

For Immediate Release

SingPost Steps Up Precautionary Measures Against Swine Flu



Singapore, 30 April 2009 - In light of the outbreak of swine flu cases in Mexico and the United States, and following the Ministry of Health's (MOH) elevation of Singapore's pandemic flu alert level from green to yellow, Singapore Post Limited (SingPost) has stepped up precautionary measures against the swine flu.

SingPost had at the beginning of the week, activated its Pandemic Management Task Force. Since yesterday, the company has initiated various measures under its Contingency Plan for Pandemic based on the framework developed by MOH to ensure business continuity and the well-being of its staff.

Among the first measures taken were the communication by the Group CEO to all staff to take the necessary precautions and an advisory relating to travel plans.

With effect from today, temperature screening has started for all staff and visitors to SPC. Staff have also been given thermometers for self-monitoring. Staff who serve high risk areas have been issued with mask and gloves. Additionally, arrangements have been made for them to be vaccinated.

SingPost has also stockpiled a sufficient quantity of the antiviral drug, Tamiflu, as well as mask and gloves for staff should the need arise. One isolation room in SPC is on standby for quarantine purposes.

From next week, customer-facing staff who are flu-free will wear a "I am OK" sticker.

Other precautionary measures that have been proactively implemented include:

- conducting daily temperature checks on all staff at delivery bases and post offices in addition to checks at SPC

- temperature screening and recording of contact particulars of all visitors to SPC
- stepping up of workplace cleanliness
- postponing of business visits to affected countries
- requesting staff to keep their department heads informed of their travel plans
- advising staff to postpone or avoid non-essential travel to Mexico
- staff returning from affected country(s) have to undergo self quarantine for a week before returning to work
- encouraging staff to take precautionary measures such as maintaining high standards of personal hygiene at all times for example washing of hands frequently and social responsibility like wearing mask when sick
- providing staff with timely information on the flu pandemic

The company will continue to monitor the situation closely and watch out for updates from MOH, and will take further measures in tandem with the new developments. This includes forming separate teams working out of different locations to minimize disruption of postal and related services to the public and its customers.

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About Singapore Post Limited
(Reg. No. 199201623M)

SingPost, the designated Public Postal Licensee for Singapore, provides efficient and high quality domestic and international postal services. It is also the leading logistics provider in the domestic market, with global service offerings to more than 220 territories/countries. SingPost owns one of the largest retail distribution networks through its tri-channel platform of post offices, Self-service Automated Machines (SAM) and vPOST, its internet portal. With its extensive network, SingPost provides convenience to its customers for a wide range of products and services, including agency, postal and financial services. Among the global accolades that SingPost has received are the World Mail Awards for the Quality category and the EMS Cooperative Certification Gold Level Award by the Universal Postal Union (UPU) for its *Speedpost* Worldwide service for the eighth consecutive year since 2001. As a socially responsible corporate citizen, SingPost supports selected charities and has in place green initiatives as well as a workplace health environment safety and security programme for the benefit of clients and its employees.

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