset by fair value loss on warrants of $S \$ 7.5$ million from GD Express. Details are provided in the Underlying Net Profit Reconciliation Table on page 4.

In comparison, the exceptional items this year were significantly lower with a loss of S $\$ 0.7$ million in Q3 due to professional fees not within the ordinary course of business. For 9M, there was a gain of S\$0.3 million with the above professional fees offset by a reversal of over-provision of contingent consideration in a foreign subsidiary.

## Interest Income and Finance Expense

Interest income and investment income declined to $\mathrm{S} \$ 0.4$ million in Q3 due to unfavourable non-trade related foreign currency translation movement. For 9M, Interest income and investment income rose to $S \$ 5.6$ million, due to higher interest income and favourable non-trade related foreign currency translation movement.

Finance expenses rose to $\mathrm{S} \$ 3.1$ million in Q3 and $\mathrm{S} \$ 9.5$ million in 9 M , due to higher finance costs of S $\$ 1.0$ million in Q3 and $S \$ 3.0$ million in $9 M$ from the adoption of SFRS(I) 16 Leases accounting treatment.

## Share of Results of Associated Companies and Joint Venture

With effect from Q3 last year, the Group had ceased equity accounting for 4PX and disposed of its stake in Indo Trans Logistics Corporation ("ITL").

Accordingly, the share of profit from associated companies and joint venture was S\$46,000 in Q3, compared to $\$ \$ 17,000$ in the corresponding period last year.

For 9M, the share of profit was $\mathrm{S} \$ 0.1$ million, compared to losses of $\mathrm{S} \$ 7.1$ million for 9M last year, which still included 4PX and ITL results.

## Income Tax Expense

Income tax expense declined $10.9 \%$ in Q3 to $\mathrm{S} \$ 8.4$ million with lower profit on operating activities. For 9 M , income tax expense declined $19.2 \%$ as there was an additional tax provision in Q1 last year for a foreign subsidiary.

## Discontinued Operations

Loss from discontinued operations was zero in Q3, compared to a loss of S\$12.8 million in the corresponding period last year, as the Group had deconsolidated the financials for the U.S. Subsidiaries with effect from September 2019. Consequently, loss from discontinued operations for 9 M was lower at $\mathrm{S} \$ 12.0$ million compared to S $\$ 30.8$ million in the corresponding period last year.

## Net Profit

With the absence of the significant exceptional gain recorded last year, net profit declined $39.3 \%$ to $\mathrm{S} \$ 30.5$ million for $3 Q$, and declined $10.8 \%$ to $\mathrm{S} \$ 83.9$ million for 9 M .

## Underlying Net Profit

The absence of losses from the U.S. Subsidiaries compared to the corresponding period last year, was offset by lower profit for Post and Parcel due to lower domestic letter volumes.

Accordingly, underlying net profit, which excludes exceptional items, declined by $5.1 \%$ to $\mathrm{S} \$ 31.2$ million in Q3, and by $2.4 \%$ to $\mathrm{S} \$ 83.6$ million for 9 M .

## Statement of Financial Position

## Assets

The Group's total assets amounted to $\mathrm{S} \$ 2.6$ billion as at 31 December 2019.
Current assets declined to S\$600.4 million as at 31 December 2019, from S\$686.2 million as at 31 March 2019. This was largely due to lower cash and cash equivalents as a result of repayment of a bank loan, as well as net outpayments for international postal terminal dues during the period.

Trade and other receivables rose to S\$315.2 million as at 31 December 2019, from S $\$ 264.7$ million as at 31 March 2019, due to revenue growth from international eCommerce deliveries.

Current financial assets, which largely comprise SingPost's investments in corporate bonds, rose to $\mathrm{S} \$ 9.5$ million due to reclassification from non-current financial assets, as one of the non-current bonds is now coming to maturity within the next 12 months.

Current derivative financial instruments of $\mathrm{S} \$ 58,000$ was reclassified to liabilities after being marked to market.

Current inventories declined to $\mathrm{S} \$ 0.5$ million from $\mathrm{S} \$ 0.7$ million due to lower inventory in Australia.

Other current assets declined to $\mathrm{S} \$ 16.1$ million, from $\mathrm{S} \$ 21.3$ million due to the deconsolidation of the US subsidiaries.

Non-current assets rose to $\mathrm{S} \$ 2.0$ billion, from $\mathrm{S} \$ 1.9$ billion, largely due to an increase in Right-of-use assets to $\mathrm{S} \$ 74.7$ million. This increase was due to the capitalisation of future lease payments in accordance with SFRS(I)16 Leases, implemented from 1 April 2019. Correspondingly, Lease liabilities are recognised on the balance sheet, which are detailed in the Liabilities section below.

Non-current financial assets declined to $\mathrm{S} \$ 92.9$ million from $\mathrm{S} \$ 105.8$ million, largely due to the reclassification of a bond to current financial assets, as mentioned above.

Non-current trade and other receivables rose to $\mathrm{S} \$ 8.9$ million from $\mathrm{S} \$ 7.8$ million due to a loan to an associated company.

Property, plant and equipment declined to $\mathbf{S} \$ 447.3$ million from $\mathrm{S} \$ 466.8$ million, mainly due to depreciation charges for the period.

Intangible assets declined slightly to S\$304.9 million as at 31 December 2019, compared to $\mathrm{S} \$ 307.4$ million as at 31 March 2019, due to translation differences largely from the Australian dollar, as well as amortisation.

Deferred income tax assets declined to $\mathbf{S} \$ 2.8$ million from $\mathbf{S} \$ 3.2$ million largely due to deconsolidation of the U.S. Subsidiaries.

## Liabilities

The Group's total liabilities were S $\$ 917.8$ million as at 31 December 2019, compared to $\mathrm{S} \$ 958.8$ million as at 31 March 2019.

Current liabilities declined to $\mathbf{S} \$ 761.3$ million, from $\mathrm{S} \$ 851.8$ million, due substantially to a decline in current borrowings to $\mathrm{S} \$ 208.7$ million, from $\mathrm{S} \$ 281.8$ million, with the repayment of a bank loan during the period.

Trade and other payables declined to $\mathbf{S} \$ 463.4$ million, from $\mathbf{S} \$ 487.0$ million, as a result of settlement of international postal payments.

This was partially offset by an increase in Lease liabilities of $\mathbf{S} \$ 22.4$ million, which relates to the current portion of lease payments recognised in accordance with SFRS(I) 16 Leases effective from 1 April 2019.

Current contract liabilities declined to $\$ \$ 33.4$ million, from $\mathrm{S} \$ 38.2$ million, due to lower advance collection for franked mail.

Current income tax liabilities declined to $\mathrm{S} \$ 33.0$ million due to lower tax provisioning and payments.

The Group is showing a net current liability position as at 31 December 2019, due largely to the $\mathrm{S} \$ 200$ million bond coming due in March 2020 being classified as a current liability under borrowings. The Group expects to revert to a net current asset position upon refinancing of the bond, with the new borrowings being reclassified back as a non-current liability.

Non-current liabilities rose to $\mathbf{S} \$ 156.5$ million, from $\mathrm{S} \$ 107.0$ million, largely because of an $\mathrm{S} \$ 63.2$ million increase in Lease liabilities, which relates to the non-current portion of lease payments recognised in accordance with SFRS(I) 16 Leases effective from 1 April 2019.

Non-current trade and other payables declined to $\mathrm{S} \$ 12.2$ million from $\mathrm{S} \$ 17.8$ million largely due to reclassification of a deferred rent liabilities to Right-of-use assets in accordance to SFRS(I) 16 Leases from 1 April 2019, as well as deconsolidation of the U.S. subsidiaries.

Non-current borrowings declined to $\mathrm{S} \$ 7.6$ million from $\mathrm{S} \$ 9.0$ million due to net repayment of borrowings.

Non-current contract liabilities mainly relates to upfront payments received from our postassurance collaboration with AXA Life Insurance Singapore Private Limited for which a financing component exists. The decline to $\mathrm{S} \$ 32.8$ million from $\mathrm{S} \$ 38.3$ million was mainly due to amortisation for the period.

A foreign subsidiary has tax-related contingent liabilities, which are yet to be fully determined.

## Cash Flow

For the nine months of the financial year, operating cash flow before working capital changes was $\mathrm{S} \$ 160.3$ million, compared to $\mathrm{S} \$ 159.0$ million last year.

Working capital movement for 9M was negative S $\$ 69.5$ million, due largely to an increase in trade receivables, as a one-time change in contracting party for eCommerce deliveries from China led to a timing difference in payments received. (Since the close of the period ended 31 December 2019, about $\mathbf{S} \$ 51$ million payment in respect of these trade receivables have been received.)

Consequently, net cash inflow from operating activities for 9 M declined to $\mathrm{S} \$ 54.8$ million, compared against $\mathbf{S} \$ 99.3$ million in the corresponding period last year.

Net cash outflow for investing activities was $\mathrm{S} \$ 3.9$ million for 9 M , compared to outflow of $\mathrm{S} \$ 22.0$ million in the corresponding period last year, due largely to lower capital expenditure, which declined to $\mathbf{S} \$ 10.4$ million compared to $\mathbf{S} \$ 25.4$ million last year.

Net cash outflow from financing activities for 9 M amounted to $\mathrm{S} \$ 184.0$ million, compared to outflow of $S \$ 45.4$ million in the same period last year. The difference was largely due to net repayment of bank loan of S $\$ 75.4$ million, compared to net proceeds of $\mathrm{S} \$ 49.5$ million in the corresponding period last year.

## Financial Position

As at 31 December 2019, the Group was in a net cash position of $\mathrm{S} \$ 42.9$ million, compared to a net cash position of S\$101.3 million as at 31 March 2019, largely due to payment of dividends, net outpayments for international postal terminal dues, as well as net repayment of a bank term loan during the period.

Ordinary shareholders' equity stands at $\mathbf{S} \$ 1.26$ billion as at 31 December 2019, marginally lower compared to 31 March 2019 due to lower retained earnings, after payment of dividend.
(9) Where a forecast, or a prospect statement, has been previously disclosed to shareholders, any variance between it and the actual results.

Not applicable.
(10) A commentary at the date of the announcement of the significant trends and competitive conditions of the industry in which the group operates and any known factors or events that may affect the group in the next reporting period and the next 12 months.

In Singapore, domestic letter mail volume has shown an accelerated decline, while eCommerce related packet and parcel volumes continue to grow. The Group has invested significantly to improve service quality, which has shown results over the peak season. The above are expected to result in lower blended margins and lower operating cashflows.

International mail continues to grow on the back of cross-border eCommerce deliveries. However, higher terminal dues has taken effect from 1 January 2020. We will continue to manage our traffic mix in order to mitigate the impact of the increases.

The Property segment is expected to remain largely stable, and a significant contributor to Group operating profit for the financial year.

The novel coronavirus issue has not had a material impact to the Group results thus far. However, if this situation persists or worsens, it might create further macroeconomic headwinds.
(11) Dividends

## Current financial period reported on

Interim dividend
For the third quarter ended 31 December 2019, the Board of Directors has declared an interim dividend of 0.5 cent per ordinary share (tax exempt one-tier).

The interim quarterly dividend of 0.5 cent per ordinary share will be paid on 28 February 2020. The Share Transfer Books and Register of Members of the Company will be closed on 20 February 2020 for the preparation of dividend warrants. Duly completed registrable transfers of the ordinary shares in the capital of the Company received by the Company's registrar up to 5.00 pm on 19 February 2020, will be registered to determine members' entitlements to the interim dividend.

## Corresponding period of the immediately preceding financial year

Interim dividend
An interim dividend of 0.5 cent per ordinary share (tax exempt one-tier) for the third quarter ended 31 December 2018 was declared on 1 February 2019 and paid on 28 February 2019.
(12) If no dividend has been declared (recommended), a statement to that effect and the reason(s) for the decision.

Not applicable.

## Group Segment Information

Segment information is presented based on the information reviewed by the chief operating decision maker for performance measurement and resource allocation.

From 1 April 2019, SingPost Group has reclassified the reporting of certain business units into four key business segments, namely Post and Parcel, Logistics, Property and U.S. Business (FY2018/19: Post and Parcel, Logistics, eCommerce and Property).

- Post and Parcel segment comprises the core postal and parcel delivery business of the Group. This includes Domestic post and parcels, International post and parcels, as well as products and services transacted at the post offices.
- Logistics segment comprises the logistics businesses of the Group. The services are divided into Freight forwarding and eCommerce logistics, which includes frontend related eCommerce solutions, warehousing, fulfilment, delivery and other value-added services in Asia Pacific.
- Property segment includes the provision of commercial property rental, as well as the self-storage business.

The segment revenue and profit figures have been reclassified for comparative purposes.

The measurement of segment results is in line with the basis of information presented to management for internal reporting purpose.

## (14) Interested Person Transactions

During the third quarter and nine months ended 31 December 2019, the following interested person transactions were entered into by the Group:

|  | Aggregate value of all interested person transactions during the financial period (excluding transactions less than S\$100,000 and transactions conducted under shareholders' mandate pursuant to Rule 920) |  | Aggregate value of all interested person transactions conducted under shareholders' mandate pursuant to Rule 920 (excluding transactions less than $\mathbf{S} \$ 100,000$ ) |  |
| :---: | :---: | :---: | :---: | :---: |
|  | FY2019/20 | FY2018/19 | FY2019/20 | FY2018/19 |
|  | Q3 | Q3 | Q3 | Q3 |
|  | S\$'000 | S\$'000 | S\$'000 | S\$'000 |
| Sales |  |  |  |  |
| Singapore Telecommunications Group | - | - | 202 | 850* |
|  | - | - | 202 | 850 |
| Purchases |  |  |  |  |
| Ascendas Real Estate Investment Trust | - | - | - | 831* |
| PSA Corporation | - | - | 273* | - |
| Sembcorp Group | - | - | - | 150 |
|  | - | - | 273 | 981 |
| Total interested person transactions | - | - | 475 | 1,831 |


|  | Aggregate value of all interested person transactions during the financial period (excluding transactions less than S\$100,000 and transactions conducted under shareholders' mandate pursuant to Rule 920) |  | Aggregate value of all interested person transactions conducted under shareholders' mandate pursuant to Rule 920 (excluding transactions less than $\mathbf{S} \$ 100,000$ ) |  |
| :---: | :---: | :---: | :---: | :---: |
|  | FY2019/20 | FY2018/19 | FY2019/20 | FY2018/19 |
|  | 9M | 9M | 9M | 9M |
|  | S\$'000 | S\$'000 | S \$'000 | S\$'000 |
| Sales |  |  |  |  |
| Singapore Telecommunications Group | - | - | 1,567 | 1,337* |
| Starhub Group | - | - | 432 | 558 |
|  | - | - | 1,999 | 1,895 |
| Purchases |  |  |  |  |
| Ascendas Real Estate Investment Trust | - | - | - | 831* |
| PSA Corporation | - | - | 1,222* | 2,256* |
| Sembcorp Group | - | - | 8,200* | 150 |
| Singapore Airlines Group | - | - | 18,780 | 5,100 |
| Singapore Telecommunications Group | - | - | - | 812* |
|  | - | - | 28,202 | 9,149 |
| Total interested person transactions | - | - | 30,201 | 11,044 |

## Note

All the transactions set out in the above table were based on the Group's interested person transactions register. They were either based on contractual values for the duration of the contracts (which vary from 3 months to 3 years) or annual values for openended contracts.
*Include contracts of duration exceeding one year.
(14) Confirmation by the Board pursuant to rule 720(1) of the Listing Manual

The Board had received undertakings from all its directors and executive officers in the format as set out in Appendix 7.7 in pursuant to Rule 720(1) of the listing manual of the Singapore Exchange Securities Trading Limited.
(15) Confirmation by the Board pursuant to rule 705(5) of the Listing Manual

On behalf of the Board of Directors of the Company, we, the undersigned, hereby confirm to the best of our knowledge that nothing has come to the attention of the Board of Directors of the Company which may render the financial statements for the third quarter ended 31 December 2019 to be false or misleading in any material aspect.

On behalf of the Board of Directors


MR SIMON CLAUDE ISRAEL
Chairman


MR PAUL COUTTS
Director

Singapore
7 February 2020


[^0]:    N.M. Not meaningful.
    @ Denotes variance more than 300\%

[^1]:    * Inter-segment eliminations relate to the elimination of inter-segment billings for internal services to better reflect the profitability of each business segment.

