



1. The following words and expressions used in these Terms and Conditions shall have the meanings set out below unless the context otherwise requires:

“Applicable Law” means the law (including rules, regulations, directions or orders of any governmental or statutory authority) of Singapore and of any other jurisdiction in which any Remitted Funds are required to be collected or paid or credited as the case may be;

“Applicant” means the person who submits the application herein to SingPost;

“Application” means the application of the Applicant to SingPost for a Western Union Remittance Account and/or My WU Card;

“My WU Card” means the card issued by SingPost to facilitate the Remittance Service;

“Remittance Service” means the remittance of funds pursuant to such modes as may be offered by SingPost from time to time;

“SingPost” means Singapore Post Limited.

2. The provision of any Remittance Service pursuant to the Application shall be subject to Applicable Law and the terms and conditions prevailing from time to time of SingPost, its contractor, payment operator or agent.

3. SingPost shall be entitled to select and engage contractors, payment operators and agents to perform on its behalf the Remittance Service or any part thereof.

4. SingPost shall be entitled to release and/or disclose any particulars and/or information as stated in the Application or concerning the Applicant or payee to any person for the purpose of performing its obligations and/or in compliance with any Applicable Law.

5. SingPost shall be entitled to charge and the Applicant hereby agrees to pay any fees or charges that SingPost may prescribe and impose for the provision of the Remittance Service and/or for the application and for replacement of the My WU Card. SingPost reserves the right to alter or vary such fees or charges from time to time.

6. Any fees or charges paid to SingPost for any Remittance Service shall not be refundable by SingPost.

7. Notwithstanding anything to the contrary herein, the fees and charges (whatever amount they may be) of the correspondents, contractors, payment operators and agents engaged by SingPost to effect the remittance or transfer or to perform the whole or any part of the Remittance Service on behalf of SingPost shall be borne by the Applicant and may be deducted by SingPost or its correspondent, contractor, payment operator or agent from the funds provided by the Applicant to SingPost for remittance or transfer with the result that the amount which is made available for collection or paid to the payee or received by any bank, Financial institution or corporation for credit to the payee’s account specified in the Application will be less than the amount provided by the Applicant to SingPost for the remittance.

8. Except as expressly provided in these terms and conditions, SingPost does not make any representations and warranties.

9(A). Except as otherwise provided in these terms and conditions and to the fullest extent permitted by the law, the provisions in this Clause 9 set out SingPost’s entire liability (including any liability for the acts and omissions of its Affiliates, and the respective officers, employees, contractors, payment operator and agents of SingPost to the Customer, including matters in respect of: (a) any breach of its obligations in relation to or in connection with or arising under these terms and conditions including without limitation any loss or damage resulting from or due to (i) any errors or defaults of any kind in accepting or acting on or executing any instructions given by the Customer in relation to or in connection with any matter relating to any transaction or the provision of the Remittance Services; (ii) any act, failure or omission or delay on the part of SingPost, its payment operator or agent, officer, employee or other authorised person in the provision of the Remittance Services (b) any representation, statement or tortious act or omission (except fraud and fraudulent misrepresentation) including negligence arising under or in connection with these terms and conditions.

9(B). SingPost’s maximum liability (including, without limitation, tortious liability (if any)) for damages, losses, costs or expenses (including costs and expenses of or incidental to the negotiation, presentation and settlement of any claim for breach of SingPost’s obligations under these terms and conditions) suffered or incurred by the Customer, including but not limited to those arising under or in connection with the matters set out in Clauses 9(A) shall be limited to the amount of one transaction or incident to the value of that particular transaction.

10. The SingPost Western Union Remittance Account and/or My WU Card is the property of SingPost. It may be used by the Applicant only and is non-transferable.

11. In the event that the My WU Card is lost or stolen, the Applicant must inform SingPost immediately.

12. The Applicant agrees to the terms and conditions herein, and each use of the SingPost Western Union Remittance Account and/or My WU Card constitutes the Applicant’s acceptance of the terms and conditions therein, as may be amended from time to time.

13. SingPost may suspend or terminate this contract and/or the Remittance Service at any time without giving any reason and without prior notice.

14. SingPost may communicate with the Applicant using such of the communication modes as provided by the Applicant in this Application as it deems fit. All such communication shall be deemed to have been received by the Applicant and SingPost shall not be responsible for such communication not received or lost.

15. SingPost reserves the right to amend the terms and conditions herein from time to time at its sole discretion, without prior notice.

16. The Applicant is responsible for keeping SingPost up-to-date on the information provided in this Application.

17. A person who is not a party to this contract has no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any term of this contract.

18. The laws of the Republic of Singapore shall be the governing law of the agreement between the Applicant and SingPost with respect to the Application and the provision of the Remittance Service.

For more information

www.singpost.com/more-services/money/transfer

6336 2000 (Monday to Sunday, 8am to 9pm)



Do not send funds to receiver whom you have not met before.



You can SEND MONEY HOME ANYTIME!

எந்த நேரத்திலும் வீட்டுக்குப் பணம் அனுப்புங்கள்!

আপনার প্রিয়জনকে টাকা পাঠাতে পারেন যেকোন সময়!

您可以随时寄钱回家!

**Pengiriman uang ke negara asal anda
bisa dilakukan kapan saja!**



**WESTERN UNION REMITTANCE
ACCOUNT REGISTRATION FORM**

WESTERN UNION REMITTANCE ACCOUNT REGISTRATION FORM

RECEIVER'S DETAILS

DECLARATION



Step 1

Complete this form, including your receiver's details.



Step 2

Receive a My WU Card and default password.



Step 3

Send money at SAM kiosk anytime.

Please complete all fields.

Applicant's full name (According to NRIC/FIN/Passport)

Mobile number

ID number

Country of birth

Date of birth (DDMMYYYY)

Employment status (Please tick one)

Employed Unemployed Student Retired Self-employed

Name of employer

Current monthly income (Please tick one)

Below S\$1,000 S\$1,000 - S\$2,000 S\$2,001 - S\$3,000
 S\$3,001 - S\$5,000 Above S\$5,001

Address line 1

Postal code

Address line 2

Email (optional)

Are you an existing My WU card holder? (Please tick one)

Yes No

For official use

My WU card number

For money in minutes[^] service (cash pick up)

First name

Last name

Display name on SAM kiosk

Code

Mobile number

Relationship to receiver

Payout country

Payout currency

Additional information for direct to bank account service

Bank name

Account number

Bank branch name

Bank branch city/district

IFSC code (only applicable to India)

(11 digits)

Reference guide

Mandatory information required for direct to bank account service.

	India	Bangladesh	Philippines	Indonesia	China
Bank name	✓	✓	✓	✓	✓
Account number	✓	✓	✓	✓	✓
Bank branch name		✓		✓	✓
Bank branch city/district		✓		✓	
Indian Financial System Code (IFSC)	✓				

Declaration by Applicant:

I confirm that I have read, understood and fully accepted the Terms and Conditions set by Singapore Post Limited ("SingPost") herein ("General Terms and Conditions") and I agree to abide by these terms and conditions. I agree that SingPost may vary, alter and amend any of the General Terms and Conditions in its sole discretion.

I understand and agree that SingPost reserves the right not to approve this application without giving any reasons whatsoever.

I agree to hold harmless, release and indemnify SingPost and its related companies or affiliates, shareholders, officers, owners, directors, employees, successors, heirs and assignees from any and all liabilities, claims or losses arising from SingPost's reliance on the declarations made or instructions given by me.

I agree that Singapore Post Limited shall be entitled, in its sole and absolute discretion, to delay and/or refuse any transactions which implicate certain regulatory issues. For refused cases, SingPost shall be entitled to refund the remitted amount (or part thereof) to me without prejudice to SingPost's obligation to report any of such transactions to the authorities.

I hereby declare and warrant that the information I have given on this form is complete, true and accurate. In addition, I declare and warrant the following:

- I am not, and have not been and is not actively seeking or being considered a position or a role held by a head of state, a head of government, government ministers, senior civil servants, senior judicial or military officials, senior executives of state owned corporations, and senior political party officials, of a foreign country.
- I am not an immediate family member nor a close associate, of a person described in (a) above.
- I am the sole beneficial owner of the funds remitted.
or
I am authorized by (account holder) to send the funds on his/her behalf. The account holder is the sole beneficial owner of the funds remitted. (if applicable)

I/We hereby agree and consent that SingPost may collect, use, disclose and process my/our personal information set out in this form and/or otherwise provided by me/us or possessed by SingPost for one or more of the following purpose(s)

(a) sending marketing and promotional materials/information relating to Remittance by Phone, SMS (regardless of any current or future registration on the Do-Not-Call Register), Email and/or Mail.

I further understand that I will be enrolling to the Western Union® My WU membership program, the terms and conditions for which have been provided to me with this application form.

Customer's
Signature

DD MM YY

[^]Funds may be delayed or services unavailable based on certain transaction conditions, including amount sent, destination country, currency availability, regulatory and foreign exchange issues, required receiver action(s), identification requirements, agent location hours, differences in time zones, or selection of delayed options. Additional restrictions may apply.