

Terms and Conditions

Meaning and Interpretations

- 1. References to "Our" and "SingPost" shall be references to Singapore Post Limited.
- 2. References to **"Service"** shall mean reference to the overseas mobile top-up service offered at SingPost's Post Offices.
- 3. References to **"You"** and **"Your"** shall mean references to each customer requesting for this service, as the context requires.

Request for Service

4. Each transaction only allows for a specific top-up value denomination. Please use separate forms for each top-up value denomination.

Price

- 5. Top-up values in Singapore Dollars are inclusive of GST (where applicable).
- 6. Top-up values in foreign currency for certain destination countries are subject to prevailing local taxes in such destination countries and deductions will be made accordingly.
- 7. All top-up values are correct at the point of printing. SingPost reserves the right to alter the top-up values without prior notice. Please check with Our Post Offices for the latest rates.

Payment

- 8. The top-up value is to be paid in full in Singapore Dollars only. Only payments by cash or NETS are accepted.
- 9. The top-up payment is non-refundable, and the top-up value is non-transferable and cannot be converted to cash.

Amendments & Cancellation

Updated as of 1 Sep 2010

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10. No amendment or cancellation is allowed once SingPost has processed Your request for top-up prior to receipt of Your payment. Please ensure that the information You provide to use this Service is correct.

Limitation of Liability

- 11. SingPost shall not be liable for any direct, indirect, incidental, special or consequential damages, resulting from the use or the inability to use this Service, howsoever caused, including but not limited to damages for loss of profits, use, data or other intangible or for the delay, act, omission, neglect or breach on the part of any service provider, mobile operators or any third party in topping up the prepaid SIM cards even if SingPost had been advised of the possibility of such damages.
- 12. SingPost shall not be liable for any direct, indirect, incidental, special or consequential damages, resulting from incorrect information provided by You, events beyond SingPost's control, including but not limited to damages for loss of profits, use, data or other intangible even if SingPost had been advised of the possibility of such damages.

Indemnification

13. You agree to indemnify and hold SingPost, its parent, subsidiaries, affiliates, officers and employees, harmless from any claim or demand, including reasonable attorneys' fees, made by any third party due to or arising out of Your use of this Service and/or violation of any of these Terms & Conditions.

Authority

14. You grant SingPost the authority to do all such necessary acts in connection with the provision of the Service.

Applicable Law

15. These Terms & Conditions shall be deemed to be a contract made in Singapore and shall be subject to, governed by and interpreted in accordance with the Laws of the Republic of Singapore for every purpose and the parties agree to submit to the jurisdiction of the Singapore courts.

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General

- 16. You agree to be bound by these Terms & Conditions when you request for this Service. If You do not agree to these Terms & Conditions, please do not request for this Service.
- 17. SingPost may, at any time at its sole discretion and without prior notice, vary these Terms & Conditions without any liability to You.
- 18. The Contracts (Rights of Third Parties) Act (Cap 53B) shall not create or confer any right or benefit to any person who is not party to these Terms & Conditions.
- 19. The terms and conditions of mobile operators in respective countries apply with regard to the top-up of the overseas prepaid SIM card.

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