

# INVESTOR Relations

Timely disclosures and open communication with shareholders are vital to us, as we believe in maintaining corporate transparency. Our commitment lies in fostering an effective engagement with the investment community, ensuring that they remain informed about the Group's latest developments.

Through our engagements with the investment community, investors are updated on business strategies, sustainability initiatives, financial performance, and material corporate developments. Feedback is sought to understand investors' viewpoints. By maintaining this open communication to provide the investment community with accurate, fair, and timely information, we foster strong relationships with the investment community and build trust in SingPost.

More than 180 engagements with local and overseas investors were conducted in FY2024/25. These engagements included face-to-face meetings and conference calls. We participated in webinars and forums for retail investors in Singapore and Malaysia, as well as pre-AGM and EGM meetings organised with the Securities Investors Association Singapore ("SIAS") to engage retail investors in active dialogue for views and feedback.

We actively build and maintain strong relationships with equity and credit research analysts who are essential in communicating key messages to the investment community, media, and the public. Analysts' briefings are conducted following the release of half-year and full-year financial results, and these sessions are webcast live and made available to the wider investment community

on a timely basis through our corporate website in the spirit of fair disclosure and to ensure wider reach. Investors may access an audio webcast or playback and the transcript of each results briefing on SingPost's website as soon as practicable. Briefings are also held for quarterly business updates and other significant corporate developments.

To ensure that stakeholders, investors, and the general public have access to current and accurate information about SingPost's financial performance, corporate governance, and business developments, the investor relations section of SingPost's website is regularly updated. This dedicated section serves as a centralised hub for crucial disclosures and reports as well as other essential information that promotes transparency and facilitates informed decision-making. The section contains all SGXNet announcements, periodic financial statements, annual and sustainability reports, investor presentations and AGM-related materials, including minutes of the AGM and full voting results.

Shareholders and potential investors may contact the Investor Relations team directly with any queries at **[investor@singpost.com](mailto:investor@singpost.com)**, which is posted on SingPost's website. In addition, they may sign up for an email alert service to be updated with key announcements.

SingPost's continued ranking in the top 10 of The Singapore Governance and Transparency Index 2024 reflects its progress in corporate governance and sustainability, and reaffirms its commitment to maintaining high standards in these areas.