

For Immediate Release

Mail and *Speedpost* Services to United States of America

Singapore, 16 November 2010 - Due to heightened aviation security measures imposed on airlines flying into the United States from 18 November 2010, there may be potential air transportation capacity constraints resulting in delays. There may also be additional delays due to enhanced airline and customs screening of all items at Singapore and US.

International air mail service including registered articles and parcel items as well as *Speedpost* items from Singapore to United States may be subject to delays. Like all other postal administrations, SingPost is monitoring the situation closely.

SingPost wishes to advise customers to post their items earlier, especially in view of the coming peak holiday season.

To ensure smooth delivery, customers are advised to:

- State clearly the content for packages;
- Indicate the return address on the back of the envelope;
- Ensure the correct postage;
- Ensure the address is correct and complete; and
- Provide the addressee's contact number where possible.

Customers are also advised to consider the following when preparing packages:

- Use good quality packaging materials, for example select a box that is strong enough to protect the contents. Leave space for cushioning inside the carton.
- Cushion contents appropriately, for example with bubble wrap or foam to avoid damage during shipping.
- Wrap each item separately when packing more than one item in the same box.
- Pack tightly to avoid shifting.
- Always use tape that is designed for shipping, such as pressure-sensitive tape, nylon-reinforced craft paper tape, or fiberglass-reinforced pressure-sensitive tape. Do not use wrapping paper, string, masking tape or cellophane tape.

- End -



About Singapore Post Limited

(Reg. No. 199201623M)

Singapore Post Limited (SingPost) is a leading provider of mail, logistics and retail solutions in Singapore and the Asia Pacific region.

It is the designated Public Postal Licensee (PPL) for Singapore providing domestic and international postal services as well as end-to-end mail solutions such as data printing, letter-shopping, delivery and mailroom management.

As a logistics provider, SingPost offers domestic and international door-to-door delivery services, including express delivery (*Speedpost*) along with warehousing, fulfilment and distribution services.

SingPost owns one of the largest retail distribution networks in Singapore with its extensive tri-channel network of over 60 post offices, 300-odd Self-service Automated Machines (*SAM*) and the online shopping and shipping portal *vPOST*.

SingPost was listed on the Main Board of the SGX-ST on 13 May 2003. The company has won many awards and accolades. It is the only postal company in the world to have won the Express Mail Service (EMS) Cooperative Certification Gold Level Award by the Universal Postal Union for its *Speedpost* Worldwide Courier Service for nine consecutive years since 2001. It was also named runner-up in the "Most Transparent Company Award 2009" for the third time at the SIAS Investors' Choice Awards. For further information, please visit www.singpost.com.

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