



For Immediate Release

Europe-bound Postal Services Disrupted

Singapore, 20 April 2010 – Due to the closure of major airports within Europe as a result of ash cloud from a volcanic eruption in Iceland, postal services bound for European destinations are disrupted.

As such, international air mail service including registered articles and parcel items from Singapore to Europe and vice versa is subject to delay. Like all other postal administrations, SingPost is monitoring the situation closely.

Members of the public are advised to defer mailing to European countries for the meantime. For items already in the custody of SingPost, SingPost will resume the deliveries as soon as the major airports in Europe open. Meanwhile, SingPost is also exploring alternatives in the event that the airport closures are extended.

We wish to advise customers that like all other providers of services that rely on air freight to and from Europe, it will take some time to clear backlogs and customers may experience some delays in delivery.

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About Singapore Post Limited
(Reg. No. 199201623M)

SingPost, the designated Public Postal Licensee for Singapore, offers reliable and high quality domestic and international postal services as well as end-to-end mail solutions including data printing, letter-shopping, delivery and mailroom management. It is also the leading logistics provider in the domestic market, with global service offerings to more than 220 territories/countries. SingPost has earned the honour of being the only postal company to have won the EMS Cooperative Certification Gold Level Award by the Universal Postal Union (UPU) for its *Speedpost* Worldwide service for nine consecutive years since 2001. As the owner of one of the largest retail distribution networks through its tri-channel platform of post offices, Self-service Automated Machines (SAM) and *vPOST*, its internet portal, SingPost provides convenience to its customers for a wide range of products and services, including agency, postal and financial services. SingPost's regional footprint spans 10 countries/territories in Asia Pacific where it offers cross-border mail services.

For more information about SingPost, please visit www.singpost.com.

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