

For Immediate Release

**Five Key Immigration & Checkpoints Authority e-Services
Offered at SingPost Outlets**

Singapore, 11 April 2008 – Singapore Post Limited (SingPost) announced today that five key e-services offered by the Immigration & Checkpoints Authority (ICA) are now available at 10 designated post offices. This arrangement leverages on SingPost's wide network of post offices strategically located in the heartlands and commercial centres. Customers can therefore enjoy the convenience and the reach of the post offices to apply for ICA's e-services. The full list of post offices offering these services is at Annex A.

Five Key ICA e-services available at 10 post offices

The five key ICA e-services offered at the post offices are:

- ❖ Submission of Application of Visa Electronically (SAVE);
- ❖ Electronic Extension of Social Visit Pass (eXTEND);
- ❖ Application for Passport Online Electronic System (APPLES);
- ❖ iC Online; and
- ❖ eXtracts Online.

Details of the five services can be found below. All fees quoted below are inclusive of SingPost's service charge, as well as fees imposed by ICA.

Submission of Application of Visa Electronically (SAVE) – Fee: \$40.00

Nationals holding travel documents issued by the following countries are required to obtain an entry visa to visit Singapore.

Visa for Assessment Level I Countries

Commonwealth of Independent States (Armenia, Azerbaijan, Belarus, Georgia, Kazakhstan, Kyrgyzstan, Moldova, Russia, Tajikistan, Turkmenistan, Ukraine, Uzbekistan), India, Myanmar, People's Republic of China and holders of Hong Kong Document of Identity and Macao Special Administrative Region (MSAR) Travel Permit.

Visa for Assessment Level II Countries

Afghanistan, Algeria, Bangladesh, Egypt, Iran, Iraq, Jordan, Lebanon, Libya, Morocco, Pakistan, Saudi Arabia, Somalia, Sudan, Syria, Tunisia, Yemen, and holders of Palestinian Authority Passport, Temporary Passport issued by the United Arab Emirates and Refugee Travel Document issued by Middle-East countries.

Electronic Extension of Social Visit Pass (eXTEND) – Fee: \$23.50

Social Visit Passes regulate the stay of foreigners in Singapore. They are generally granted to foreigners who wish to enter Singapore as a tourist or for purposes such as social or short business discussions. eXTEND allows foreigners to apply online for a one-time extension (of up to 90 days) for a short-term Social Visit Pass without making a trip to ICA Building.

Application of Passport Online Electronic System (APPLES) – Fee:\$80.00

Singapore Citizens will need a Singapore Passport whenever they travel, and APPLES allows Singapore Citizens to apply for a passport over the Internet. Only Singapore Citizens may apply for a Singapore Passport.

iC Online – Fee for IC re-registration: \$20; Fee for replacement of damaged IC or change of photograph: \$70

IC Re-registration is required for all Singapore IC holders who have attained 30 years of age on and after 1 Jan 2002 and who have not been issued with a replacement IC within the last 10 years before reaching the age of 30. iC Online (as offered by SingPost) allows users to re-register for an IC at 30 years of age, replace a damaged IC and to change their photographs.

eXtracts Online (Applications for birth or death extracts, or searching of birth or death records) – Fee: \$35.00

Members of public may make use of eXtracts Online at SingPost branches to submit online applications for birth or death extracts. A birth extract is a certified true copy of the birth certificate. A death extract is a certified true copy of the death certificate. Once a birth/death certificate is lost and a replacement is required, the applicant may apply for a birth/death extract.

The collection of documents, if approved, will be at ICA Building, except for visas, which should be collected at the respective post office where the application was made. Customers can pay for these services via credit card (VISA and MasterCard) at the moment.

On the launch of these new services at the post offices, Mr Loh Choo Beng, SingPost's Executive Vice President of Retail & Financial Services said: "We are pleased to work with ICA to offer yet another value-added service to our customers who will enjoy both the convenience and reach of the post offices. It joins the current suite of government services offered at the post offices for the convenience of customers. We are confident that they will appreciate the one-stop shop service that our post office offers and we will continue to roll out more of such services to meet our customers' needs."

Members of the public may call 1605 should they have any queries on the services offered by SingPost.

For more information on the ICA services offered, please log on to <http://app.ica.gov.sg/index.asp>

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About Singapore Post Limited

SingPost, the designated Public Postal Licensee for Singapore, provides efficient and high quality domestic and international postal services. One of the most efficient postal operators in the world, SingPost received global recognition in the World Mail Awards for the Quality category in 2007. SingPost is also the leading logistics provider in the domestic market, with global service offerings to more than 220 territories/countries. It has won the EMS Cooperative Certification Gold Level Award by the Universal Postal Union (UPU) for its Speedpost Worldwide courier service and is the only postal administration in the world to win this for six consecutive years since 2001. SingPost also owns one of the largest retail distribution networks through its tri-channel platform of post offices, Self-service Automated Machines (SAMs) and *vPOST*, its internet portal. With its extensive network, SingPost provides a one-stop convenience to its customers for a wide range of products and services, including agency, postal and financial services.

Annex A

No.	Post Offices	Address	Operating Hours	
1	Clementi Central	Blk 443 Clementi Avenue 3 #01-65/67 S(120443)	Mon - Fri Wed Sat	8.30 am - 5.00 pm 8.30 am - 8.00 pm 8.30 am - 1.00 pm
2	Crawford	Blk 15 Beach Road #01-4685 S(190015)	Mon - Fri Sat	8.30 am - 5.00 pm 8.30 am - 1.00 pm
3	Geylang	447 Geylang Road S(389406)	Mon - Fri Sat	9.00 am - 5.30 pm 9.00 am - 1.30 pm
4	Ghim Moh Estate	Blk 21 Ghim Moh Road #01-225 S(270021)	Mon - Fri Sat	8.30 am - 5.00 pm 8.30 am - 1.00 pm
5	Kitchener Rd	181 Kitchener Road #01- 26/28 New Park Hotel S(208533)	Mon - Fri Sat	8.30 am - 5.00 pm 8.30 am - 1.00 pm
6	Sengkang Central	2 Sengkang Square #03-01 Sengkang Community Hub S(545025)	Mon - Fri Wed Sat	8.30 am - 5.00 pm 8.30 am - 8.00 pm 8.30 am - 1.00 pm
7	Singapore Post Centre	10 Eunos Road 8 #01-02 Singapore Post Centre West Entrance S(408600)	Mon - Fri Sat Sun/P Hol	8.30 am - 9.00 pm 8.30 am - 4.00 pm 10.00 am - 4.00pm
8	Sun Plaza	30 Sembawang Drive #B1-07 Sun Plaza S(757713)	Mon - Fri Sat	9.30 am - 6.00 pm 9.30 am - 3.00 pm
9	Toa Payoh North	Blk 203 Toa Payoh North #01-1117/1119 S(310203)	Mon - Fri Sat	8.30 am - 5.00 pm 8.30 am - 1.00 pm
10	Towner	Blk 101 Towner Road #01-204/206 S(322101)	Mon - Fri Wed Sat	8.30 am - 5.00 pm 8.30 am - 8.00 pm 8.30 am - 1.00 pm