

For Immediate Release

Online Tracking for Registered Articles

New service brings added convenience

Singapore, 16 June 2003 – Singapore Post (“SingPost”) has introduced an online tracking service for Registered Articles (RAs) on its website www.singpost.com. At the click of a mouse, tracking the status of RAs can be almost effortless and instantaneous.

Tracking Made Easy

The RA Tracker allows customers to track the movement of their international and local RA via the Internet in a matter of seconds.

Local RAs are tracked from the point of posting to the point of delivery. RAs for delivery overseas are tracked up to the point they leave Singapore. Inbound RAs for local delivery are tracked from the point they are received in Singapore.

Previously, customers could only call SingPost to track their registered items via telephone.

Link to First Cube

In addition, the RA Tracker allows customers to retrieve a personal identification number (PIN) via SMS which can later be used to collect registered articles that are delivered into First Cube Sm@rtLockers (at selected locations, see Annex).

Daily Updates

The status information is updated daily. Online delivery status for registered items posted not more than six months ago will be available in the system.

Customers can now know the status of their RAs via the Internet anytime and from virtually anywhere with Internet access instead of emailing or filling out a form at the post office. Customers are informed of the status of delivery more speedily within an average of two days from the date of posting instead of 3 - 5 days when using the conventional enquiry modes.

Together with the existing Track and Trace system for Speedpost Courier items, this new online tracking service is part of SingPost's mission to provide efficient and quality services to the public through the effective use of computerisation, technology and process improvement.

The URL for the RA Tracker is <http://www.singpost.com/RA/>

For more information about registered articles, the public can call +65 6845 6607.

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About Singapore Post Limited

SingPost is a household name in Singapore with strong brand recognition. It is the dominant provider of domestic and international postal services in Singapore. It is one of the most efficient and profitable postal operators globally and offers customers a one-stop mail, logistics and retail distribution network in Singapore.

With a highly efficient mail delivery services utilising a sophisticated distribution infrastructure and advanced mail processing technology, SingPost estimates that it has achieved domestic mail market share of greater than 95 per cent. It believes that its Spring joint venture is a market leader in private cross-border business mail solutions.

About First Cube Pte Ltd

First Cube Pte Ltd, a subsidiary of Singapore Post, develops and installs networks of 24-hour self-service Sm@rtLockers at convenient locations in various high-density urban areas, such as the void decks of HDB flats, condominiums, post offices, school campuses, and other public areas.

The Sm@rtLocker provides a temporary storage space that enables logistics service providers to provide economical home delivery, pick-up, fulfillment and payment collection services, and avoid missed or repeated deliveries. The Sm@rtLocker also allows the public to return their goods. Visit www.1st-cube.com for more information.



**For general information on SingPost, call 1605 toll-free
or visit us at www.singpost.com**

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Annex

SmartLockers offering Registered Article delivery

Bayshore Park	Sims Ville	Central Green	Normanton Park
Elias Green	Stratford Court	Bullion Park	Pandan Valley
Melville park	The Bayshore	Northvale	Parc Palais
Mandarin Garden	The Clearwater	Cashew Heights	Parkview Apartments
Neptune Court	The Tropica	Dover Parkview	The Mayfair
Simei Green	The Waterside	Maplewoods	

(Coming Soon)

Villa Marina	Parc Vista	Palm Gardens	Symphony Heights
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