

# Speedpost Enhanced Liability Coverage

## Understanding Speedpost Enhanced Liability Coverage

While Singapore Post Limited (“SingPost”) will take all reasonable measures to ensure that your shipments are delivered to the addressee, please note that high-value items are shipped at your own risk. To enjoy peace of mind at a minimal cost when sending your shipments, you may take up optional Speedpost Enhanced Liability Coverage when you engage the Speedpost services set out below.

The following table lists the details of the Speedpost Enhanced Liability Coverage and Speedpost Enhanced Liability Premiums. You may wish to obtain independent advice from an advisor before proceeding with the purchase of the Speedpost Enhanced Liability Coverage.

Please note that the standard limitations and exclusions of liability set out in the Speedpost Terms and Conditions of Carriage will apply if you do not purchase the Speedpost Enhanced Liability Coverage for your shipments. All other terms and conditions set out in the Speedpost Terms and Conditions of Carriage will continue to apply to the Speedpost services provided by SingPost to you.

## Speedpost Enhanced Liability Table

International			
Service	Enhanced Liability Premium	Maximum Declared Value Per Shipment	Speedpost Standard Terms and Conditions of Carriage
<b>Speedpost Express (Export)</b>	S\$30 or 3% of declared value on the consignment note and shipping invoice; whichever is higher	S\$20,000	US\$20/kg, not exceeding a value greater than US\$100 per article
<b>Speedpost Express (Import)</b> <i>(Applicable only to Speedpost Corporate Customers and On-Call Customers)</i>	S\$30 or 3% of declared value on the consignment note and shipping invoice; whichever is higher	S\$20,000	US\$20/kg, not exceeding a value greater than US\$100 per article
<b>Speedpost Priority</b>	S\$5 or 1.5% of declared value on the consignment note and shipping invoice; whichever is higher	S\$20,000	S\$150 per article or the declared value, whichever is lower
<b>Speedpost Standard Speedpost Economy</b>	S\$5 or 1.5% of declared value on the consignment note and shipping invoice; whichever is higher	S\$20,000	S\$90 + S\$10/kg or the declared value, whichever is lower

Singapore			
Service	Enhanced Liability Premium	Maximum Declared Value Per Shipment	Speedpost Standard Terms and Conditions of Carriage
<b>Speedpost Express</b> <i>(Applicable only to Speedpost Corporate Customers and On-Call Customers)</i>	S\$5 or 1.5% of declared value on the consignment note and shipping invoice; whichever is higher	S\$20,000	S\$150 per article or the declared value, whichever is lower
<b>Speedpost Priority</b>			
<b>Speedpost Standard</b>			

For shipments exceeding the maximum declared value per shipment, kindly speak to our Speedpost customer service at 1800 222 5777 for more details.

Please refer to [Annex A](#) for the list of excluded items which are not covered under the Speedpost Enhanced Liability Coverage

## List of Countries with No Speedpost Enhanced Liability Coverage

Aceh	British Virgin Islands	Guyana	Morocco	Saint Kitts and Nevis
Afghanistan	Cambodia	Haiti	Myanmar	Saint Lucia
Africa (except South Africa)	Cayman Islands	Honduras	Nepal	Saint Thomas
Algeria	Chile	Iran	New Caledonia	Saint John
Albania	Colombia	Iraq	Nicaragua	Saint Vincent & The Grenadines
Ambon & West Timor (Indonesia)	Congo	Israel	Nigeria	Sudan
Argentina	Communist Countries (except China & Vietnam)	Iraq	Nepal	St. Vincent & The Grenadines
Antigua & Barbuda	Costa Rica	Jamaica	North Korea	Suriname
Argentina	Cote d'Ivoire	Kashmir & Assam India	Palestine	Syria
Armenia	Croatia	Kazakhstan	Pakistan	Western Sahara
Anguilla	Cuba	Kosovo	Panama	Tajikistan
Aruba	Curacao	Kuwait	Paraguay	Tibet
Azerbaijan	Dominican Republic	Kyrgyzstan	Peru	Trinidad & Tobago
Bahamas	Dominica	Laos	Puerto Rico	Tortola
Bangladesh	East Timor	Lebanon	Republic of Yemen	Turkmenistan
Barbados	Ecuador	Liberia	Romania	Turks & Caicos Islands
Balkans	Egypt	Libya	Russia	Tunisia
Belarus	El Salvador	Macedonia	Saba	Ukraine
Belize	Eritrea	Martinique	Serbia	United States Virgin Islands
Bhutan	Falkland Islands	Mauritius	Seychelles	Uruguay
Bolivia	French Guadeloupe	Mexico	Slovenia	Uzbekistan
Bonaire	French Guiana	Moldova	Somalia	Venezuela
Bosnia & Herzegovina	Georgia	Mongolia	Sri Lanka	Yugoslavia
Burma	Grenada	Montenegro	Saint Croix	Zimbabwe
Brazil	Guatemala	Montserrat	Saint Maarten	

Information accurate as at March 2014

Applicable to all Speedpost Worldwide services including Speedpost Express

As updated from time to time and any other places with war whether civil or otherwise

### The Speedpost Enhanced Liability Coverage does not cover the following situations and events:-

- A. Any loss of profits, business or anticipated savings, or any indirect or consequential loss or damage, or any loss or damage caused by delays;
- B. Any loss or damage arising from or in connection with:
  - SingPost's failure to perform any of its obligations hereunder if such failure is the result of circumstances outside its control including but not limited to the outbreak of war, any governmental act, explosion, accident, civil commotion, riot, industrial dispute, strike, lockout, stoppages or restraint of labour from whatever cause whether partial or general, weather conditions, traffic congestion, mechanical breakdown, obstruction of any public or private road or highway or any other force majeure, fire, flood or any other act of God;
  - any defect (including latent or inherent defects) in respect of the shipment, even if known to SingPost when SingPost accepted it;

- the shipper's acts or omissions, including but not limited to defective, insufficient or improper packing, security or addressing;
  - any action or omission by anyone other than SingPost including but not limited to:
    1. you, as the sender of the shipment;
    2. the addressee;
    3. an interested third party;
    4. customs or other government officials; and
    5. the carrier or other third party contracted by SingPost to serve locations that SingPost does not serve directly.
  - electrical or magnetic damage to, or erasure of electronic or photographic images or recordings;
  - any loss of secrecy in communication arising from the use of the Speedpost services;
  - the hazardous, fragile or brittle nature of the mechanical derangement of the items shipped;
  - any consequences of delay or confiscation by any competent authority as a result of the discovery of prohibited contents;
- C. Any loss or damage, delay or non-delivery of the article arising from the detention of the shipment by the customs or any government authority of the destination country.
- D. Major exclusions:
1. Excluding rusting, oxidation, discolouration and corrosion absolutely unless caused by Institute Cargo Clauses
  2. Excluding the risk of scratching, denting, bending and chipping unless caused by fire, explosion, overturning and collision of the conveyance
  3. Excluding loss, damage or expense attributable to wilful misconduct of the Assured
  4. Excluding ordinary leakage, ordinary loss in weight or volume, or ordinary wear and tear of the subject-matter insured
  5. Excluding loss, damage or expenses caused by insufficiency or unsuitability of packing or preparation of the subject-matter insured (for the purpose of this Clause (v) "packing" shall be deemed to include stowage in a container or liftvan but only when such stowage is carried out prior to attachment of this insurance or by the Assured or their servants)
  6. Excluding loss, damage or expense caused by inherent vice or nature of the subject-matter insured
  7. Excluding loss, damage or expense proximately caused by delay, even though the delay be caused by a risk insured against (except expenses payable under Clause 2 of the Institute Cargo Clauses (A))
  8. Excluding loss, damage or expenses arising from insolvency or financial default of the owners, managers, charterers or operators of the vessel
  9. Excluding deliberate damage to or deliberate destruction of the subject-matter insured or any part thereof by the wrongful act or any person or persons
  10. Excluding loss, damage or expenses arising from the use of any weapon of war employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter
  11. Excluding loss, damage or expenses arising from unseaworthiness of vessel or craft
  12. Excluding loss, damage or expenses arising from unfitness of vessel craft conveyance container or liftvan for the safe carriage of the subject matter insured, where the Assured or their servants are privy to such unseaworthiness or unfitness, at the time the subject matter insured is loaded therein
  13. SingPost waives any breach of the implied warranties of seaworthiness of the ship and fitness of the ship to carry the subject-matter insured to destination, unless the Assured or their servants are privy to such unseaworthiness or unfitness

14. Excluding loss, damage or expenses caused by war, civil war, revolution, rebellion, insurrection, or civil strife arising therefrom, or any hostile act by or against a belligerent power
15. Excluding loss, damage or expenses caused by capture seizure arrest restraint or detainment (Piracy excepted), and the consequences thereof or any attempt thereat
16. Excluding loss, damage or expenses caused by derelict mines, torpedoes, bombs or other derelict weapons of war
17. Excluding loss, damage or expenses caused by strikers, locked-out workmen, or persons taking part in labour disturbances, riots or civil commotions
18. Excluding loss, damage or expenses caused resulting from strikes, lock-outs, labour disturbances, riots or civil commotions
19. Excluding loss, damage or expenses caused by terrorist or any person acting from a political motive
20. Electronic Data Exclusion
21. Institute Radioactive Contamination, Chemical, Biological, Bio-chemical and Electromagnetic Weapons Exclusion
22. Institute Cyber Attack Exclusion
23. Exclusion of the Contracts (Rights of Third Parties) Act 2001
24. Other exclusions as per Insurer's policy

For the purpose of this Clause D, the term "Assured" shall mean the SingPost customer who has purchased the additional Speedpost Enhanced Liability Coverage when purchasing the Speedpost services.

A copy of the detailed Exclusions is available for download [here](#)

#### **Time Limits for Claims**

All claims must be submitted in writing to SingPost within thirty (30) days from the date that SingPost accepted the shipment, failing which SingPost shall have no liability whatsoever.

#### **THESE GOODS MUST NOT BE SHIPPED**

##### **A. Dangerous Goods**

1. **Explosives** - E.g ammunition, fireworks, inters, fuses and caps for toy firearms
2. **Compressed Gas** (flammable & non flammable) - E.g aerosol products, charged butane cigarette lighters and fire extinguishers
3. **Liquids** - Flammable liquids in any form is not acceptable - E.g. gasoline, flammable solvents, paints and varnish removers
4. **Flammable solids** - E.g. matches of all kinds and cellulose nitrate films/substances which become dangerous when wet
5. **Oxidising Materials** - E.g substances which yield oxygen readily, selected hair/textile dyes, bleaching powders and adhesives
6. **Toxic & Infectious Substances** - E.g drugs and medicines (except samples of poisons/toxins /drugs/medicines in prescription quantities which are packed and transmitted in the prescribed manner)
7. **Radioactive Materials** - E.g medical or research samples containing substances
8. **Corrosives** - E.g corrosive cleaning liquids, rust removers or preventative instruments containing mercury/battery fluid
9. **Miscellaneous Dangerous Goods** - E.g materials having anaesthetic, noxious, toxic or other characteristics which can cause extreme irritation or discomfort in the event of leakage; strongly magnetised materials; and toys containing batteries

**B. Prohibited Goods**

1. **Live Goods** (Living animals and plants) - E.g bees, leeches, silkworms, orchids and roses
2. **Perishable Goods (Foodstuff)** - E.g meat, fish, vegetable and fruits
3. **Narcotics and psychotropic substances**
4. **Obscene or immoral articles / materials**
5. **All Liquids**
6. **Coins, bank notes and other valuables**
7. **Articles of which the importation or uttering is prohibited in the country of destination**

**IMPORTATION OF GOODS TO SINGAPORE**

- A. The following items are prohibited from importation into Singapore:
- (i) Any explosive or flammable substances;
  - (ii) Controlled drugs under the Misuse of Drugs Act (Cap.185), except as authorized by that Act or the regulations made there under;
  - (iii) Poisons, including any preparation, solution, compounds, mixture or natural substances containing unless sent in accordance with the provisions of the Poisons Act (Cap.234)
  - (iv) Any other dangerous article or substance that is capable of posing a significant risk to health, safety or Property when transported by air;
  - (v) Machine-skimmed or hand-skimmed milk;
  - (vi) Any arms, firearms or parts of firearms or any other lethal, barreled weapons of any description from which any shot, bullet or missile can be discharged or which can be adapted for the discharged of any such shot, bullet or missile or any weapons of whatever description designed or adapted for the discharged of any noxious liquid, gas or other thing or any component part of any weapon hereby prohibited to be posted;
  - (vii) Plants with soil or other growing or potting medium from any country except West Malaysia; or
  - (viii) Securities of any kind payable to bearer, banknotes, currency notes or travellers' cheque, unless sent by registered or insured post;
  - (ix) Laser pointers (requires appropriate licenses from NEA);
- B. Any article consisting of or containing any public lottery ticket or any advertisement of prizes or any other announcement relating to any public lottery, sweepstake or other transaction. "Lottery ticket" and "public lottery" have the meanings respectively assigned to them in the Common Gaming Houses Act (Cap.49)
- C. Any article liable to customs duty unless -
- (i) sent by parcel post, or enclosed in a letter packet or small packet for delivery in a country or place which admits such parcels or packets; and;
  - (ii) in the case of letter packets and small packets, bearing on the address side a green label giving the description, weight and the value of the articles enclosed;
- D. Any article which by the laws of the country or place in which the postal articles posted or to which the postal article is addressed, it is unlawful to send by post;
- E. Any pamphlet, magazine, newsletter or other type publication which is prohibited under any written law from being published, circulated or distributed in Singapore; or
- F. Any bubble gum, or dental chewing gum, or any like substance prepared from gum base of vegetable or synthetic origin and intended for chewing.
- G. Any person who contravenes or fails to comply shall be guilty of an offence.

For more information concerning dangerous and prohibited goods, you may go to [Singapore Post website](#).