



## Frequently Asked Questions on Postal Rates Changes from 1 January 2026

### General

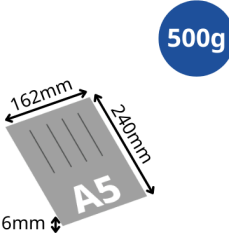
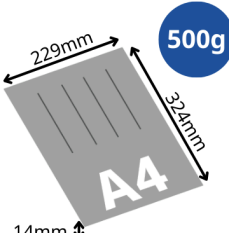
#### 1. What are the changes?

SingPost will be increasing the rates for all regular domestic mail. This adjustment enables us to continue fulfilling our national postal mandate while advancing SingPost's transformation into a technology-driven logistics leader.

Effective 1 January 2026, rates for regular domestic mail will be raised by ten cents to S\$0.62 for Standard Regular and S\$0.90 for Standard Large mail.

SingPost remains committed to its mandate to deliver reliable, high-quality, and accessible postal services to every address in Singapore.

For more details on the rate changes, please refer to [www.singpost.com/ratechange2026](http://www.singpost.com/ratechange2026).

| Domestic Mail Rates   |   |   |                                     |
|-----------------------|---|---|-------------------------------------|
| Mail Type             | Maximum Dimensions and Weight   | Current Pricing<br>Valid till 31 Dec 2025 | New Pricing<br>Effective 1 Jan 2026 |
| Standard Regular Mail |  | \$0.52                                    | <b>\$0.62</b>                       |
| Standard Large Mail   |  | \$0.80                                    | <b>\$0.90</b>                       |

## Local Non-Value Indicator (NVI) Stamp

### 1. What is a Local Non-Value Indicator (NVI) stamp?

Local NVI stamps are stamps featuring a non-monetary face value, such as 1<sup>st</sup> local stamps.

Examples of NVI stamps:



### 2. I have some NVI stamps on hand, can I continue to use them for posting?

Yes, you can continue to use them for posting. Upon 1 January 2026, the NVI stamps will be valued at the prevailing postage rates, i.e. 62 cents.

### 3. What is the value of the Non-Value Indicator (NVI) stamp effective 1 January 2026?

There is no difference in value for the 1<sup>st</sup> and 2<sup>nd</sup> Local stamps since 9 October 2023, and the current value of NVI stamps is 52 cents.

Effective 1 January 2026, the value of all NVI stamps will be 62 cents.

### 4. I have some NVI stamps on hand, can I exchange them for cash with SingPost?

Unfortunately, we do not allow for exchange/return of NVI stamps. NVI stamps can still be used for posting mail/packages at the prevailing postage rates when the new rates are effective.

### 5. What happens if I need to purchase stamps in bulk?

You can purchase in bulk via [shop.singpost.com](https://shop.singpost.com) and we will deliver to you within 3 to 5 working days.

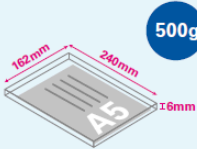
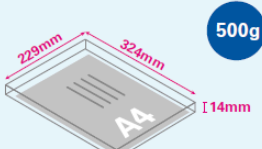
### 6. What happens if I affix the wrong postage value?

Please approach our friendly Post Office Service Ambassadors if you need assistance in determining the postage required for your mail/package.

## 7. What's the difference between Mail and Package?

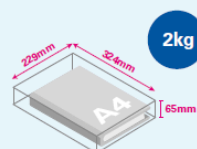
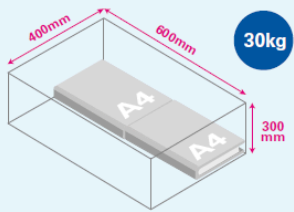


Mail refers to:

- Mail items in standard envelope sizes: A4, A5, A6 and DL or specified Standard Mail sizes.
- Letters, postcards or mail items in card form, printed papers or paper-based items in a paper-based envelope.

|                               | Basic Mail (Standard Regular)   | Basic Mail (Standard Large)  |
|-------------------------------|---|--|
|                               | 240 x 162 x 6 mm  | 324 x 229 x 14mm   |
| Maximum Dimensions and Weight |  |  |

Package refers to:

- All mail items not meeting the Mail Conditions above-mentioned.
- Mail items in non-paper cover, e.g. plastic envelopes, pillowcase envelopes, etc.
- Mail items containing merchandise, non-paper based content, bulky items etc. E.g: SIM cards, clothes, CD-Rom, phone cases, hair accessories, product samples, etc.

|                               | Package   | Parcel  |
|-------------------------------|---|---|
|                               | 324 x 229 x 65mm  | 600 x 400 x 300mm   |
| Maximum Dimensions and Weight |    |   |
| Ideal to fit items like...    |  <p>Apparel, books, fashion accessories, small tech gadgets &amp; accessories, makeup &amp; skin/body care products and many more!</p> |  <p>Apparel, shoes, bag, tech gadgets, small electronics and many more!</p> |

All rates are inclusive of prevailing GST.