

*Joint News Release
For Immediate Release*

Road Tax Renewal at Selected Post Offices

Singapore, 18 May 2004 – From 20 May 2004, road users can enjoy the convenience of renewing their vehicle road tax at strategically located post offices throughout Singapore.

Singapore Post Limited (SingPost) and the Land Transport Authority (LTA) will introduce the road tax renewal service at 42 selected post offices. Customers simply need to bring along their renewal notice, the required payment and relevant documents such as the Certificate of Insurance and Inspection Certificate. Payment can be made via cash, cheque (payable to 'Singapore Post Limited') or NETS.

Besides these 42 post offices, motorists can also renew their road tax through the Internet using the Road Tax Online (ROTAX) service on the One.Motoring website, by post or GIRO, in person at the LTA payment counters or at one of the many road tax collection centres around Singapore.

SingPost's director for sales and marketing, Ms Lynette Koh, said: "This service has been frequently requested by our customers at the Post Office. We are pleased to be able to meet our customers' needs to launch the road tax renewal service at our post offices. We will continually work with more valued partners so that we can provide the most comprehensive one-stop convenience to the 22 million customer visits at our extensive network of post offices. Our post office customer service officers are stable, experienced and well-trained. They are well-liked by and familiar to our customers. This unparalleled human factor is complemented by a robust infrastructural system for high reliability and efficiency."

Mr Yeo Teck Guan, LTA's Senior Manager for Vehicle Services, said: "LTA is pleased to work with SingPost to provide this new service for vehicle owners. This partnership will help us improve customer service by providing an additional channel to renew road tax, over and above the counter services and online renewal."

Road tax renewal is the latest addition to SingPost's comprehensive range of agency services on behalf of third parties, including offerings beyond the scope of traditional postal services. With its excellent infrastructure and efficient service, SingPost offers customers one-stop convenience via its extensive islandwide network of post offices.

For more information on and listing of post offices, please check website www.singpost.com

For more information on road tax renewal, please visit the One.Motoring website at <http://www.onemotoring.com.sg>



About SingPost

Singapore Post Limited (SingPost) is a household name in Singapore with strong brand recognition. It is the dominant provider of domestic and international postal services in Singapore. It is one of the most efficient and profitable postal operators globally and offers customers a one-stop logistics business and retail distribution network in Singapore.

With a highly efficient mail delivery services system utilising a sophisticated distribution infrastructure and advanced mail processing technology, SingPost estimates that it has achieved domestic mail market share of greater than 95 per cent. It believes that its Spring joint venture is a market leader in private cross-border mail solutions.

About LTA

The Land Transport Authority (LTA) was inaugurated in September 1995 as a statutory board under the Ministry of Transport. LTA spearheads all land transport developments in Singapore, including the building of the road network and the development of the rail infrastructure. It is committed to furnishing Singapore with a quality and efficient land transport system.

