



*For Immediate Release*

## **Singapore Post and Tanjong Pagar Town Council sign MOU**

*Town Council's Service and Conservancy Charges payments first to be offered over post office counters*

**Singapore, 31 January 2005** – Singapore Post (SingPost) and Tanjong Pagar Town Council (TPTC) today announced that payments for TPTC services can now be conveniently accepted over the counter at two designated post offices in the first phase.

The memorandum of understanding (MOU) was signed this morning by SingPost Senior Director for Sales and Marketing, Ms Lynette Koh and TPTC Chairman and MP for Tanjong Pagar GRC, Dr Chong Weng Chiew at the Bukit Merah Central Post Office.

Residents of the TPTC are the first in Singapore to enjoy over-the-counter payment mode for service and conservancy charges payments at Singapore Post Centre and Bukit Merah Central Post Offices from 31 January 2005. The service will be available at all 61 post offices island-wide by 4 February 2005.

Presently, payments for TPTC service and conservancy charges, temporary occupation license and Notice of Composition fines are accepted at its Town Council offices in Bukit Merah Central as well as 175 SingPost's Self-service Automated Machines (SAMs) and SingPost's online bill payment portal [www.vpost.com.sg](http://www.vpost.com.sg) (vPOST). TPTC payments were introduced on SAM and vPOST a few months ago.

Said Ms Lynette Koh: "SingPost has long been trusted and recognised as a reliable and convenient network for payments. We will continually look for opportunities to provide three-mode, 24/7 payment solutions through our extensive network of 61 post offices, 175 SAMs, and virtually through vPOST.com.sg. We are therefore pleased to have Tanjong Pagar as the first Town Council to offer all three modes of payment to its residents. We are confident that customers will find their preferred mode of payment, anytime and anywhere, both easy and convenient."



Dr Chong Weng Chiew said: “As the youngest appointed Chairman, I wish to put into place service standards to show residents of Tanjong Pagar Town Council that *We Care*. This partnership with SingPost allows our residents to pay their service and conservancy charges over the counter at any post office, islandwide. It makes the payment of service and conservancy charges even easier for our residents. And it would be in addition to the avenues of payment already available to them such as at the Town Council counter, by mail, via the Internet, SAM machines and other self-service alternatives islandwide.”

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