



Singapore Post Group Environmental Policy Statement

The Singapore Post (SingPost) Group provides postal service and eCommerce logistics in Singapore and around the world. Given the scale of our operations, we are aware of the environmental impact across our value chain.

We are committed to promoting greater environmental stewardship, and continue to explore environmentally friendly modes of operations for our business. Primarily focusing on greenhouse gas emissions and resource management, we are sensitive to our responsibility for climate protection.

All companies within the SingPost Group are to abide by this Environmental Policy to achieve our goal of delivering sustainable value to our customers, our people and the environment.

Our Primary Environmental Objectives

1. Environmental Protection

- 1.1 Base our operations on key principles of international environmental management system standards
- 1.2 Comply with all relevant and applicable environmental laws, regulations, and industry requirements
- 1.3 Set, monitor, report and review our environmental targets for continuous improvement on our environmental performance
- 1.4 Prevent and minimise pollution at our operations
- 1.5 Integrate environmental considerations into daily operations, business, and investment decisions, including the use and location of buildings (e.g., occupy climate-resilient, green-certified buildings where possible)

2. Climate Action and Resilience

- 2.1 Identify and manage climate-related risks and opportunities; and continually review plans and measures to adapt and build resilience to climate change
- 2.2 Improve operational efficiency and reduce carbon emissions of our fleet, buildings, and infrastructure to minimise impact on climate change through
 - 2.2.1 Electrification of our fleet; and upgrading to more efficient models
 - 2.2.2 Optimisation of delivery routes to maximise fuel efficiency
 - 2.2.3 Maximise energy efficiency of our buildings and machinery

2.2.4 Achieve and maintain green building certification for new sites/facilities; and progressively refurbish older sites/facilities to improve energy efficiency and/or seek green building certification where possible

2.3 Explore and utilise alternative energy sources in place of fuel and grid electricity for our fleet and buildings such as renewable energy and/or low carbon fuels

2.4 Reduce non-essential business travels and maximise use of alternative means of communications (e.g., video conferencing); opt for travel options that minimise emissions and utilise carbon offsets as last resort for essential travels

3. Resource Efficiency and Waste Management

3.1 Monitor and optimise use of resources (e.g., electricity, fuel, water, paper, packaging materials) at our operations to reduce consumption

3.2 Reduce, recycle, and reuse (as appropriate) materials and waste

3.3 Use sustainable materials (e.g., recycled materials) or explore reusables for packaging consumables

3.4 Utilise certified sustainably sourced paper for office purposes and packaging consumables (as appropriate)

4. Responsible Supply Chain

4.1 Procure products and services from suppliers who adopt responsible business practices (in alignment with our SingPost Supplier Code of Conduct and preferably have an environmental, social, and governance (ESG) Policy in place)

4.2 Collaborate with and encourage our customers and suppliers to minimise their carbon footprint

5. Collaborative Partnerships and Innovation

5.1 Provide information, training opportunities and initiatives to engage our employees and other stakeholders in environmental and climate protection

5.2 Work closely with our stakeholders (e.g., investors, customers, suppliers, business partners, and regulators) to promote environmentally sustainable practices and ensure long-term sustainable value creation

5.3 Collaborate with strategic partners to leverage on innovation and technologies to improve productivity and efficiency of our business and operations

5.4 Monitor our progress in managing environmental issues and targets and report our environmental performance to stakeholders



Policy Statement Communication and Review

This Policy Statement is to be communicated to all interested parties via our corporate internet site and sustainability report. To our employees, the policy is to be communicated via internal communication channels. All companies within SingPost Group are expected to align their policies and operations with the corporate policy. Non-compliance to the Policy Statement can be reported through SingPost's whistleblowing channel. The Environmental Policy, objectives and targets will be reviewed on a regular basis.